

Agenda

Delivery System Transformation Committee

January 21, 2021 4:30 – 6:00 pm

Online Click Here: [Join Microsoft Teams Meeting](#)

Phone: +1 971-254-1254

Conference ID: 518 694 035#

- | | | | |
|--------------------------------------|-----------------------|--------------------------------------|-------------|
| 1. Welcome and Introductions | | Beck Johnson, Olalla Center | 4:30 |
| 2. Transformation Update | | Charissa Young-White, IHN-CCO | 4:40 |
| 3. DST Charter Approval | p. 6-7 | Beck Johnson, Olalla Center | 4:50 |
| 4. Community and Stakeholders | Strategic
Planning | Beck Johnson, Olalla Center | 5:05 |
| 5. Workgroups | Document | Beck Johnson, Olalla Center | 5:25 |
| 6. Wrap Up | | Beck Johnson, Olalla Center | 5:55 |
| • Announcements | | | |
| • Next Meeting: February 4, 2021 | | | |

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
BRAVE	Bravery Center	Olalla Center	Lincoln	1/1/20	6/30/21
CCP	CommCard Program	The Arc of Benton County	Benton	1/1/21	12/31/21
CDP	Community Doula Program	Heart of the Valley Birth & Beyond	Benton, Lincoln, Linn	1/1/21	12/31/21
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/21	12/31/21
DEC	Disability Equity Center	Disability Equity Center	Benton, Lincoln, Linn	1/1/21	12/31/21
ENLACES	ENLACES	Casa Latinos Unidos	Benton, Linn	1/1/21	12/31/21
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
HHT	Healthy Homes Together	Albany Partnership for Housing, Family Tree Relief Nursery	Linn	1/1/21	12/31/21
HUBV	Hub City Village	Creating Housing Coalition	Linn	1/1/20	12/31/21
HVOST	Hepatitis C Virus Outreach Screening & Treatment	Lincoln County Health and Human Services, Confederated Tribes of the Siletz Indians	Lincoln	1/1/21	12/31/21
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/19	12/31/21
LCCOR	Linn County Crisis Outreach Response	Family Assistance and Resource Center Group	Linn	1/1/21	12/31/21
MHHC	Mental Health Home Clinic	Samaritan Health Services, Linn County Mental Health, C.H.A.N.C.E.	Linn	1/1/21	12/31/21
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/20	12/31/21
POH	Partnership for Oral Health	Capitol Dental Care	Linn	1/1/21	12/31/21
RDUC	Reduce and Improve	Capitol Dental Care, Lebanon Community Hospital	Linn	1/1/19	12/31/21
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	11/16/17	present
SKIL	Skills and Connections to Support Housing	Corvallis Housing First	Benton	1/1/20	12/31/21
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present
UCCWG	Universal Care Coordination Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	6/26/17	On Hiatus
WINS	Wellness in Neighborhood Stores	OSU Center for Health Innovation, Linn County Public Health	Linn	1/1/20	12/31/21
WtoS	Wellness to Smiles	Advantage Dental from DentalQuest	Lincoln	1/1/20	12/31/21

Delivery System Transformation Committee (DST) 2021 Calendar

January	7	Strategic Planning: Overview and Charter			
	21	Strategic Planning: Charter, Workgroups, Engagement			
February	4	HSPO	PWST	Strategic Planning: Workgroups or Pilots	
	18	DOUL	RDUC	Strategic Planning: Pilots	
March	4	Strategic Planning: Request for Proposal (RFP)			
	18	Strategic Planning: Request for Proposal (RFP)			
April	1	SHARE Initiative			
	15	RFP Decisions			
	29	Workgroup Updates		Finalizing RFP	
May	13				
	27				

KEY

Tentative closeout	Booked closeout
Tentative RFP	Booked RFP
Tentative strategic planning	Booked strategic planning
Tentative miscellaneous	Booked miscellaneous
Tentative training	Booked training
Tentative update	Booked update
Tentative workgroup	Booked workgroup

June	10	LOI Decisions			
	24				
July	8		Pilot Updates		
	22		Pilot Updates		
August	5		Pilot Updates		
	12	Proposal Presentations			
	19	Proposal Presentations			
September	2	Proposal Presentations			
	16	Proposal Decisions			
	30	Workgroup Updates			
October 7: Regional Planning Council for Pilot Final Approval					
October	14				
	28				
Nov	11				
Dec	9				

Minutes

Delivery System Transformation Committee (DST)

January 7, 2021 4:30-6:00 pm

Microsoft Teams (Online)

Present			
Chair: Beck Johnson	Charissa Young-White	Stephanie Jensen	Annie McDonald
Erin Sedlacek	Shannon Rose	Rich Blum	Sheree Cronan
Linda Mann	Marci Howard	Paulina Kaiser	Christian Moller-Anderson
Alicia Bublitz	Joell Archibald	Rebekah Fowler	Stacey Bartholomew
Britny Chandler	Dick Knowles	Christine Mosbaugh	Gabriel Parra
Jan Molnar-Fitzgerald	Priya Prakash	Rebecka Weinstein	Larry Eby

Transformation Update: Charissa Young-White

- CCO deliverables for 2020 are all complete and everything went well so far as we know.
- The Oregon Health Authority is holding a conversation to get feedback from communities of color, specifically the black community. Look for the flyer in the DST follow up email.

Strategic Planning Document Overview: Charissa Young-White

- See planning document posted on IHNtogether.org.
- This is an iterative document meant to provide the basis for conversations on how the Committee can move forward, evolve, and respond to the changing healthcare environment.

Charter: Beck Johnson

- See charter with edits.
- Understanding the impact of pilots ideas and suggestions:
 - Engage master level interns to evaluate pilots.
 - Provide data collection technical assistance up front.
- Integrate programming with other community efforts.

Wrap-Up/Announcements

- Flyers and other information will be sent out in the DST follow up email.
- The next meeting is January 21, 2021.

Delivery System Transformation Committee (DST)

(Committee of the Regional Planning Council)

2021 Charter DRAFT

Objectives:

- **Support, promote, and/or positively affect the health outcomes and wellbeing of IHN-CCO members.**
- **Advance health equity in all Committee projects including pilots & workgroups.**
- **Improve the health delivery system by engaging and elevating voices that historically have not been heard.**
- Using the collective impactⁱ model building on current resources and partnerships.
- Support, sustain, and spread transformationalⁱⁱ initiatives keeping the PCPCH (Patient-Centered Primary Care Home) as the foundation of IHN-CCO.
- Welcome innovative ideas; plan and implement transparent collaborative strategies that are aligned with IHN-CCO goals and objectives for their members.
- Pursue the Triple/Quadruple Aim.
- **Understand the impact of pilots through qualitative and quantitative analysis and evaluation.**

Structure:

- The Committee reports to and takes direction from the IHN-CCO Regional Planning Council (RPC). The Co-Chairs are responsible to report to the RPC.
- The Committee meets at least monthly to develop priorities and identify strategies to facilitate transformation.
- The Committee workgroups and pilots have broad membership to further healthcare delivery system strategies.

Membership: Anyone that can support, promote, or positively affect the health outcomes and **wellbeing** of IHN-CCO members in the tri-county region.

Key Deliverables and Activities:

- Utilize a trauma informed approachⁱⁱⁱ and health equity lens^{iv}.
- Support components of the Transformation and Quality Strategies (TQS)^v.
- Use data and information to align initiatives.
- Identify champions and support new partnerships and linkages.
- Prioritize the workgroups and pilots that develop and execute strategies to achieve the Committee's goals.
- Align with the Community Advisory Council (CAC) and its Community Health Improvement Plan (CHIP) for priorities.
- Build **integrated communication pathways** between community agencies, the traditional healthcare system, community health, and PCPCHs.
- Recommend system changes, report gaps and barriers, and provide information to the RPC.

Committee Member Responsibilities:

- Serve as a vocal champion of the DST's work.
- Commit to developing strategies that strengthen the community.
- Identify members to join the Committee, workgroups, and pilots to successfully complete objectives.
- Share data and information with the Committee.
- Attend at least five meetings within the last six months to vote.
- Foster and promote the spirit and message of the Committee.
- Review materials and be prepared for engaged discussion, active listening, and respectful dialogue.

ⁱ Collective impact model brings people together in a structured way, to achieve social change. There are five components to the framework: common agenda, shared measurements, mutually reinforcing activities, continuous communication, and backbone support.

ii Transformation is defined as keeping the Patient-Centered Primary Care Home (PCPCH) at the center, but includes creating different relationships, community connections, and linkages outside of the traditional health services setting. Includes upstream health and recognizes there are pieces outside of the PCPCH setting that influence an individual’s health. Being willing to risk trying something different, even failed projects provide a learning opportunity. Transformation is constantly changing and is not static, has elements of innovation, but is broader and involves system change.

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According to the Substance Abuse and Mental Health Services Administration’s (SAMHSA) concept of a trauma-informed approach, “A program, organization, or system that is trauma-informed:	SAMHSA’S Six Key Principles of a Trauma-Informed Approach:
<ol style="list-style-type: none"> 1. <i>Realizes</i> the widespread impact of trauma and understands potential paths for recovery; 2. <i>Recognizes</i> the signs and symptoms of trauma in clients, families, staff, and others involved with the system; 3. <i>Responds</i> by fully integrating knowledge about trauma into policies, procedures, and practices; and 4. <i>Seeks to actively resist re-traumatization.</i>” 	<ol style="list-style-type: none"> 1. Safety 2. Trustworthiness and Transparency 3. Peer support 4. Collaboration and mutuality 5. Empowerment, voice and choice 6. Cultural, Historical, and Gender Issues

iv The Committee has adopted the Oregon Health Authority’s health equity definition to ensure alignment with IHN-CCO. “Oregon will have established a health system that creates health equity when all people can reach their full health potential and well-being and are not disadvantaged by their race, ethnicity, language, disability, gender, gender identity, sexual orientation, social class, intersections among these communities or identities, or other socially determined circumstances.

Achieving health equity requires the ongoing collaboration of all regions and sectors of the state, including tribal governments, to address:

- The equitable distribution or redistributing of resources and power; and
- Recognizing, reconciling, and rectifying historical and contemporary injustices.”

v TQS 2021 Components

1. Access: Cultural Considerations
2. Access: Quality and Adequacy of Services
3. Access: Timely
4. Behavioral Health Integration
5. CLAS (Culturally and Linguistically Appropriate Services) Standards
6. Grievance and Appeal System
7. Health Equity: Cultural Responsiveness
8. Health Equity: Data
9. Oral Health Integration
10. PCPCH: Member Enrollment
11. PCPCH: Tier Advancement
12. Serious and Persistent Mental Illness (SPMI)
13. Social Determinants of Health & Equity
14. Special Health Care Needs (SHCN)
15. Utilization Review