Agenda
Delivery System Transformation Committee

March 18, 2021   4:30 – 6:00 pm
Online Click Here: [Join Microsoft Teams Meeting](#)
Phone: +1 971-254-1254
Conference ID: 826 171 835#

1. **Welcome and Introductions**		**Beck Johnson,** Olalla Center	**4:30**
2. **Transformation Update**		**Charissa Young-White,** IHN-CCO	**4:45**
3. **Pilot Updates**		**Andrea Myhre,** Corvallis Housing First	**4:55**
		Stacey Bartholomew, Creating Housing Coalition	
4. **Health Equity Workgroup Recommendations for Request for Proposal**	p. 7	**Beck Johnson,** Olalla Center	**5:05**
5. **Strategic Planning: Request for Proposal**	Strategic Planning Document	**Beck Johnson,** Olalla Center	**5:15**
6. **Wrap Up**		**Beck Johnson,** Olalla Center	**5:55**

- Announcements
- Next Meeting: April 1, 2021

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
BRAVE	Bravery Center	Olalla Center	Lincoln	1/1/20	6/30/21
CCP	CommCard Program	The Arc of Benton County	Benton	1/1/21	12/31/21
CDP	Community Doula Program	Heart of the Valley Birth & Beyond	Benton, Lincoln, Linn	1/1/21	12/31/21
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/21	12/31/21
DEC	Disability Equity Center	Disability Equity Center	Benton, Lincoln, Linn	1/1/21	12/31/21
ENLACES	ENLACES	Casa Latinos Unidos	Benton, Linn	1/1/21	12/31/21
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
HHT	Healthy Homes Together	Albany Partnership for Housing, Family Tree Relief Nursery	Linn	1/1/21	12/31/21
HUBV	Hub City Village	Creating Housing Coalition	Linn	1/1/20	12/31/21
HVOST	Hepatitis C Virus Outreach Screening & Treatment	Lincoln County Health and Human Services, Confederated Tribes of the Siletz Indians	Lincoln	1/1/21	12/31/21
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/19	12/31/21
LCCOR	Linn County Crisis Outreach Response	Family Assistance and Resource Center Group	Linn	1/1/21	12/31/21
MHHC	Mental Health Home Clinic	Samaritan Health Services, Linn County Mental Health, C.H.A.N.C.E.	Linn	1/1/21	12/31/21
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/20	12/31/21
POH	Partnership for Oral Health	Capitol Dental Care	Linn	1/1/21	12/31/21
RDUC	Reduce and Improve	Capitol Dental Care, Lebanon Community Hospital	Linn	1/1/19	12/31/21
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	11/16/17	present
SKIL	Skills and Connections to Support Housing	Corvallis Housing First	Benton	1/1/20	12/31/21
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present
UCCWG	Universal Care Coordination Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	6/26/17	On Hiatus
WINS	Wellness in Neighborhood Stores	OSU Center for Health Innovation, Linn County Public Health	Linn	1/1/20	12/31/21
WtoS	Wellness to Smiles	Advantage Dental from DentaQuest	Lincoln	1/1/20	12/31/21

Delivery System Transformation Committee (DST) 2021 Calendar

Month	Date	Event				
January	7	Strategic Planning: Overview and Charter				
January	21	Strategic Planning: Charter, Workgroups, Engagement				
February	4	HSPO	PWST	Strategic Planning: UCC & Health Equity		
February	18	DOUL	RDUC	Strategic Planning: UCC Workgroup		
March	4	Strategic Planning: Pilots/RFP				
March	18	Pilot Updates	Strategic Planning: Request for Proposal (RFP)			
April	1	RFP Decisions				
April	15	Finalizing RFP				
April	29	Workgroup Updates				
May	13					
May	27					

Month	Date	Event				
June	10	LOI Decisions				
June	24					
July	8		Pilot Updates			
July	22		Pilot Updates			
August	5		Pilot Updates			
August	12	Proposal Presentations				
August	19	Proposal Presentations				
September	2	Proposal Presentations				
September	16	Proposal Decisions				
September	30	Workgroup Updates				

October 7: Regional Planning Council for Pilot Final Approval

Month	Date	Event				
October	14	Trauma Informed Care Facilitated Discussion				
October	28					
Nov	11	Safe and Inclusive Spaces Training				
Dec	9					

KEY

Tentative closeout	Booked closeout
Tentative RFP	Booked RFP
Tentative strategic planning	Booked strategic planning
Tentative miscellaneous	Booked miscellaneous
Tentative training	Booked training
Tentative update	Booked update
Tentative workgroup	Booked workgroup

Present			
Chair: Beck Johnson	Charissa Young-White	Kevin Ewanchyna	Christian Moller-Anderson
Linda Mann	Chris Folden	Gabriel Parra	Alicia Bublitz
Jenny Glass	Britny Chandler	Annie McDonald	Abby Mulcahy
Rebekah Fowler	Paulina Kaiser	Danny Magana	Andrea Myhre
Stacey Bartholomew	Rich Blum	Christine Mosbaugh	Dawn Donato
Jan Molnar-Fitzgerald	Marci Howard	Crystal Rowell	Jeff Blackford
Shannon Rose	Joell Archibald	Allison Myers	Priya Prakash
Linda Lang	Seynabou Niang	Sheree Cronan	Elizabeth Hazlewood
Dick Knowles	Tony Howell	Renee Smith	Deb Fell-Carlson
Isabelle Cisco	Bettina Schempf	Sharna Prasad	

Transformation Update: Charissa Young-White
- Please follow the links below and provide input on the recently closed pilots.
    - Helping High School Students to Understand Pain, Opioid Addiction, and Healthy Self-care: https://www.surveymonkey.com/r/_HSPO
    - Peer Wellness Specialist Training: https://www.surveymonkey.com/r/_PWST
    - Community Doula: https://www.surveymonkey.com/r/_DOUL
    - Reduce & Improve: https://www.surveymonkey.com/r/_RDUC
- Universal Care Coordination Workgroup:
    - Scope of Work sent to the listserv with feedback due early March 2021.
    - Need chairs including a system and community representative.

Strategic Planning: Pilots
- See the March 2021 Strategic Plan pages 8-9.
- Discussion on current pilots:
    - Final reports:
        - Ask pilots to state what is most relevant to the transformation process.
        - What is the biggest key finding?
    - Future pilots:
        - Once they are funded ask what is the plan to communicate to colleagues about your pilot experience? About the DST in general?
        - How can this help us communicate how we are doing?
        - Education/awareness?
    - More of a primer on what the system looks like.
        - How does the system fit together?
    - Guidance to pilots on developing the health equity plan up front and for current pilots how to advance health equity.
- Focus areas: Where do we want to go?
    - Need to understand our population before we create our interventions to achieve health equity.
        - IHN-CCO will provide a report from the Oregon Health Authority (OHA) to the DST.
        - Request for IHN-CCO to do their own analysis of COVID-19 visits.
    - Balance need/requirements for data and the reality of the community-based organizations capacity for collecting data or the burden on the member.
    - Idea to fund smaller grants with more simple straightforward application process for lower amounts.

- ▪ Thorough but not arduous process.
- ▪ Support especially for organizations that serve communities of color.
- o Provide a mentorship channel for past pilot champions to mentor through the process.
- o The meeting is a great place for connections (bring a friend to the DST!) but requires commitment to understand what the DST is all about.
  - ▪ Encourage community members to attend and 'lurk'.
- o Sustainability:
  - ▪ What does it mean and what are we looking for in the proposal?
  - ▪ Most complicated and most variable piece of the scorecard.
  - ▪ Required component but how to define has been a weak spot for the DST.
  - ▪ Suggestion to turn this into a yes/no component instead of scoring.
- o Focus areas brought up include:
  - ▪ Trauma.
  - ▪ Increasing and improving access to behavioral health care in light of COVID.
  - ▪ Housing.
  - ▪ Language access.
  - ▪ Developing a bilingual and bicultural workforce.
  - ▪ Pay equity through building and sustaining the workforce.
  - ▪ Improving access to behavioral health services in non-traditional ways.

IHN-CCO Health Equity Workgroup
Recommendations to the Delivery System Transformation Committee for Consideration for 2021 the Request for Proposal

Background and Context:

Utilize the **Quadruple Aim** as a **framework** for data collection.

Collecting **quantitative data** and analyzing pilots on this level is important. (reduced costs, improved health outcomes, increased access)

However, **qualitative data** and storytelling are an important piece in system change and the evaluation of system change. (reduced costs, improved health outcomes, increased access, improved provider and staff satisfaction) Pilots are infrastructure building with the primary goal of systems change, not individual/behavior only change. Some takeaways specific to pilots:

- Systems change takes time.
- Building/gaining the trust of the community is difficult and long but is a key component to pilot and system change success.
- Bridging the gaps between medical & community organizations take breaking down silos through relationship building, technology, and so much more.

Bring an **equity lens** into the data collection and evaluation process.

How can the DST help projects capture their data (stories, trainings, events, activities) in a meaningful way?

- Centralization/aggregation of pilots to show the big picture.
- Enable pilots to collect data that is meaningful to their project/organization and work with data they are already collecting.
    - Provide tools or resources to support such as data analysis and how to collect stories and data.
- Showing impact through the smaller, community-based grassroots organizations that truly affect health equity – communities of color, LGBTQIA2S+, and disabled people are prime examples of communities that generally have smaller organizations supporting them.
- Mandate budget line item for health equity to show accountability to supporting communities experiencing inequities including components such as training staff, investments in bias training, and research and development of equity practices.

IHN-CCO Health Equity Workgroup
Recommendations to the Delivery System Transformation Committee for
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- Focus on creating recommendations that encourage the quantitative aspect but also consider and support the qualitative data collections that innovative and small pilot organizations have access.
  - o Some pilots are incredibly important from a health equity perspective and they will never be the type of programs that collect insurance cards. This could present a serious barrier for these communities we want to reach.

Process Recommendations:

- Support the application process by creating language that is more accessible and remove barriers by providing materials in different languages and with universal design standards.
- Measure number of partners brought to the table as a definition of success.
- Approve pilots for two years with the understanding that funding will be provided only during the first year. The first year could be focused on infrastructure building while the second year would be focused on data collection and/or evaluation.
- Remove barriers to the application process:
  - o Many organizations or individuals feel intimidated by the application process including the length and components required.
  - o The application is not particularly approachable for individuals and/or organizations with little or no grant writing experience.
  - o May be missing out on some great community partners with innovative ideas.

DISCLAIMER: Our members (community or IHN-CCO) are not responsible to provide more information. We are not proposing a new process to collect data from our members (no surveys, no REALD additions), but to support creating a framework and standardization of the stories and data we already have collected through pilots, enrollment data, claims data, encounter data, and more.