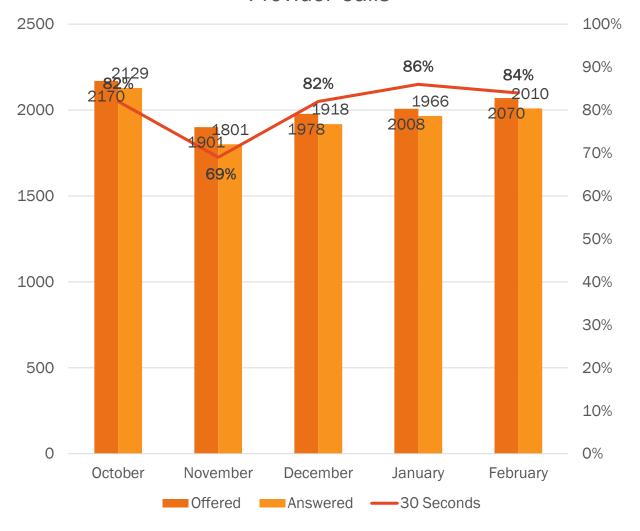


## IHN –CCO Provider Calls

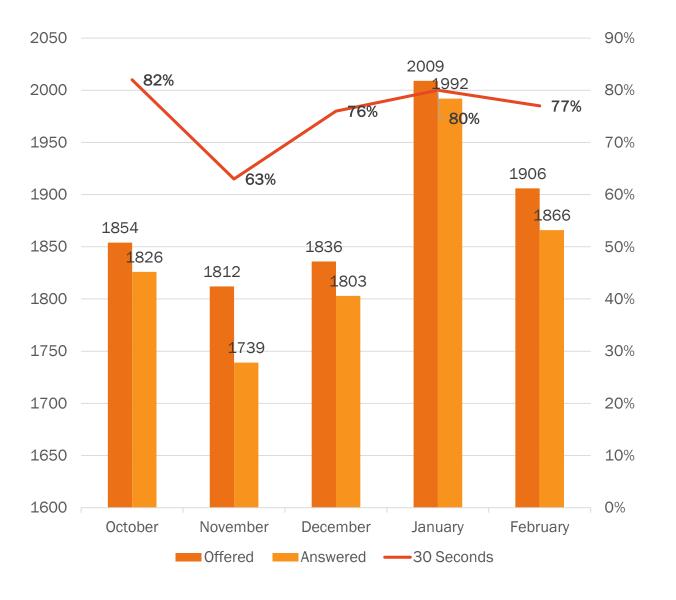
October - February

## **Provider Calls**



## IHN –CCO Member Calls

October - February



## IHN-CCO Appeals & Grievances

January & February 2020 – January & February 2021

January & February - 2020 vs. 2021

