# Agenda Delivery System Transformation Committee

August 12, 2021 4:30 – 6:00 pm Online Click Here: Join Microsoft Teams Meeting Phone: +1 971-254-1254 Conference ID: 826 171 835#

1. Welcome and Introductions	Beck Johnson, Olalla Center	4:30
<ul> <li>2. Request for Proposal 1 Presentations <ul> <li>Primary Care Physical Therapy</li> <li>Pathfinder Behavioral Health <ul> <li>Transformation</li> <li>Culturally Responsive Peer Services</li> <li>PSH Respite and Housing Case <ul> <li>Management Pilot</li> </ul> </li> </ul></li></ul></li></ul>	Pilot Proposal Champions	4:55
<ul> <li>1. Wrap Up <ul> <li>Announcements</li> <li>Next Meetings: August 19 &amp; September 2</li> </ul> </li> </ul>	Beck Johnson, Olalla Center	5:55

Acronym	Meaning					
ACEs	Adverse Childhood Experiences					
APM	Alternative Payment Methodology					
CAC	Community Advisory Council					
CC0	Coordinated Care Organization					
CEO	Chief Executive Officer					
CHIP	Community Health Improvement Plan					
CHW	Community Health Worker					
C00	Chief Operations Officer					
CRC	Colorectal Cancer					
DST	Delivery System Transformation Committee					
ED	Emergency Department					
EHR	Electronic Health Records					
ER	Emergency Room					
HE	Health Equity					
HN	Health Navigator					
HRS	Health Related Services					
IHN-CCO	InterCommunity Health Network Coordinated Care Organization					
LCSW	Licensed Clinical Social Worker					
MOU	Memorandum of Understanding					
OHA	Oregon Health Authority					
PCP	Primary Care Physician					
PCPCH	Patient-Centered Primary Care Home					
РМРМ	Per Member Per Month					
PSS	Peer Support Specialist					
PWS	Peer Wellness Specialist					
RFP	Request for Proposal					
RHIC	Regional Health Information Collaborative					
RPC	Regional Planning Council					
SDoH	Social Determinants of Health					
SHP	Samaritan Health Plans					
SHS	Samaritan Health Services					
SOW	Statement of Work					
ТІ	Trauma Informed					
THW	Traditional Health Worker					
TQS	Transformation and Quality Strategy					
UCC	Universal Care Coordination					
VbP	Value Based Payments					
WG	Workgroup					

# Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
BRAVE	Bravery Center	Olalla Center	Lincoln	1/1/20	6/30/21
ССР	CommCard Program	The Arc of Benton County	Benton	1/1/21	12/31/21
CDP	Community Doula Program	Heart of the Valley Birth & Beyond	Benton, Lincoln, Linn	1/1/21	12/31/21
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/21	12/31/21
DEC	Disability Equity Center	Disability Equity Center	Benton, Lincoln, Linn	1/1/21	12/31/21
ENLACES	ENLACES	Casa Latinos Unidos	Benton, Linn	1/1/21	12/31/21
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
ннт	Healthy Homes Together	Albany Partnership for Housing, Family Tree Relief Nursery	Linn	1/1/21	12/31/21
HUBV	Hub City Village	Creating Housing Coalition	Linn	1/1/20	12/31/21
HVOST	Hepatitis C Virus Outreach Screening & Treatment	Lincoln County Health and Human Services, Confederated Tribes of the Siletz Indians	Lincoln	1/1/21	12/31/21
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/19	12/31/21
LCCOR	Linn County Crisis Outreach Response	Family Assistance and Resource Center Group	Linn	1/1/21	12/31/21
мннс	Mental Health Home Clinic	Samaritan Health Services, Linn County Mental Health, C.H.A.N.C.E.	Linn	1/1/21	12/31/21
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/20	12/31/21
РОН	Partnership for Oral Health	Capitol Dental Care	Linn	1/1/21	12/31/21
RDUC	Reduce and Improve	Capitol Dental Care, Lebanon Community Hospital	Linn	1/1/19	12/31/21
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	11/16/17	present
SKIL	Skills and Connections to Support Housing	Corvallis Housing First	Benton	1/1/20	12/31/21
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present
UCCWG	Universal Care Coordination Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	6/26/17	On Hiatus
WINS	Wellness in Neighborhood Stores	OSU Center for Health Innovation, Linn County Public Health	Linn	1/1/20	12/31/21
WtoS	Wellness to Smiles	Advantage Dental from DentaQuest	Lincoln	1/1/20	12/31/21
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# Delivery System Transformation Committee (DST) 2021 Calendar

January	7	Str	Strategic Planning: Overview and Charter		June	10	Intern Pre	sentations	Ι	LOI Decision	S		
Janı	21	Strategic Planning: Charter, Workgroups, Engagement				[n]	24	Transformatio n Update	Pilot Updates				
February	4	HSPO PWST Strategic Planning: UCC & Health Equity			July	8	Transformatio n Update	Pliot lindatos					
Febr	18	DOUL RDUC Strategic Planning: UCC Workgroup				nſ	22	2 CANCELLED					
March	4	4 Strategic Planning: Pilots/RFP					5	Proposal Decisions (RFP2)					
Ма	18	3 Pilot Updates Strategic Planning: Request for Proposal (RFP)				August	12	2 Proposal Presentations (RFP1)					
	1 RFP Decisions				диA	Aug	August 19: Regional Planning Council for Pilot Final A (RFP2)				l Approval		
April	Finalizing RFP					19	9 Proposal Presentations (RFP1)						
	29	29 Workgroup Updates RFP Final Decisions				er	2	Proposal Presentations (RFP1)					
May	13 Proposal Criteria/Scorecard Review				September	16 Proposal Decisions (RFP1)							
Ŵ	27	Board	Update	LOI Discussion	Scoring Matrix	ပ်	Se	30	0 Workgroup Updates				
	КЕҮ				5	er	October 7: Regional Planning Council for Pilot Final Approva (RFP1)				l Approval		
Tentative closeout Booked closeout				October	14	14 Trauma Informed Care Facilitated Discuss			ssion				
Tentative RFP Booked RFP			Booked RFP				28			Pilot U	pdates		
Tentative strategic planning Booked strategic plannin			ing	M	Nov	11	Safe and Inclusive Spaces Training						
Tent	Tentative miscellaneous Booked miscellaneous					Dec	9						
Tentative trainingBooked trainingTentative updateBooked updateTentative workgroupBooked workgroup				DST 8/ Page									

#### Minutes Delivery System Transformation Committee (DST) August 5, 2021 4:30-6:30 pm

Microsoft Teams (Online)

Present								
Danae Wahlert	Lance Liden	Rolly Kinney	Tye Vossler-Shippe					
Shannon Rose	Dick Knowles	Allison Hobgood	Charissa Young-White					
Britny Chandler	Abby Mulcahy	Paige Jenkins	Priya Prakash					
Renee Smith	Annie McDonald	Marci Howard	Stacey Bartholomew					
Larry Eby	Bettina Schempf	Joell Archibald	Christian Moller-Anderson					
Allison Myers	Connie Kay	Melissa Isavoran	Deb Fell-Carlson					
Chris Folden	Paulina Kaiser	Miriam Cummins	Elizabeth Hazlewood					

#### Transformation Update: Charissa Young-White

• IHN-CCO has a new Assistant Vice President/Director of IHN-CCO Operations: Melissa Isavoran.

#### **Request for Proposal Discussion and Decisions**

#### **Scorecard Results and Supporting Materials**

- The scoring summary shows the average of all raters scores by component.
- The ranking is left to right based on the sum total of each components scores.
- The lower graphic shows the standard deviation among scores indicating agreement and disagreement among raters.
- Darker red shows more deviation or disagreement.
- The ranking summary is a heatmap showing the different groups by scores based on the raters scoring.
- The Regional Planning Council (RPC) will provide final decisions August 19, 2021.
- 18 eligible voters in attendance.

#### Decolonizing Behavioral Health Supports for Unhoused and Low-Income Community Members

- Relational approach will likely have a high return. Strong knowledge about relationships that could help.
- Could be easily replicated.
- Not punitive. Allows people to come as they are and be met as they are 'in that moment', not as we want them to be.
- Decolonizing- this is about the broad concept of settler colonialism and how the medical industrial complex was formed/continues to operate
- <u>Note:</u> "decolonization." Often, it is used to describe the action of "reclaiming what was taken." So we are assuming that health care was taken from this target community? Or is it better to use another word to indicate that health care has never really been offered? Decolonization assumes that some group

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took away the land/service/right. Would like to know who did that, if "decolonization" is the right word.

• Decision: 16 yes, 2 no, 0 abstain.

### Developing a Diverse Dental Workforce

- Dental assistants were short staffed prior to COVID. During and after COVID this industry is incredibly short staffed and there are even less bilingual dental assistants than previously.
- Singles out one type of diverse population, while leaving out other and people who may have disabilities.
- Looks to be easy to duplicate. Seems very sustainable.
- Creates ongoing growth- allows for growth and change.
- <u>Suggestion</u>: that this be offered bilingually, not just in English. Clarification was received from the pilot writers that at this time, this training will only be offered in English.
- Decision: 11 yes, 7 no, 0 abstain.

## **Overcoming Barriers, Foster Youth**

- This pilot has an overwhelming amount of community support.
- Contains wraparound holistic vision that we want in our community.
- This pilot is to work with the pilot that Dr. Cousins submitted and that is ongoing.
  - <u>Question</u>: What is ongoing with their current work that needs additional help and/or what is new and inventive and different than Dr. Cousins' pilot?
- Decision: 10 yes, 7 no, 0 abstain.

#### Pain Science Life Stories

- Concerns- No social determinants of health lens, no way to track IHN-CCO members.
- Would like to have seen how many people the pilot was planning on targeting for this, but that number was not available/able to be found.
- Concern about the sustainability plan.
- Decision: 5 yes, 13 no, 0 abstain.

#### PUENTES: Improving Language Access and Culturally Appropriate Messaging to Address Health Inequities in the Latinx Communities of Linn and Benton Counties

- Appreciated that they will be spending time on creating a healthy foundation.
- Decision: 16 yes, 3 no, 0 abstain.

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#### **Red Feather Ranch Women Veterans Cohort**

- With not having had this population targeted and worked with previously, this pilot seems to have a lot of DST support.
- How is this pilot identifying women? Could the way that 'women' is identified be updated/reworded?
  - Transformation will discuss the feedback with the pilot.
- Decision: 16 yes, 2 no, 3 abstain.

#### Decisions

Pilots to go to the Regional Planning Council for final approval:

- Overcoming Barriers, Foster Youth
- Developing a Diverse Dental Workforce
- PUENTES
- Decolonizing Behavioral Health Supports
- Red Feather Ranch Women Veterans Cohort

Denied:

• Pain Science Life Stories