

# **Agenda**

## **Delivery System Transformation Committee**

September 16, 2021 4:30 – 6:00 pm

Online Click Here: [Join Microsoft Teams Meeting](#)

Phone: +1 971-254-1254

Conference ID: 949 160 821#

- |   |  |             |
|---|--|-------------|
| <b>1. Welcome and Introductions</b>   | <b>Kevin Ewanchyna,</b><br>IHN-CCO   | <b>4:30</b> |
| <b>2. Transformation Update</b>   | <b>Melissa Isavoran,</b><br>IHN-CCO  | <b>4:45</b> |
| <b>3. Request for Proposal 1 Discussion and Decisions</b>   | <b>Kevin Ewanchyna,</b><br>IHN-CCO;<br><b>Melissa Isavoran,</b><br>IHN-CCO | <b>5:05</b> |
| <b>4. Wrap Up</b> <ul style="list-style-type: none"><li>• Announcements</li><li>• Next Meeting: October 7, 2021</li></ul> | <b>Kevin Ewanchyna,</b><br>IHN-CCO   | <b>5:55</b> |

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

## Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
BRAVE	Bravery Center	Olalla Center	Lincoln	1/1/20	12/31/21
CCP	CommCard Program	The Arc of Benton County	Benton	1/1/21	12/31/21
CDP	Community Doula Program	Heart of the Valley Birth & Beyond	Benton, Lincoln, Linn	1/1/21	12/31/22
COWG	Connect Oregon Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/21	present
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/21	12/31/22
DEC	Disability Equity Center	Disability Equity Center	Benton, Lincoln,	1/1/21	12/31/21
ENLACES	ENLACES	Casa Latinos Unidos	Benton, Linn	1/1/21	12/31/21
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
HHT	Healthy Homes Together	Albany Partnership for Housing, Family Tree Relief Nursery	Linn	1/1/21	12/31/21
HUBV	Hub City Village	Creating Housing Coalition	Linn	1/1/20	12/31/21
HVOST	Hepatitis C Virus Outreach Screening & Treatment	Lincoln County Health and Human Services, Confederated Tribes of the Siletz Indians	Lincoln	1/1/21	12/31/21
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/19	12/31/21
LCCOR	Linn County Crisis Outreach Response	Family Assistance and Resource Center Group	Linn	1/1/21	12/31/21
MHHC	Mental Health Home Clinic	Samaritan Health Services, Linn County Mental Health, C.H.A.N.C.E.	Linn	1/1/21	12/31/21
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/20	12/31/21
POH	Partnership for Oral Health	Capitol Dental Care	Linn	1/1/21	12/31/21
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	11/16/17	present
SKIL	Skills and Connections to Support Housing	Corvallis Housing First	Benton	1/1/20	12/31/21
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present
WINS	Wellness in Neighborhood Stores	OSU Center for Health Innovation, Linn County Public Health	Linn	1/1/20	12/31/22
WtoS	Wellness to Smiles	Advantage Dental from DentaQuest	Lincoln	1/1/20	12/31/21

# Delivery System Transformation Committee (DST) 2021 Calendar

January	7	Strategic Planning: Overview and Charter		
	21	Strategic Planning: Charter, Workgroups, Engagement		
February	4	HSPO	PWST	Strategic Planning: UCC & Health Equity
	18	DOUL	RDUC	Strategic Planning: UCC Workgroup
March	4	Strategic Planning: Pilots/RFP		
	18	Pilot Updates	Strategic Planning: Request for Proposal (RFP)	
April	1	RFP Decisions		
	15	Finalizing RFP		
	29	Workgroup Updates	RFP Final Decisions	
May	13	Proposal Criteria/Scorecard Review		
	27	Board Update	LOI Discussion	Scoring Matrix

June	10	Intern Presentations	LOI Decisions		
	24	Transformation Update	Pilot Updates		
July	8	Transformation Update	Pilot Updates		
	22	CANCELLED			
August	5	Proposal Decisions (RFP2)			
	12	Proposal Presentations (RFP1)			
	August 19: Regional Planning Council for Pilot Final Approval (RFP2)				
	19	Proposal Presentations (RFP1)			
September	2	Proposal Presentations (RFP1)			
	16	Proposal Decisions (RFP1)			
	30	Workgroup Updates			
October	October 7: Regional Planning Council for Pilot Final Approval (RFP1)				
	14	Trauma Informed Care Facilitated Discussion			
	28		Pilot Updates		
Nov	18				
Dec	9	Safe and Inclusive Spaces Training			

### KEY

Tentative closeout	Booked closeout
Tentative RFP	Booked RFP
Tentative strategic planning	Booked strategic planning
Tentative miscellaneous	Booked miscellaneous
Tentative training	Booked training
Tentative update	Booked update
Tentative workgroup	Booked workgroup

**Minutes**  
**Delivery System Transformation Committee (DST)**

August 19, 2021 4:30-6:00 pm  
 Microsoft Teams (Online)

<b>Present</b>			
<b>Chair:</b> Beck Fox	Alex Guevara	Dick Knowles	Chris Folden
Charissa Young-White	Jeannette Campbell	Sharna Prasad	Kate O’Kelley
Jude Lubeck	Britny Chandler	Paulina Kaiser	Sheree Cronan
Amelia Wyckhuyse	Adam Rodakowski	1-808-366-0408	Katelyn Hershberger
Danae Wahlert	Annie	Shauna Robins	Larry Eby
Elizabeth Hazlewood	Connie Kay	Melissa Isavoran	Paige Jenkins
Kevin Ewanchyna	Marci Howard	Allison Hobgood	Chris Folden
Dani Crabtree	Rebekah Fowler	Christian Moller-Anderson	Abigail Mulcahy
Winston Kennedy	541-554-9033	Deb Fell-Carlson	Haripriya Prakash
Jan Molnar-Fitzgerald	Gabriel Parra	Bettina Schempf	

**Transformation Update: Charissa Young-White**

- Meeting Link
  - The meeting link for the Committee will change as the owner of the Teams meeting changes as of September 16, 2021.
- Pilot Progress Reports
  - The pilot semi-annual reports for 2021 are posted on [IHNtogether.org](http://IHNtogether.org).
- Connect Oregon Workgroup
  - IHN-CCO has worked with community partners to adopt the Unite Us social determinants of health referral platform as a closed-loop referral system for community-based organization and providers. IHN-CCO continues to be invested in the success of the platform to support IHN-CCO members and the community as a whole and supports work with the community to determine best ways to utilize Unite Us.
  - IHN-CCO is currently working with the Samaritan Health System Foundation to connect with United Way to further the use of Unite Us.
  - The Connect Oregon Workgroup of the Committee started in May 2021 and finalized the Scope of Work this past month.
  - Unite Us recently offered to take up the responsibility of coordinating the workgroup, which we wanted to get your feedback on.
    - Unite Us taking over the collaboration and convening would help alleviate some of the work involved in furthering uptake, but it may also not be as effective.
  - We would like the Committee’s feedback in ensuring the right community partners are at the table or the right strategy for further uptake with CBOs and providers. What would be gained or lost in the with the change in coordination oversight and what considerations you would want to bring to light.

**Feedback/discussions:**

- Chairs and co-chairs are not married to their positions.

**Minutes**  
**Delivery System Transformation Committee (DST)**

August 19, 2021 4:30-6:00 pm

Microsoft Teams (Online)

- No one at the DST objects to an IHN-CCO involvement.
- There was a motion on the floor for things to remain the way that they are.
- It was brought up that no formal motion is likely needed, since this wouldn't be a change.

**Traditional Health Worker Messaging Project**

- Helping the community at large and practitioners who a community health worker is and what they do.
  - o Having clearly defined roles for each type of community health worker and making these roles public knowledge for the community and practitioners.
- Traditional health workers have grown tremendously throughout the years, but the roles and responsibilities can still be confusing and helping everyone understand these aspects is vitally important.
- f

**Pilot Proposal Presentation Questions and Answers**

- Therapeutic Treatment Homes
  - Respite relief care is the primary focus.
  - Increase the amount of homes (in Linn, Lincoln, and Benton counties, to serve youth that are in need of skilled mental health respite.
  - Key components for certification
    - i. Ensuring the house/family is a good fit: Assessment
    - ii. Safety check of the home
    - iii. Training- initial 36 hours of training prior to certification and continuous training after certification.
  - Serving any IHN-CCO eligible child
  - No brick and mortar
  -
- Parenting Today Forward
  - This pilot had to pull out. No presentation will be made.
- Easy A
  - Addition, pain, and healthy self-care for high school students.
  - This is a comprehensive curriculum, which addresses all aspects of health that kids/teens need to address before they turn to drugs of some sort.
  - OHAs strategic plan- four goals; this program is completely aligned with all four of these goals (and more).

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**Wrap Up**

- Announcements

### IHN-CCO DST Pilot Proposal Heatmap 2021: RFP1

	PSH Respite and Housing Case Management Pilot	Pathfinder Behavioral Health Transformation	Peer Enhanced Emergency Response (P.E.E.R.)	Culturally Responsive Peer Services	Therapeutic Treatment Homes	Arcoiris Cultural	Namaste Rx	Depression Screenings in Dental Practices	Primary Care Physical Therapy	Easy A
Transformational	7.43	7.77	7.17	7.50	7.27	7.69	8.36	7.64	6.50	6.08
Health Equity	8.43	8.31	8.08	7.86	7.36	8.54	7.09	6.57	7.14	6.25
Health Improvement	7.86	8.31	7.17	8.07	7.64	6.77	7.64	7.07	7.50	6.42
Improved Access	7.79	8.31	7.50	8.29	7.91	7.23	7.36	7.21	7.21	5.58
Need	9.00	7.85	8.33	8.57	8.27	7.92	7.18	6.50	7.00	7.00
Outcomes	7.86	8.54	7.67	8.07	7.55	6.15	8.00	7.21	7.43	6.75
Total Cost of Care	7.86	8.00	7.92	7.36	7.27	6.69	6.64	7.29	7.43	5.58
Resource Investment	8.50	7.77	7.17	7.07	7.82	6.77	6.27	5.92	7.07	5.00
Priority Areas	9.00	7.15	8.17	6.57	7.55	7.23	8.09	7.71	4.93	6.55
Financial Sustainability	7.36	7.92	7.00	7.00	7.45	7.54	7.36	8.29	7.29	6.67
Replicability	7.29	7.92	8.42	7.86	7.73	8.23	8.18	8.79	7.86	7.83
Depth of Support	8.29	8.38	7.58	7.71	7.27	9.00	7.10	6.93	6.86	7.08
# of Raters	15	13	13	14	11	13	11	14	14	12
Mean Score	8.05	8.02	7.68	7.66	7.59	7.48	7.44	7.26	7.02	6.40
Sum of Mean Scores	96.64	96.23	92.17	91.93	91.09	89.77	89.28	87.14	84.21	76.80
Rank	1	2	3	4	5	6	7	8	9	10

<b>Standard Deviation of Rater Criteria Scores</b>										
Transformational	0.20	0.54	0.06	0.27	0.05	0.46	1.13	0.41	0.72	1.14
Health Equity	1.20	1.07	0.85	0.63	0.14	1.30	0.14	0.65	0.08	0.97
Health Improvement	0.63	1.07	0.06	0.84	0.41	0.46	0.41	0.15	0.27	0.81
Improved Access	0.56	1.07	0.27	1.05	0.68	0.00	0.14	0.01	0.01	1.63
Need	1.76	0.62	1.10	1.34	1.04	0.69	0.04	0.72	0.23	0.23
Outcomes	0.63	1.30	0.44	0.84	0.32	1.07	0.77	0.01	0.20	0.47
Total Cost of Care	0.63	0.77	0.69	0.13	0.05	0.53	0.59	0.06	0.20	1.63
Resource Investment	1.27	0.54	0.06	0.15	0.59	0.46	0.95	1.30	0.15	2.21
Priority Areas	1.76	0.07	0.93	0.65	0.32	0.00	0.86	0.48	2.29	0.68
Financial Sustainability	0.13	0.69	0.23	0.23	0.23	0.31	0.14	1.05	0.06	0.56
Replicability	0.06	0.69	1.18	0.63	0.50	1.00	0.95	1.55	0.63	0.60
Depth of Support	1.05	1.15	0.35	0.48	0.05	1.76	0.13	0.30	0.37	0.14



## IHN-CCO DST Pilot Proposal Ranking 2021: RFP1

	Name	Organization	County (s)	Budget
Dark Green	PSH Respite and Housing Case Management	Corvallis Housing First	Benton	\$ 145,036
Green	Pathfinder Behavioral Health Transformation	Pathfinder Clubhouse	Benton, Linn, Lincoln	\$ 131,795
Light Green	Peer Enhanced Emergency Response (P.E.E.R.)	C.H.A.N.C.E.	Linn	\$ 107,994
Green-Yellow	Culturally Responsive Peer Services	Family Tree Relief Nursery	Benton, Linn	\$ 150,700
Yellow	Therapeutic Treatment Homes	Greater Oregon Behavioral Health Inc.	Benton, Lincoln, Linn	\$ 130,000
Beige	Arcoiris Cultural	Olalla Center	Lincoln	\$ 104,650
Light Orange	Namaste Rx	Namaste Rx LLC	Benton, Lincoln, Linn	\$ 210,060
Orange	Depression Screenings in Dental Practices	Advantage Dental Services	Benton, Lincoln, Linn	\$ 71,800
Light Red	Primary Care Physical Therapy	Samaritan Lebanon Community Hospital	Linn	\$ 105,000
Red	Easy A	Sol4ce LLC	Benton	\$ 202,650
			TOTAL	\$ 1,359,684

# PSH Respite and Housing Case Management

**Backbone Organization: Corvallis Housing First**

**Billing Address: 2311 NW Van Buren Ave. Corvallis, OR 97330**

**Site(s): 5 sites in Corvallis**

**County(s): Benton**

**Priority Areas:**

Innovative programs supporting housing

**Community Health Improvement Plan (CHIP) Outcomes, Indicator Concepts, and Areas of Opportunity:** (see pages 7-9 of Guidelines)

SD1: Increase the percentage of members who have safe, \* accessible, affordable housing.

\*Safe housing: a structurally sound, secure, sanitary, nontoxic residence with basic utilities, timely repairs, and adequate space for residents

SD4: Increase health equity.

<b>Pilot Contacts</b>	<b>Name</b>	<b>Email</b>
Primary	Andrea Myhre	director@corvallishousingfirst.org
Proposal	"	
Contracting	"	
Financial	"	
Reporting	"	

## Pathfinder Behavioral Health Transformation

**Executive Summary** - Pathfinder Clubhouse breaks away from the paradigm of traditional mental health practices with an innovative yet evidenced-based Clubhouse International model of psychosocial rehabilitation that is making a radical change to the way our community responds to mental illness. Pathfinder Clubhouse will increase access to non-traditional behavioral health services that help adults living with mental illness resolve socio-economic inequities, homelessness and trauma experienced or compounded by COVID-19. This program will improve access to care becoming part of the community discharge plan from inpatient and partial hospitalization and bring a transformative approach by bringing on and utilizing Community Health Workers from diverse backgrounds for the first time in an un-traditional way to deliver culturally responsive Clubhouse services. These services are not something contracted in place, and we feel this would be a great project to launch in attempts to increase access to care and supports while reducing the need for crisis level response including inpatient hospital care. Community based mental health services typically involve getting a referral with often long wait times post hospital discharge. Pathfinder is transforming this process to embrace people when they need support the most, helping them become stabilized in the community. The scope of service starts while inpatient where members and staff together (if covid protocols allow) go to the unit to do a presentation for the person establishing a relationship and implementing supports when they are needed most. If the individual is interested, we work with the discharge planners to set an appointment and transportation to the clubhouse within 48 hours of discharge. This immediate support allows the individual to transition out of the inpatient setting with supports that better align them for success. Helping meet immediate needs of housing, employment, transportation, food security, socialization, education, wellness, financial stability and access to non-traditional mental health services, Pathfinder Clubhouse members work side-by-side with trained CHW staff in meaningful hands-on work that creates equitable opportunities to increase stamina, confidence & employment while modeling how to maintain healthy relationships and social skills needed to reintegrate back into the community. This culturally responsive approach overcomes barriers to social determinants of health which we anticipate will be the most transformational & effective approach in helping people achieve employment, housing, improved physical and mental health and ultimately recover from traumas related to the COVID-19 Pandemic.

## **Pilot Description –**

### **Goals and Indicators:**

- Improve access to nonclinical behavioral health supports and services through the innovative use of discharge planning to better meet the needs of those who are most at risk and in need of behavioral health supports
- Increase staff diversity by bringing on 2 new THW's to be able to provide innovative evidenced-based Clubhouse services in culturally responsive ways
- Reduce Hospitalizations by 50% for members actively participating in clubhouse services
- Reduce Emergency Department utilization by 10% among members actively participating in clubhouse services
- Increase services to non-traditional behavioral health treatment for 70 IHN-CCO Members
- Creating equitable opportunities that increase stable housing for 8, help 50 members retain housing
- Creating equitable opportunities that increase employment for 15 members

### **Target Population and Community Need:**

The goal and target population for this project is to serve 100 vulnerable, marginalized and underserved adults living with mental illness. Pathfinder Clubhouse will accept adults who meet program criteria of 18 years of age and older, diagnosed with a mental illness and is found to be site safe by both the provider and the Clubhouse. These services are offered to anyone who meets the above criteria regardless of insurance status or economic position. Membership is voluntary and members will not have to pay for services provided. Of the 100 members we expect to serve, we expect the demographics to be served by this project to be 100% disabled, 98% extremely low income, 20% from the BIPOC community, 10% identifying as LGBTQIA+, and based off current utilization we anticipate 70% will be IHN-CCO members.

After a comprehensive 2-year feasibility study, no community agencies are available at discharge from inpatient or partial hospitalization that are providing the interventional non-clinical mental health supports and services that reach adults living with mental illness in the region that provide culturally responsive ongoing support, services, and evidenced-based preventative healthcare delivered by CHW/THW's. Pathfinder Clubhouse is looking to bring a transformative program to fill this gap by becoming an integral part of the community discharge plan for those in need of community supports and services after inpatient hospitalization as well as a vital part of the increased community supports for partial hospitalization. Pathfinder is also looking to take the opportunity to increase access to care, supports and services with the addition of 2 CHW's to help members navigate and connect to other community-based resources.

### **Interventions and Activities:**

- Forging strong community partnerships with local hospitals and mental health authorities by active outreach and presentations to partnering agency staff and potential members who are currently hospitalized, in partial hospitalization or transitioning into the community to spread awareness of this resource and project. We have begun preliminary test with the Good

Samaritan Regional Medical Center Behavioral Health Unit to see how the referral and presentation process would work for feasibility of such a project.

- Another key activity is recruiting and training a culturally diverse staff as CHW's to provide non-clinical mental health supports and services through side-by-side work that removes barriers to social determinants of health in a culturally responsive way transforming the way clubhouse services are delivered.
- Engagement of members is Meaningful side-by-side work with trained CHWs that creates equitable opportunities to increase stamina, confidence and important social skills needed to reintegrate back into the community. This approach overcomes barriers that encompass all social determinants of health at once which we anticipate will be the most transformational and effective approach in helping people achieve housing, employment, improved physical and mental health and ultimately recover from traumas related to the COVID-19 Pandemic reducing need for crisis, ED and inpatient services.
- Offering opportunities that improve employment, rates of housing and financial self-sufficiency while learning how to build and maintain healthy relationships and with a specific focus on meeting immediate needs of housing, employment, transportation, food security, socialization, education, health and wellness, financial stability and access to non-traditional mental health services.
- Pathfinder Clubhouse will continue to work in coordination and conjunction with various community partners to ensure success and no unnecessary duplication of work by referring members to partnering agencies and working with our partners to truly wrap-around each individual to make sure they have what they need.

**Community Partnerships / Referral Sources:**

Account-ability	Counseling Center of Linn County
Albany Counseling Center	Daytime Drop in Center
Benton A.C.T. Team	Good Samaritan Regional Medical Center Behavioral Health Unit
Benton County Developmental Diversity Program	Good Samaritan Regional Medical Center Partial Hospitalization Unit
Benton County Drug Treatment Court	HOPE Advisory Board
Benton, Linn, Lincoln County Behavioral Health	Jackson Street Youth
C.H.A.N.C.E.	Janus House
Clubhouse International	Linn Benton County Food Share
Community Health Centers of Benton and Linn Counties	Mental Health Developmental Disabilities Addiction Advisory Committee
Community Outreach Inc.	Michelle M. Harbach-Bachand, Bachand Therapy
Community Services Consortium	NAMI
Cornerstone	Oregon Department of Self-sufficiency
Corvallis Clinic	Samaritan Health System
Corvallis Housing First	Voc Rehab
Corvallis Wednesday Farmers Market	Work Unlimited

If successful within the Good Samaritan Regional Medical Center, partnerships to grow as a long-term goal are also expanding to Oregon State Hospital, Sacred Heart Hospital. Roles for clinical partnerships will include staff and potential member education on this pilot by providing benefits of having Pathfinder Clubhouse as a part of the community discharge plan as well as making referrals to Pathfinder Clubhouse. Roles for other community-based agencies will include staff and potential member education increasing utilization of resources for both the pilot and community-based agencies that address immediate or long term needs to improve various areas of social determinants of health by referring and working in partnership to wrap around each member's unique support needs in a collaborative team approach environment.

### **Increasing Health Equity and Decreasing Health Disparities:**

Pathfinder Clubhouse is ready to fill this identified gap in needed services by taking a health equity approach, improving access to immersive behavioral healthcare providing equitable behavioral supports and services to marginalized and disparaged adults living with mental illness. We believe implementing culturally responsive services is critical to filling the gap in services in supplement to traditional healthcare. This is why we are so committed to implementing this project in advancing diversity, equity and inclusion to better recognize, address and relate to our members helping to eliminate disparities and barriers our members face. We have already addressed our physical space to ensure that our space is ADA accessible, trauma informed and welcoming to all individuals. We have invested in sit stand desks to ensure that all work areas are accessible to all people including our cash register in our bistro, training kitchen, QuickBooks learning station and computers where members learn new skills and can search for jobs, housing and other needed resources. We are planning our hires strategically to represent our membership directly from our members demographic data including but not limited to race, ethnicity, sexual orientation, age, disability, veteran and language. Pathfinder is training and certifying two THW/CHW staff and looking to hire another 2 staff from culturally diverse backgrounds to better deliver supports and services in a culturally responsive and specific way. Our members demographics, which is all voluntarily self-reported, are collected in orientation one-on-one with staff who record information in our secure database and in their secure member files. This information collected helps guide us in what areas we need to grow to become more culturally competent and inclusive in order to ensure everyone has access to equitable opportunities and access to care that they both need and deserve. Member surveys are also taken twice a year to capture any change or movement in disparities to better meet our membership needs.

Our current staff makeup brings different cultural priority areas representing the LatinX, Native American, Veteran, and Disabled communities. Currently serving 59 members, our membership is 100% living with a disability, 32% of our membership is from the BIPOC community, 11% identifies as LGBTQIA+ and 98% of membership falls into the extremely low-income category. Members do not pay for the services they receive regardless of insurance or economic status. While most we currently serve live in Benton County, we have found up to 10% of our members have been willing to travel from Lincoln, Linn and rural Benton counties in order to receive services as we are located next to the Tri-County transportation hub which offers free and or adequate public transportation. With the addition of culturally responsive services and integrated into community discharge plans, Pathfinder Clubhouse staff will continue to track the health equity data and outcomes in our database in order to track the efficacy of this pilot which will be reviewed at least quarterly to see if adjustments to the pilot needs to be made.

## **Social Determinants of Health:**

Pathfinder will address social determinants of health in a non-traditional way through non-clinical mental health services to combat the damaging effects and consequences of a global pandemic on our community. With a specific focus on meeting social determinants of health and immediate needs of housing, employment, transportation, food security, socialization, education, health and wellness, financial stability and access to non-traditional mental health services, Pathfinder Clubhouse works in coordination and conjunction with various community partners to ensure success of individuals discharging from inpatient or partial hospitalization by implementing Pathfinder Clubhouse as an integral part of the community discharge plan. This will increase access to behavioral health care and health equity for those who need supports that are not currently in place within the community. Through the side-by-side work with trained CHW staff in meaningful hands-on work that creates equitable opportunities to increase stamina, confidence and employment that improves rates of housing and financial self-sufficiency while learning how to build and maintain healthy relationships and important social skills needed to reintegrate back into the community. This approach overcomes barriers that encompass all social determinants of health at once which we anticipate will be the most transformational and effective approach in helping people achieve housing, employment, improved physical and mental health and ultimately recover from traumas related to the COVID-19 Pandemic.

## **Pilot Tasks, Roles and Experience:**

Elizabeth Hazlewood, Executive Director – Leading this project, Elizabeth who is a certified THW/CHW will directly oversee designing and implementing this project from providing direct services, conducting presentations and reporting of outcomes and progress of the pilot. Elizabeth has over 18 years in the Clubhouse International Model, including having served on the Clubhouse International Faculty as well as assisted with the startup and development of 6 clubhouses, is the Chair of the Oregon Clubhouse Coalition and currently serves as a mentor for 4 clubhouses as designated by Clubhouse International to promote the growth of Clubhouses in areas with little to no access to non-traditional mental health services. Elizabeth also has successfully managed a \$1.2 million capital campaign to purchase and renovating a building and helped to secure an entire years' worth of funding for Compass House in Medford before transitioning out to start Pathfinder Clubhouse.

Chris Folden, Associate Director - Certified THW/CHW is charged with designing and implementing this project from providing direct services, conducting presentations and reporting of outcomes and progress of the pilot. Chris has over 5 years' experience in the Clubhouse International Model including Comprehensive Clubhouse International Training, was hand selected and sponsored by the Gordon Elwood Foundation to attend Development school, helped successfully manage a \$1.2 million capital campaign to purchase and renovating a building and helped to secure an entire years' worth of funding for Compass House in Medford before transitioning out to start Pathfinder Clubhouse.

Jennifer Schmidt - Hired to be our Resource Coordinator who has just completed her THW/CHW training and is applying for certification. She brings a wealth of experience in business management/skills training as well as in helping people navigate complex systems.

Mari Cisneros - Hired to be our Culinary Coordinator bringing with her a plethora of experience in the food industry training underserved individuals not only on nutrition and wellness but also with the

skills needed to become culinary professionals within the culinary industry. Mari has her THW/CHW training scheduled to begin on June 29, 2021 and brings a bi-lingual and bi-cultural voice to our staff.

Areas of priority for the two additional THW/CHW hires we look to bring are representative of the LGBTQIA+ and BIPOC communities. All staff will be tasked with providing direct supports and services side-by-side with members helping to improve behavioral health by improving social determinants of health and immediate needs of employment, transportation, food security, housing, socialization, education, health and wellness, financial stability and access to non-traditional mental health services. They will also work in coordination and conjunction with various community partners to ensure success of individuals reintegrating into the community and overcome traumas and barriers faced by COVID-19.

### **How Pilot Advances Pathfinder's Strategic and Long-Range Plans:**

This pilot will directly advance Pathfinder's strategic and long-range plans of:

- Bringing a new evidence-based service to the area to fill a gap in mental health services improve access to behavioral health services in non-traditional ways
- Building a diverse membership, staff and board of directors
- Increasing equitable employment opportunities for our members
- Increasing our members opportunities to obtain and maintain safe and secure housing
- Increasing and improving access to behavioral health care in light of COVID-19
- Improving the lives of adults living with mental illness who experience health disparities
- Providing services that directly address social determinants of health

### **How members of the community will hear about this project:**

While most of our members will hear about our services through clinical providers as a continuum of care as part of their community discharge/integration plan, such a needed and incredibly transformative pilot for non-traditional behavioral health services will be spread through a multifaceted media campaign. Releasing a approved press release in partnership with community partners to bring attention to work they are doing as well as with IHN-CCO for making this pilot possible in media throughout our region in both local and state level media as well as social media. Pathfinder will also give community presentations in the community when covid allows to inform people of the resources available. Pathfinder will also send a press release to Clubhouse International on how this pilot is aiming to transform and improve access to care through increased supports bridging community integration as a framework for other clubhouses to potentially replicate in our area as well as internationally.

### **Outcomes:**

- Improve discharge planning to better meet the needs of those who are most at risk and in need of behavioral health supports by becoming a part of the community discharge/integration plan
- Utilize THW/CHWs in a culturally competent way to provide and connect members to support services
- Reduce inpatient hospitalizations by 50% for active members by December 2023
- Reduce emergency department usage by 10% for active members by December 2023



- Increase services to non-traditional behavioral health treatment for 100 individuals,70 of which are expected to be IHN-CCO Members
- Creating equitable opportunities that increase stable housing for 8, help 50 members retain housing
- Create equitable opportunities that increase employment of 15 members

These outcomes will be met through partnerships forged with community partners and our THW staff who are providing direct services to address barriers our members may face while improving social determinants of health. Staff will engage members in their own recovery working side-by-side with them in meaningful work as they learn how to overcome barriers they face, build confidence, stamina and learn how to build healthy appropriate working relationships taking ownership of their recovery.

**Pilot Identified Risk, Mitigation, and Plan to Achieving a Successful Pilot:**

While this pilot shows a great deal of promise, it does carry some risks. The largest risk being not being able to meet the increased demand for non-traditional mental health services as a result of the COVID-19 pandemic. Since opening Pathfinder Clubhouse has grown much quicker than anticipated and this increased scope of work utilizing Community Health Workers from diverse culturally linguistic and responsive backgrounds has never been undertaken before. There is also a risk of not being accessible to all rural areas. Overcoming the barrier of transportation is hugely important as Pathfinder Clubhouse is currently serving 10% of its population from rural areas. Our plan is to build partnerships with local transportation providers as we are situated a couple blocks from the Tri-region transportation hub. However, this program does show promise to be replicated successfully throughout the IHN service region and beyond. In fact, the Executive Director has a proven history of implementing successful programming and replicating projects from the ground up. With experienced leadership at the helm and strong community partnerships we feel secure in the outcomes of this pilot.

## **Pilot Sustainability Plan:**

**Program-**Pathfinder Clubhouse is excited about the viability and sustainability of this pilot. We have performed preliminary testing to ensure the viability. We have tested our organizational capacity and logistics of presenting in a limited capacity to patients awaiting discharge on the inpatient unit of Good Samaritan Regional Medical Center both in person and via electronic interface. In partnership with Good Samaritan Regional Medical Center Behavioral Health Unit we have also tested out if one-on-one presentations vs group presentations would work better and both yielded surprisingly positive results. With the addition of staff, we feel this pilot will be successful by both integrating into the Behavioral Health Unit as well as the Partial Hospitalization Unit as we will be able to send staff with the most culturally relevant background to bridge services in a culturally responsive way.

**Financial-** We have developed a comprehensive fundraising plan leveraging individual donations, grants and contracts to ensure this pilot is financially sustainable after the pilot program. We have put a great deal of resources into supporting this pilot securing \$86,400 in leverage to this grant showing the community has a vested interest in filling this vital gap in services for those who need it most. Moving forward we will utilize the outcomes of the pilot to secure sustainable funding from contracts, grants and individual donors.

**Replicability / Scalability-** This program shows great promise to be replicated successfully throughout the IHN service region and beyond. In fact, the Executive Director has a proven history of implementing successful programming and replicating projects from the ground up. She currently serves as a mentor for clubhouses as designated by Clubhouse International to help with the startup, implementation and growth of Clubhouses and clubhouse services in areas with little to no access to non-traditional mental health services. We feel these are needed services and this pilot will transform success of community integration as this pilot significantly increases access to non-traditional behavioral health and the way behavioral health services are delivered by meeting people in a culturally linguistic way to better help adults living with mental illness improve all social determinants of health and become overall self-sufficient, while achieving better health, better access to health care and reduced cost of care.

## **Pilot Timeline –**

The timeline for this project is as follows:

Timeframe for funding will go from January 1, 2022 to December 31, 2022.

Timeline for reporting will continue out until December 31, 2023 to be able to have sufficient data to accurately capture efficacy of the program.

January, 2022

- Pilot begins formalizing partnerships becoming the community discharge plan for those in need of community supports and services after inpatient hospitalization as well as a vital part of the increased community supports for partial hospitalization.
- Begin presentations (when possible) at least bi-monthly to members being discharged for those in need of community supports and services after inpatient hospitalization as well as a vital part of the increased community supports for partial hospitalization.
- Begin hiring, training, certifying, and utilizing culturally diverse CHW staff to provide non-clinical mental health supports and services through side-by-side work that removes barriers to social determinants of health in a culturally responsive way transforming the way clubhouse services are delivered.

Feb-Mar 2022

- launch media campaign announcing the DST Pilot with community partnerships and staffing and partnerships in place we will release a pre-approved press release in partnership with community partners to bring attention to work they are doing as well as with IHN-CCO for making this pilot possible in media throughout our region in both local and state level media as well as social media.

December 2022

- Increase services to non-traditional behavioral health treatment for 70 IHN-CCO Members
- Provide Innovative Evidenced-Based Clubhouse culturally responsive services to 100 members
- Create equitable opportunities that increase stable housing for 8 members
- Help 50 members retain housing of IHN-CCO members
- Create equitable opportunities that increase employment of 15 IHN-CCO members

December 2023

- Reduce hospitalizations by 50% for members actively participating in clubhouse services
- Reduce emergency department usage by 10% among members actively participating in clubhouse services

## Peer Enhanced Emergency Response (P.E.E.R.)

**Backbone Organization:** C.H.A.N.C.E.

**Billing Address:** 231 Lyons St. S. Albany, OR 97321

**Site(s):** 2<sup>nd</sup> CHANCE Shelter- Albany, Albany General Hospital, and on the streets of Albany.

**County(s):** Linn

### Priority Areas:

- Addressing trauma
- Improving access to behavioral health services in non-traditional ways
- Increasing and improving access to behavioral health care in light of COVID-19
- Pay equity through building and sustaining the workforce

### Community Health Improvement Plan (CHIP) Outcomes, Indicator Concepts, and Areas of Opportunity:

- A1(c) - Trauma Informed Care, such as ACE's and resiliency measures.
- BH1(b) – Peer delivered behavioral health education and services.
- BH1(ii.) – Community supports in the community to normalize behavioral health issues.
- BH3(a) – Screening, Brief intervention, Referral to Treatment rates.
- BH3(ii.) – Peer delivered education and support.
- BH4(ii.) – Appropriate care at the appropriate time and place for people experiencing a mental health crisis
- BH4(iv.) – Care coordination
- BH5(iv.) – Health equity for this marginalized population
- BH5(v.) – Stigma reduction
- BH6(i.) – Number of mental health providers.

Pilot Contacts	Name	Email
Primary	Amelia Wyckhuyse	<a href="mailto:awyckhuyse@chancerecovery.org">awyckhuyse@chancerecovery.org</a>
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Contracting	Amelia Wyckhuyse/ Kami Beard	<a href="mailto:awyckhuyse@chancerecovery.org">awyckhuyse@chancerecovery.org</a>
Financial	Michele Castle	<a href="mailto:mcastle@chancerecovery.org">mcastle@chancerecovery.org</a>
Reporting	Kami Beard	<a href="mailto:kbeard@chancerecovery.org">kbeard@chancerecovery.org</a>

## Proposal Narrative

### **A. Executive Summary**

C.H.A.N.C.E. partners within the tri county region with a host of agencies to provide after hours and weekend peer support for people facing mental and/or physical health crisis. Through this work, we have identified service area gaps, and areas of opportunity to better service our peers who are experiencing crisis. We are already doing this but believe these things can be done more appropriately and effectively with staff that is trained properly and are able to access the tools necessary to sustain these types of crisis intervention and care coordination among agencies.

The program will focus on meeting the unique needs of someone experiencing a mental and/or physical health crisis, reducing emergency department utilization, and unnecessary jail visits. We will focus on five primary areas. Certified Peer Wellness Specialists trained in MH first Aide, de-escalation and crisis intervention, A safe place to de-escalate and find support, Social Determinants of Health screening and referral for services, PWS meeting the Linn County mental health crisis team in the field to support their efforts and connections to community-based support programs.

### **B. Project Description**

C.H.A.N.C.E. engages with people at all levels of their recovery with mental health and substance abuse disorders. We assist with physical health, mental health and behavioral health and serve to promote individual and group programs that foster health and resilience. We are missing people who are in crisis and either have not found recovery or those who have gotten off their recovery path. Our goal is to create a "safety net" for peers who are in crisis and could easily fall through the cracks because of the behaviors associated with their crisis, that make it hard for them to access services in a traditional place or way.

We are seeking \$107,993.60 for our proposed funding.

We have five focus areas for this grant. Strengthening existing community partners and by developing new ones, we will be able to offer additional assistance and support to people who are often overlooked or underserved. We will integrate the goals of this program within already existing programs, such as 2<sup>nd</sup> CHANCE Shelter's No to low barrier warming center and C.H.A.N.C.E.'s 24-hour crisis phone line. We have existing contracts that will offer a base support and new grant and contract consideration to offer a sustainability plan moving forward.

C.H.A.N.C.E. currently contracts with Linn County Mental Health through many of its treatment programs to provide peer support, and our 2<sup>nd</sup> CHANCE Shelter partners closely with their crisis team to provide a safe place to stay for peers experiencing

homelessness and in crisis. The majority of the population we serve are, no to low-income individuals who are on Medicaid. We partner with Linn County Alcohol and drug, Linn County Mental Health, Linn County Health Services, Linn County Parole and Probation, CSC, Albany Helping Hands Shelter, Oxford and God Gear Transitional Recovery Homes, Samaritan Health Services, and many more.

## **Focus Areas:**

### **Certified Peer Wellness Specialists with Specialized Training**

Currently C.H.A.N.C.E.'s 24-hour crisis phone line is served by a single certified peer support specialist with minimal specialized training in handling crisis situations. Our goal is to provide a team of Certified Peer Wellness Specialist who are fully trained and skilled in crisis intervention, mental health first aide and de-escalation, as well as basic CPR and first aid. Each shift will be staffed by a team of trained and certified Peer Wellness Specialists equipped with the 24-hour emergency phone and a C.H.A.N.C.E. transport vehicle. They would be tasked with supporting individuals in crisis, managing the warming center, fielding calls and responding to calls from the emergency department, police department, and mental health's crisis team.

2<sup>nd</sup> CHANCE Shelter's Warming Center is currently staffed by one volunteer each night, this often leads to having to exit peers who are in crisis and are exhibiting behaviors that are disruptive and potentially dangerous. Many behaviors that occur during a crisis can be better managed by a person with more training and skills in mental health specific crisis intervention and de-escalation. On average 2<sup>nd</sup> CHANCE Shelter's warming center services 12 guests a night but can house up to 20 individuals. We will be including security to provide support and help keep staff and guests safe. It is our goal to have trained in trauma informed care as well as mental health first aide.

### **A Safe Place to De-escalate and Find Support**

We are currently utilizing 2<sup>nd</sup> CHANCE Shelter's main day room for the warming center at night, and this space is used for peers to lay down and get a good night's rest. We have a secondary space that connects to the warming center lobby, and it is our goal to make this a safe space for peers in crisis to be if they are not able to lay down and sleep. This area will be outfitted to have comfort furnishing, food and drinks, supplies and resources for managing difficult emotions. The peers being served would have access to clean clothes, bathroom with a shower, and direct peer support from a peer wellness specialist.

### **Social Determinants of Health Screening and Referral for Services**

C.H.A.N.C.E.'s PWSs will screen peers experiencing mental and/ or physical health issues for social determinants of health and come alongside peer to develop and an

action plan and provide referrals to the appropriate services from mental health services to primary care, to name a few. It is C.H.A.N.C.E.'s goal to create peer-led action plans. These action plans will identify clear referral pathways to appropriate services and supports for people experiencing crisis, helping to fill the gaps in the continuum of care, as well as reduce Emergency Department utilization and incarceration.

### **PWS Meeting the Linn County Mental Health Crisis Team in the Field to Support Their Efforts**

It is our goal that Linn County Mental Health's Crisis Team will be able to call C.H.A.N.C.E.'s Team of PWSs and request them to come support them on their crisis calls at the Emergency Department, at the Jail or in the streets. C.H.A.N.C.E.'s PWSs will be able to transport people in crisis home, to 2<sup>nd</sup> CHANCE Shelter's warming center or other places identified by the crisis team. The crisis team will be able to bring someone in crisis to 2<sup>nd</sup> CHANCE Shelter's warming center and be met by a PWS to assist in de-escalation and a safe place to be off the streets.

### **Connections to Community Based Programs and Supports**

C.H.A.N.C.E. and 2<sup>nd</sup> CHANCE Shelter is currently referring peers to community-based programs and supports. C.H.A.N.C.E. currently utilized Unite US platform to do this. It is our goal to get 2<sup>nd</sup> C.H.A.N.C.E. Shelter's staff trained to use Unite Us, so we can continue to strengthen these relationships and referral and reporting pathways. We will continue to coordinate service through partner agencies like Linn County Mental Health, Alcohol and Drug, Health Services, and Parole and Probation, Samaritan Health Service Care Hub and hospital systems, and social service agencies and nonprofits.

### **Partners:**

- Linn County Mental Health Crisis team – They will refer people in crisis to our program and call our team to come provide peer support in the field as needed.
- Samaritan Health Services Chronic Care Management team – They will reach out to our team when they have folks in crisis and are in need of a safe place to go.
- Albany Police Department – They will call us when they encounter people in the line of their duty who might be in crisis and need a safe place to go and support.
- Samaritan Albany General Hospital Emergency Department – They will call our crisis line when they need a PWS to come and provide peer support to someone who is utilizing the ED for not emergency issues or needs to access SUD or mental health resources.

## **Promoting Health Equity**

C.H.A.N.C.E. serves a population of peers who experience an often-complex combination of physical, mental, and behavior health issues which makes it harder for them to access care in tradition ways. This project would allow C.H.A.N.C.E. and it's partnering agencies to rely on Peer Wellness Specialists with training in de-escalation and crisis intervention to get the people we serve connected to the appropriate physical, mental and behavior health services and treatment despite the behaviors associated with the crisis they are experiencing. Health equity data for IHN-CCO members will be collect through our data collection system.

## **Crisis Intervention Through a Social Determinants of Health Lens**

This program will allow C.H.A.N.C.E. to increase access to care by assisting with insurance enrollment, providing transportation to and from, and assisting peer with health literacy issues. By providing these support services C.H.A.N.C.E.'s PWSs are able to connect the people they serve to employment support, housing resources, and support communities that will improve the peer's ability to access safer places to live, work and play. This program enables PWSs to connect peers to much needed food resources such as food pantries, meal sites, WIC and food stamps. PWSs are also able to model healthy physical, mental, and behavioral health choices, and provide resources and education around how to make healthier decisions, such a freedom from smoking classes and getting check up with their primary care provider.

### **Project Roles:**

Amelia Wyckhuys is responsible for proposal development and presentation to DST, as well as being the project manager tasked with community and partnership outreach and contracting.

Kami Beard, Peer Support Manager is tasked with clinical supervision with PWS, and reporting for project.

Jon Phelps is responsible for onsite supervision of this team.

Michele Castle is responsible for contract oversight and financial management of the project.

Amelia Wyckhuys and Kami Beard are responsible for contracting.

### **C.H.A.N.C.E.'s Vision Statement**

C.H.A.N.C.E. offers peer guided wellness services and supports for community members seeking personalized recovery from life crises. We achieve this through compassion, advocacy and understanding.



## Potential Risks

Safety and security of our staff, the people we serve, and our community partners is paramount, so during our partner and community outreach, we will clearly define process and policies with our partner to help protect everyone involved. We will also hire security staff to support our Peer Wellness Team.

## C. Pilot Timeline

Activity	Expected Date
Develop Policy and procedure Manual for Crisis intervention Pilot	September 30 <sup>th</sup> , 2021
Identify and schedule training for Pilot team members	October 1 <sup>st</sup> , 2021
Prepare Comfort Room	October 15 <sup>th</sup> , 2021
Post Job Openings for PWS and Security	November 1 <sup>st</sup> , 2021
Schedule Community partner outreach meetings	November 8 <sup>th</sup> , 2021
Develop data collection for pilot program	November 15 <sup>th</sup> , 2021
Train and on board PWS Team	December 15 <sup>th</sup> , 2021
Pilot Goes Live	January 1 <sup>st</sup> , 2022
Survey P.E.E.R. Team members	April 1 <sup>st</sup> , 2022
Semi-annual Report out	July 1 <sup>st</sup> , 2022
Survey Community Partners	November 1 <sup>st</sup> , 2022
Evaluate Program	December 2022
Final Report to DST	TBA

## D. Sustainability Plan

This program is innovative as it is one of the first in the Willamette Valley to utilize peer services, and peers who are trained in crisis response to respond with law enforcement and mental health professionals on a 24-hour basis. Chance is currently serving the tri county region with offices in Linn, Benton, and Lincoln County's and as the project shows effectiveness Chance has the infrastructure in place to implement within the entire region and has local partnerships for future sustainability as well as skilled staff that will be applying for local, state, and federal grants as local crisis response teams become woven in the fabric of care in our community.

C.H.A.N.C.E. will continue to evaluate this pilot and build and strengthen relationships with other organizations to create the support necessary to replicate this pilot in other

counties. C.H.A.N.C.E. has existing relationships with other emergency housing providers in Benton and Lincoln counties, and will share its progress with these partners to find opportunities to spread this model throughout the rest of the tri-county region. We are relying on the fact that there will be a Peer Wellness Specialist Training program within our CCO region, which will allow us to get people trained to do the work more easily than going outside of the region for training.

2<sup>nd</sup> CHANCE Shelter accepts guests from across our CCO region making the replicability to Benton County a natural steppingstone. Lincoln County because of its geographical location and its current lack of emergency shelter seems to be a more challenging step, but we are hopeful with the development of programs like project turnkey, we will be able to find opportunity to use a model very close to this one to bring these supports to that county as well.

### Budget Worksheet

<b>Pilot:</b>			
<b>Pilot Start Date:</b>	<b>10/1/2021</b>	<b>Pilot End Date:</b>	<b>12/31/2022</b>
<b>General and Contracted Services Costs</b>			
<b>Resource</b>		<b>Total Cost</b>	<b>Amount Requested*</b>
Provide a safe environment for peers experiencing a crisis		\$24,192.00	\$12,096.00
PWS trained and using UniteUs Platform		\$24,192.00	\$12,096.00
SDoH Screening and referrals for services		\$24,192.00	\$12,096.00
Connections to community-based programs and supports		\$24,192.00	\$12,096.00
Operating skilled specialists trained in crisis intervention, mental health first aide and de-escalation		\$24,192.00	\$12,096.00
Meeting mental health crisis teams in the field		\$24,192.00	\$12,096.00
<b>Subtotal Resource Costs</b>		<b>\$145,152.00</b>	<b>\$72,576.00</b>
<b>Materials &amp; Supplies</b>			
Cell Phone		\$1,200.00	\$600.00
Food/Other		\$18,000.00	\$9,000.00
<b>Subtotal Materials &amp; Supplies</b>		<b>\$19,200.00</b>	<b>\$9,600.00</b>
<b>Professional Training &amp; Development</b>			
PWS Training		\$8,000.00	\$8,000.00
Security		\$8,000.00	\$8,000.00
<b>Subtotal Training &amp; Develop</b>		<b>\$16,000.00</b>	<b>\$16,000.00</b>
<b>Total Direct Costs</b>	<b>Rate (%)</b>	<b>\$180,352.00</b>	<b>\$98,176.00</b>
Indirect Expenses (not to exceed 15% of Direct Costs)	10.00%	\$18,035.20	\$9,817.60
<b>Total Project Budget</b>		<b>\$198,387.20</b>	<b>\$107,993.60</b>

## SMART Goals and Measures

	Baseline or Current State	Monitoring Activities	Benchmark or Future State	Met By (MM/YYYY)
<b>Specific Measurable Attainable Relevant Time-Bound</b>	Single certified peer support specialist with minimal specialized training in handling crisis situations handling C.H.A.N.C.E.'s 24-hour crisis line; no team of Certified Peer Wellness Specialists (PWSs)	Develop Policy and procedure Manual for Crisis intervention Pilot  Identify and schedule training for Pilot team members  Number of people hired and trained	Fully trained team (4 PWSs) skilled in crisis intervention, mental health first aide and de-escalation, as well as basic CPR and first aid	January-22
	No comfort space for the warming center	Number of people utilizing warming center's comfort space	Provide a safe environment for peers experiencing a crisis; report out on utilization	October-21
	Create peer-led action plans	Number of action plans created	30% of the people referred to our PWS team creating an action plan	December-22
	PWS meet Linn County Crisis team in the field	Number of Crisis calls that CHANCE's Team is called to.	90% of Crisis calls are responded to	December-22
	PWS trained and using UniteUs Platform	Number of PWS trained and using UniteUs	75% of Referrals are made through Unite Us	December-22

## Culturally Responsive Peer Services

**Backbone Organization:** Family Tree Relief Nursery

**Billing Address:** PO Box 844, Albany, OR 97321

**Site(s):** Family Tree RN, Linn County A & D Treatment, Milestones Treatment Services

**County(s):** Linn and Benton Counties

### Priority Areas:

A1 Increase the percentage of members who receive appropriate care at the appropriate time and place

BH3 Increase mental health and substance use screenings, services, referrals and peer and parent support.

SD4 Increase health equity

### Community Health Improvement Plan (CHIP) Outcomes, Indicator Concepts, and Areas of Opportunity:

A1: Trauma informed care and resiliency measures, appropriate behavioral healthcare for all ages. Appropriate care at the appropriate time and place for people experiencing mental health crisis.

BH3: Screening, Brief Intervention, Referral to Treatment (SBIRT) rates, Suicidal ideation, attempts, and or self-harming behaviors, overdose rates, Peer delivered education and support, mental health and substance use services, screening and referrals in venues other than traditional medical facilities

SD4: Health disparities experienced by members due to age, disability, gender identity, income race or ethnicity, available health equity data

Pilot Contacts	Name	Email
Primary	Renee Smith	<a href="mailto:rsmith@familytreern.org">rsmith@familytreern.org</a>
Proposal	Renee Smith	<a href="mailto:rsmith@familytreern.org">rsmith@familytreern.org</a>
Contracting	Renee Smith	<a href="mailto:rsmith@familytreern.org">rsmith@familytreern.org</a>
Financial	Gwendolyn Morris	<a href="mailto:gmorris@familytreern.org">gmorris@familytreern.org</a>
Reporting	Gwendolyn Morris	<a href="mailto:gmorris@familytreern.org">gmorris@familytreern.org</a>

## Therapeutic Treatment Homes

**Backbone Organization:** Greater Oregon Behavioral Health Inc.

**Billing Address:** 401 E 3rd St #101 The Dalles Oregon 97058

**Site(s):** Remote

**County(s):** Benton, Lincoln, Linn Counties

### Priority Areas:

- Addressing trauma
- Developing a bilingual/bicultural workforce
- Improving access to behavioral health services in a non-traditional way
- Increasing access to behavioral health care in light of COVID-19
- Sub-populations of IHN-CCO members that experience health disparities (foster care youth, youth in transition from foster care, LGBTQ+)

### Community Health Improvement Plan (CHIP) Outcomes, Indicator Concepts, and Areas of Opportunity:

- A1: Increase the percentage of members who receive appropriate care at the appropriate time and place- D. Appropriate behavioral healthcare for youth.
- BH1: Reduce stigma and increase community awareness that behavioral health issues are normal and widely experienced- ii. Community supports in the community to normalize behavioral health issues.
- BH3: Increase mental health and substance use screenings, services, referrals, and peer and parent support- iv. Lack of mental health services for those not in crisis.
- BH6: Behavioral health funded and practiced with equal value and priority as physical health- i. Number of mental health providers (skilled respite providers), ii. Preventative behavioral healthcare.

Pilot Contacts	Name	Email
Primary	Katelyn Hershberger	khershberger@gobhi.org
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Contracting	Lindsay Gordon	contracts@gobhi.org
Financial	Lisa Chamness	lchamness@gobhi.org
Reporting	Katelyn Hershberger	khershberger@gobhi.org

## **Executive Summary**

Greater Oregon Behavioral Health Incorporated (GOBHI) is proposing a Therapeutic Treatment Homes pilot project as a part of GOBHI's therapeutic foster care program and GOBHI's therapeutic respite program. These terms may be utilized interchangeably throughout the proposal. The Therapeutic Treatment Homes pilot is working to increase certified therapeutic homes that will provide full time BRS (Behavior Rehabilitative Services) or part time mental health respite to youth ages 4-18 that live in Lincoln, Linn, or Benton counties and have IHN-CCO as an insurance provider. GOBHI aims to provide a unique service to the community to reduce out of home placements for youth and reduce higher levels of care for children by providing supports for youth with behavioral needs and providing a break for their families.

GOBHI understands it takes more than a strategy to recruit and certify foster families to successfully serve children in care. With over 30 years of combined leadership experience in developing and maintaining foster care programming, the foster care team has proven the ability to develop and implement program structure and improvements that meet and exceed the expectations of our contractors. A clear example of this was the recent audits completed in September 2020 by the ODHS Children's Care Licensing Program (CCLP) and ODHS Child Welfare Treatment Services (Agency). GOBHI received a 100% compliance score from CCLP, and 93.38% pattern of compliance from the Agency over a two-year review period at initial review. This included a pattern of compliance in Medicaid service documentation over the previous two years. GOBHI also has implemented Collaborative Problem Solving during this period, training staff, foster families, community partners, parents, and other community members in the model. The program has created case planning, goal structure, Medicaid progress notes and all other aspects of program structure under the umbrella of the Collaborative Problem Solving philosophy.

Throughout these achievements, GOBHI has continued to increase their presence in communities across Oregon by providing this needed service of therapeutic respite and full-time care.

## **Pilot Proposal**

GOBHI is working to increase supports for Linn, Benton, and Lincoln counties to provide a needed service for children and families. The goals listed below will inadvertently aid in reducing out of home placements, providing a support to families, and increasing collaboration between agencies in these counties.

GOBHI's therapeutic foster care program primarily serves youth involved in Oregon Department of Human Services (ODHS) Child Welfare. These are full-time placements for youth that need a more structured and trained environment above a DHS foster placement, and yet the youth does not require a higher level of care such as Psychiatric Residential Treatment Services or other residential treatment. GOBHI provides therapeutic services in a home setting to help engage youth in stabilization and reaching permanency.

GOBHI has also expanded to provide therapeutic respite to families and partners unrelated to ODHS. GOBHI's respite program in Lincoln, Benton, and Linn counties serves youth that are enrolled in IHN-CCO. These youth do not have to be involved in foster care; they can live with any support system. There are three requirements for youth and families to access GOBHI's respite program.

1. Youth must have IHN-CCO insurance;
2. Be involved in mental health services; and
3. Have a behavioral concern that is supported in a therapeutic foster home.

GOBHI serves youth ages 4-18 in the respite program that are experiencing mental health concerns or behavioral concerns. This can look like attention difficulties, emotional regulation concerns, self-harming, running away, substance use, acting out (physical or verbally), and other behaviors not listed. Through

GOBHI's full time BRS program GOBHI serves youth ages 4-21 with at least two behavioral concerns that are at risk of placement disruption.

## **Goals**

GOBHI will track the project's success in increasing foster homes and serving youth with IHN-CCO through a few key goals. First, GOBHI will triple the number of therapeutic foster homes currently certified by GOBHI in Linn, Lincoln, and Benton counties. GOBHI currently has two homes certified in Linn county and aims to grow to six throughout all the counties mentioned. GOBHI will measure this goal using the online tracking/certification system Binti. This program monitors the number of foster homes, dates of certification, and certification requirements.

GOBHI's second goal relates to increasing partnerships in the counties and increasing the youth served. GOBHI will add two referring partner agencies through this project. These agencies will be mental health providers in Linn, Benton and Lincoln counties who serve youth with IHN-CCO. GOBHI currently partners with Old Mill Center, Lincoln Community Health Center, and Linn Community Health Center. GOBHI will track these agencies using Binti, as this system can specify referral by source or agency. This will allow GOBHI to identify who is referring youth for services and how many youths are referred from each source.

The next two goals also relate to the number of IHN-CCO youth served. GOBHI will serve 10 unique youth with IHN-CCO. GOBHI is not currently actively tracking the number of IHN-CCO youth served. With this pilot, GOBHI intends to differentiate respite tracking by contract and referral source. By increasing referral sources, GOBHI will increase the number of youth served. GOBHI will track youth served using Binti and internal tracking sheets.

The last goal of the proposal is that 75% of GOBHI's youth served in GOBHI's therapeutic respite program in Linn, Benton, and Lincoln counties will be IHN-CCO youth. This goal will be tracked using Binti, as well as internal tracking sheets. Currently, GOBHI is not tracking the referral sources for youth. GOBHI will begin this at the start of the pilot.

## **Targeted Activities**

To begin the pilot project, GOBHI will begin with the recruitment process. This recruitment process will entail providing materials to community partners, arranging speaking engagements in the community, taking part in events, building connections with organizations that have not yet been partnered, such as the school systems, medical offices, and religious entities, and developing an awareness of the program and the need for therapeutic homes. GOBHI will communicate via phone, email, and in person to provide both virtual and hard copy materials to all partners.

Once a family expresses interest, they will begin the certification process. To become a certified provider, a family must complete documentation, pass a background check, complete 36+ hours of training, an interview and a safety check of their home to ensure that the living environment meets Oregon Administrative Rule Criteria. During certification, foster parents take part in Collaborative Problem Solving training (they also have additional opportunities after certification to engage in Tier 1 and Tier 2, and parent groups specifically dedicated to parenting with collaborative problem solving). They also take part in Crisis Prevention Institute to learn verbal de-escalation skills. The final step of training is a comprehensive Foster Parent Institute which includes information related to policies, Oregon mandatory reporting laws, self-care, impact of grief and loss, trauma and its effects on the brain, gender and sexual identity, attachment, and other mandatory classes. It is also required that foster providers are trained in CPR/AED and first aid care.

Once a family is certified, they can then take in youth either for a full-time placement or respite. Both full-time and respite care can be offered simultaneously in a home, depending on the space available. GOBHI has an established referral process, in which community mental health providers or ODHS send referrals via email. Referring parties determine that a youth's needs meet criteria for services and GOBHI reviews for appropriateness for the program and current home openings. Once accepted, GOBHI will ask for any additional paperwork needed. GOBHI will coordinate with the referring party to identify dates of respite, home availability, and any other concerns. For each respite stay, foster providers will complete a respite note that details any behaviors, any appointments during the stay, positives and praises of the youth, and any interventions performed over the respite time. If a youth is on medication, respite families will also complete a Medication Administration Record (MAR) that will be filed in the youth's treatment file. GOBHI staff will also provide 24/7 crisis support to therapeutic foster providers, as needed, and will collaborate with referring mental health agencies for crisis support, as needed. GOBHI's crisis support is available by phone or in-person if needed.

## **Partnerships**

To encourage communication and program awareness, GOBHI will connect with new agencies that serve IHN-CCO to notify them about our program and discuss the referral process. GOBHI plans on attending team meetings for agencies that are already referring to GOBHI respite program to ensure that all providers know how to complete a referral form, where to send it, and explain the therapeutic respite program.

GOBHI is currently working with the Old Mill Center, Lincoln Community Health Center, and Linn Community Health Center. These agencies complete and submit respite referrals to GOBHI, as well as authorize mental health services in their mental health treatment plans. GOBHI will set up training opportunities for the staff in these locations to ask questions about respite, learn how to complete the documentation, and provide input on how to access respite once approved for services. These agencies present therapeutic treatment homes to their clients and identifying youth that would benefit from this service. GOBHI also intends to engage Patient Centered Primary Care Homes across the region to increase knowledge of available resources and build connectivity to all areas of healthcare across the region.

GOBHI also has begun working with ODHS and Every Child. These agencies serve youth in foster/proctor care. GOBHI has engaged in team meetings with these agencies to increase collaboration in recruitment of foster homes, partner for events, and share strategies to ensure that in the future all youth that need support can access them. GOBHI also collaborates with these agencies to provide full-time and respite therapeutic services. These agencies will support GOBHI in working to increase the amount of foster homes recruited to better serve IHN-CCO youth.

Therapeutic Treatment Homes will also expand community partnerships to other mental health agencies in Linn, Benton, and Lincoln counties that serve youth on IHN CCO. GOBHI intends to develop relationships with primary care homes and educational services to increase awareness of the program. GOBHI will work throughout the proposed timeline below to develop connections with other agencies in these counties and set up training and presentations to increase the awareness of services and engage providers in submitting referrals.

## **Health Equity and Social Determinants of Health**

Therapeutic Treatment Homes promotes health equity by ensuring that all families have access to a safe and reliable environment for their children. Many families with youth experiencing behavioral challenges "burn bridges," meaning they are not invited back, their children are ostracized from daycares or after-school programs, and even family and friends may refuse to house the child or provide care. This causes isolation and a lack of support for families that need support the most. This pilot intends to reduce these disparities by



providing opportunities for these youth and families that they otherwise would not have access to. GOBHI will track data on the amount of referrals received and the amount of youth served. GOBHI will maintain contact with families and referral sources to identify how the respite experience was, any changes they would make, and if they would access respite again.

GOBHI aims to address social determinants of health across our array of services. Therapeutic Treatment Homes addresses social/community inequities, health care access/quality, and also housing. GOBHI works to make communities safe and accessible for vulnerable children by implementing a unique service that is otherwise unavailable to these communities. The goal is to provide trained and supported families to be a resource to those that need support the most and may not have any other supports in their communities or options for relief/respite care. This includes training of providers in understanding mental health, trauma, brain development, and trauma informed approaches to working with children and families.

While in GOBHI's care, not only are youth receiving safe and supportive housing, youth in full-time BRS care are also receiving case management services to ensure physical, behavioral, mental health, and educational needs are met. Youth receiving respite services are accessing a mental health service that would not otherwise be available in the community. As briefly addressed in other areas, GOBHI is providing an alternative housing option. Many families that have youth with challenging behaviors become exhausted, frustrated, and display inappropriate discipline methods. This can lead to children being removed or families unable to continue caring for their children. By having a therapeutic respite program in these communities, it allows families and youth to have a break and reset so they can be in a better space to engage in other mental health services. This pilot can address many social determinants of health to improve the lives of those with IHN-CCO.

## **Organizational Plan**

GOBHI is currently the largest Proctor Foster Care program in the state of Oregon. In less than four years, the Proctor Foster Care program has expanded by over 300%, demonstrating an ability to develop and execute a recruitment and certification strategy across the state of Oregon in both rural and urban settings. Through COVID-19 GOBHI has worked hard to maintain program stability. All around the world children and families have experienced significant impacts because of COVID-19. As a foster agency we have seen fewer families wanting to become supports and more children and families needing a support.

GOBHI plans on continuing expansion and growth across Oregon to help as many families as possible. Currently, GOBHI has not maintained targeted recruitment activities in some counties in Oregon due to staff availability, resources, and connections in a community. However, with this grant GOBHI can increase active recruitment in Benton, Lincoln, and Linn counties, allowing expansion of the full-time foster care program and the respite program. By increasing recruitment and certification, GOBHI will serve youth in these counties with homes designed to meet their needs. This reduces the need for higher levels of care such as PRTS and subacute. This also increases youth connections to their families, services, and environment. GOBHI is working towards developing culturally appropriate homes for all youth. This may happen through bilingual families and staff, culturally diverse staff and families, and expansion into a greater diversity of communities, rural and urban. GOBHI has become a leader in therapeutic foster care across Oregon and will continue to advocate and support the most vulnerable children in the state.

## **Community Messaging**

The primary method for recruiting foster homes that has been proven to be most effective is word of mouth. This is primarily done by certified providers talking to others interested, professionals identifying families that may be a wonderful support, and staff connecting with their communities around them. This type of recruitment is free and families are more likely to move forward in the process when they are hearing firsthand information.

GOBHI can partner with local community members to connect with program staff and current foster parents to share firsthand experiences and information about fostering with GOBHI. Because GOBHI has recognized this is an important communication strategy, GOBHI offers a recruitment bonus to community members who recruit families. This can be provided to any community member who refers a family to be certified, and that family completes certification and begins accepting youth into their home.

GOBHI will also use other recruitment methods that the assigned Regional Child Placing Coordinator or other GOBHI staff will start. Additional strategies could include social media posts, holding information sessions to learn about the program, developing and coordinating advertising for radio or print media. Connecting with other programs, such as school groups, religious organizations, and medical offices is another effective way to increase program visibility and establish speaking engagements. GOBHI also will work with ODHS, EveryChild, and other agencies to increase the awareness for therapeutic foster care/therapeutic respite care.

The second key outreach effort will focus on educating the community about how to access therapeutic respite services. GOBHI has already built relationships with a few mental health agencies and has providers at these locations that are aware of this service. GOBHI will set up meetings with mental health agencies to provide insight into the program, provide referral information, and discuss the referral process. In addition, GOBHI will identify at least two other agencies in Linn, Benton, or Lincoln counties that serve IHN-CCO youth and engage in a collaboration with them on beginning a process between those agencies. The goal of this is to provide information to these agencies around alternative ways to support youth and families and begin providing this service

## **Outcomes**

The first expected outcome is “A1: increase the percentage of members who receive appropriate care at the appropriate time and place; And, specifically D. appropriate behavioral healthcare for youth.” This ties in with therapeutic treatment homes goals by increasing appropriate behavioral healthcare services available for youth. With an increase in availability for mental health respite, youth will access services when needed.

Second, this project will address “BH1: reduce stigma and increase community awareness that behavioral health issues are normal and widely experienced, such as ii. Community supports in the community to normalize behavioral health issues.” GOBHI will work with the community to increase awareness of behavioral health challenges and will train community members to provide therapeutic care to children with behavioral health needs. This normalizes mental health struggles and creates better support all around.

Third, this project will focus on “BH3: increase mental health and substance use screenings, services, referrals, and peer and parent support; iv. Lack of mental health services for those not in crisis.” While GOBHI’s therapeutic respite care program can support crisis respite, the primary goal is to provide proactive preventative intervention. This service should provide respite to youth not in crisis to help them learn skills and reduce the need for crisis respite, or out of home full-time placements or higher levels of care.

Finally, this project addresses outcome “BH6: behavioral health funded and practiced with equal value and priority as physical health; i. number of mental health providers (skilled respite providers) and ii. Preventative behavioral healthcare.” GOBHI is looking to increase the amount of respite providers and provide preventative healthcare for youth to avoid higher levels of care and out of home placements. With additional resources, more youth can be served, and this supports the community and health care.

## **Risks/Challenges**

There are risks with any project. GOBHI has identified a few risks that could affect the project. The first risk can be found in any community, and that is the challenge of recruiting new foster homes. Opening one's home up to a child - specifically a child with challenging behaviors - is a big ask. GOBHI has identified many ways to support foster families and is confident in their ability to engage families in feeling comfortable in opening their

homes. The specialized training, individualized support from GOBHI Regional Child Placing Coordinators, and 24/7 crisis support that GOBHI provide are a few key ways the program structure provides a welcoming, supportive on-ramp to families considering providing care. Program staff complete thorough assessments of families in the certification process. This assessment is mutual, because it includes an extensive dialogue with applicants to highlight family strengths, address questions and concerns and develop a plan providing care. To aid families in their comfort levels, GOBHI performs a matching protocol for each placement and respite request. That entails GOBHI staff identifying whether the home has the skill and capability to support the youth. Families always are provided the option of saying no to a referral they do not feel they have the skill to support. In addition, GOBHI will offer monetary incentives to families that will become certified to support this project and IHN-CCO youth.

In addition, there is inherent risk in the certification process in that the agency cannot control the timeline and pace of applicants and certain procedural requirements (such as the processing of background checks) as they move through the certification process. GOBHI mitigates this by offering a flexible certification process that allows families to complete tasks as they are able and without being tied to a strict order of tasks. For example, families may apply and attend group training right away, or they may begin with self-paced documentation of self-paced online training requirements and attend group training later. This allows families to progress through the process and avoid undue delays.

Another challenge is hiring. GOBHI is looking to expand the program into Linn, Benton, and Lincoln counties, which means increasing workloads for current staff and bringing on additional staff. Recently there have been increased challenges in finding qualified staff to fill vacancies. GOBHI recently received another grant specifically for motivating staff. GOBHI will use this to offer an incentive for hiring and a higher incentive for bilingual staff to encourage bilingual staff to apply. GOBHI will reach out to organizations such as Oregon State University, Portland State University, and University of Oregon to post about open positions to increase interest. In addition, GOBHI offers an above-market benefits package that may further incentivize candidates.

Along with the other risks identified, COVID-19 has proven to be an unexpected challenge over the last 16 months. GOBHI has had to change its processes and strategies, moving to virtual engagement strategies, services and support. Now, with communities re-opening, GOBHI has resumed in-person services. GOBHI has been actively involved in the communities it works with. Being able to resume in-person meetings, recruitment, and training will allow the organization to thrive and connect more easily in the communities it serves.

The last risk identified is not having referrals of youth that need services. GOBHI is already actively working with agencies in these communities to ensure that youth are being referred. GOBHI has made it a priority in the goals set for this project to increase referral sources. This means that GOBHI will address this risk from the first moment. In addition, GOBHI will continue to work with already-established partner agencies currently to ensure that they maintain the referrals they are submitting.

## **Key Persons**

### *Project Lead:*

The identified project lead for the Therapeutic Treatment Homes implementation is Katelyn Hershberger. Katelyn is a Program Manager for GOBHI's Therapeutic Foster Care Program and has over 7 years of experience providing services to youth with intense behavioral needs as both a direct care staff and in a manager role. Katelyn has completed graduate programs in Infant and Toddler Mental health, Psychology and is completing a Project Management certification. Katelyn handled recruitment and development in Columbia County, which now maintains almost ¼ of the foster homes involved with GOBHI. Katelyn is directly responsible for providing supervision to the Regional Child Placing Coordinator and the Intake Specialist. Katelyn will collect and maintain data for this project, as well as take part in meetings, appointments, and recruitment efforts in Linn, Benton, and Lincoln counties.

### *Regional Child Placing Coordinator:*

GOBHI will hire to fill this position upon award of this grant. The qualifications for this position are that the candidate must have a bachelor's degree in a helping profession (psychology, social work, sociology) and they must also have two years of experience in the care and treatment of children or youth. Or, they may have a master's degree in a helping field and one year of experience. GOBHI is looking to hire a candidate that is bicultural or bilingual. This candidate will need to be flexible and able to work independently. This position handles recruitment and certification of new foster homes in the region, developing partnerships with the proposed communities, and supporting the youth that are placed in these homes for respite or full-time placements.

### *Training Specialist*

GOBHI is currently hiring for this position, as the current team member in this role is transitioning out. The qualifications for this position are that the candidate has a bachelor's degree and two years of experience in the care and treatment of children or masters and one year of experience. This person must also have at least one year of experience in a training role. This candidate will be certified or will become certified to train in Collaborative Problem Solving through Think: Kids and Verbal Intervention through the Crisis Prevention Institute. While this position is being refilled, GOBHI Sr. Program Manager Kate O'Kelley, is assuming these duties. Kate has 13 years of experience in Oregon's therapeutic foster care system. She has a Masters in Psychology and is a Certified Trainer in Collaborative Problem Solving with Think:Kids. Kate will train all foster parents that will be interested in becoming certified to provide care for this project.

### *Intake Coordinator*

The identified person for this role is Andrea Lockner. Andrea has worked in a variety of roles involving the care and treatment of children and has worked for GOBHI's Foster Care team for over six years. Andrea has a bachelor's degree in Public Health with a focus on Community Action and Education and a certification in prevention specialty. Andrea handles all intakes of full-time and respite youth into GOBHI's therapeutic foster care programs. Andrea reviews all referrals and coordinates with providers to ensure the correct documentation is received. Andrea supports staff, families, and treatment providers in ensuring that all youth's needs are met while at respite. Andrea will be responsible for training the mental health agencies in completing the referrals and will coordinate all mental health respite placements of IHN-CCO youth.

## **Pilot Timeline**

GOBHI plans to utilize a quarter timeline system with an outline of four quarters for the year 2022.

### *Quarter 1:*

- GOBHI will continue with already established social media recruitment strategies including but not limited to utilizing the strategies and infrastructure in Foster Plus campaign.
- Hiring for full-time employee in this region will be conducted.
- GOBHI will connect with current providers that have been referring youth and will set up training with these agencies to improve the referral process and engage the community in understanding this new resource.

### *Quarter 2:*

- Certification and training of homes recruited in previous quarter will occur.
- Begin targeted recruitment in community.
- Develop connection with additional community mental health agencies and begin partnerships for respite referrals.

### *Quarter 3:*

- Two homes will be certified by this quarter.

- Training and certification of foster homes will continue.
- Respite youth can begin to be placed in these two homes.
- Engage community organizations in collaboration of recruitment, including but not limited to system of care, educational systems, Oregon Department of Human Services, mental health organization, religious organizations, and other social service organizations.
- Host two in-person recruitment events.
- Sustainability discussions occur.

*Quarter 4:*

- Two additional homes will be certified this quarter.
- Respite youth will be placed in these homes.
- Continued engagement and recruitment efforts.
- Training and certification of foster homes will continue.
- Planning for ongoing sustainability implemented.
- Data aggregated for post-reporting.

## **Sustainability Plan**

GOBHI knows that similar efforts have been attempted in the community previously by another organization. GOBHI is confident that GOBHI's model will allow for success in the certification and retention of foster homes and an increase in the youth being referred and served through the respite program. GOBHI is unique compared to other agencies that provide foster care services because it does not operate out of brick and mortar. All of GOBHI's foster care work is done in the community or from remote work locations. This allows GOBHI to use program resources to provide for their employees, foster families, and the community without having to dedicate to costly overhead expenditures. Infrastructure is already in place to support program functions, regardless of location. GOBHI also has other avenues of business that provide financial security, which support continuation of services once a grant has ended. For the Therapeutic Treatment Homes project, once foster homes are developed in a community, all daily costs are supported through services provided through the contracts held through ODHS (Oregon Department of Human Services) or the CCO's (Coordinated Care Organizations).

This means that after implementation in a community, GOBHI can sustain employment, recruitment, and certification needs actively with the revenue generated from services provided in homes that have been developed. There are no programs in the community aside from GOBHI attempting to support providing certified homes for mental health respite. ODHS is in these communities and Every Child, and they provide full-time foster care homes and non-trained respite homes. These services are only available for youth in foster care. In Lincoln County, SAFE Families provides temporary respite care for families that are experiencing a crisis and need a place for their child to go without involving child welfare. These services are primarily for families experiencing a hardship and the families are not trained to provide mental health supports to the youth in their home. GOBHI is meeting an unmet need in the community by providing full-time, crisis, and temporary homes for youth with mental health and behavioral health needs. Once established, GOBHI will meet this community need as well as grow as a program; which creates more opportunities for youth, families, and community partners.

# Arcoíris Cultural

**Backbone Organization: Olalla Center**

**Billing Address: 321 SE 3rd St, Toledo, OR 97391**

**Site(s): TBD**

**County(s): Lincoln**

**Priority Areas:** Language access (health literacy, interpretation services, translation of materials), addressing trauma, and IHN-CCO sub-populations (Latino/a/x and Central American Indigenous communities)

**Community Health Improvement Plan (CHIP) Outcomes, Indicator Concepts, and Areas of Opportunity:** A1c, A1d, BH1b, BH1i, BH1ii, BH6ii, SD4i, SD4ii

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## **Executive Summary**

There are many reasons why someone might leave their home and make the journey to another country. None of them are easy. Whether the catalyst is hardship or hope, peril or promise, violence or vision, each journey holds a complex rainbow of emotions and experiences. Each journey, and the person or family that undertakes it, carries a story, and those stories should be heard, rather than lost.

According to the American Immigration Council, one out of every ten Oregon residents was born outside of the United States, and of those, a significant percentage are from Mexico and Central America. Within Lincoln County, data from the 2018 Community Health Assessment reports that figure to be around 8.6% of a total population of 48,000 residents. These members of our community come from many different places and have many different backgrounds, but through the diversity of experiences and cultures runs the common thread that binds together those trying to find safety, belonging, and community in a new place. Though the United States holds the image of freedom, safe haven and opportunity, the experience of life here is often quite different for many immigrants, migrants, and refugees. Discrimination, harrassment, racism, and even violence are everyday realities, and these experiences are only compounded by language barriers, disconnection from support networks, lack of access to resources, struggling to cope with past and continuing traumatic experiences, and the rippling impacts of general culture shock.

Led by the bilingual, bicultural Community Health & Outreach team of the Olalla Center, the Arcoíris Cultural pilot project will focus on the Latino/a/x and Central American Indigenous communities of Lincoln County in the creation of a vibrant, arts-centric, community-driven space. The center will promote community health and wellness within some of our most marginalized populations through deep community building, providing culturally-specific resource navigation, health education and outreach, and creating a place for traditional arts and culture to thrive. Arcoíris Cultural seeks to honor and connect with the resiliency, creativity, and diversity of our immigrant, migrant and refugee communities while leveraging the resources, partnerships, and experience of the Olalla Center to build health through building community.

## **Pilot Description**

Arcoíris Cultural is the vision of several of our bilingual, bicultural team. Through many conversations with Latino/a/x and Central American Indigenous community members, it became clear that there was a strong need for connection, community, and celebration. So many of our immigrant, migrant and refugee community members feel out of place,

isolated, and disconnected, without anywhere to go and seek to build meaningful connections, create a sense of home and belonging, and express their cultural identities. Arcoíris Cultural is the answer to the call from our community members. This project fits well with Olalla Center's strategic plan to strengthen and heal individuals, families, children and community. It also ensures Olalla Center continues to strive to be inclusive of all community members, honor their unique, diverse backgrounds and experiences, and provide opportunities for them to thrive as complex, whole human beings. Over the past couple of years, Olalla Center's strategic plan has included expanding existing community health and outreach services to focus more specifically on our Latino/a/x Central American Indigenous populations.

### **The Arcoíris Cultural Team**

**Dee Teem (she/her/hers):** Executive Director of Olalla Center. Dee brings thirty years experience in nonprofit and public service with 25 years in leadership. She has overseen two past DST pilots, both now fully sustained, and one current DST pilot project for Olalla Center.

**Jim Graham (he/him/his):** Finance Director. Jim will be in charge of the budgets and finances of Arcoíris Cultural under Olalla Center. He brings fifteen years general business experience.

**Alex Llumiquinga (he/him/his):** Bilingual, bicultural Community Outreach Manager. Alex provides OHP application assistance, coordinates outreach events for Olalla Center, has assisted extensively with COVID-19 outreach and response, and will be responsible for leading the coordination of Arcoíris Cultural operations. Alex is also planning to complete the necessary training to become a certified Community Health Worker, as well as a certified interpreter.

**Alex Guevara (she/her/hers):** Bilingual, bicultural Community Health Manager. Alex is a certified Community Health Worker, qualified Health Care Interpreter, and provides OHP application assistance. She has also assisted extensively with COVID-19 outreach and response. She will perform the services above, as well as assist with events, Spanish translation and interpretation, and provide resource navigation.

**Martha Varo (she/her/hers):** Bilingual, bicultural Outreach Worker. Martha is currently in training to assist with OHP enrollment and will be training to become a certified Community Health Worker. She will assist with events, outreach and education, resource navigation, and OHP enrollment.

**Beck Fox (they/them/theirs):** Bravery Center Program Director. Beck will provide



LGBTQ+ advocacy and resource navigation, community support, and community and healthcare provider education. They also chair Olalla's Diversity, Equity and Inclusion Committee. Outreach and support to the Spanish-speaking LGBTQ+ community will be supported by our bilingual staff and/or bilingual community volunteers.

**Kendall Cable (she/her/hers):** Communications. Kendall is a former journalist and current RN of seven years. She will assist with communications work for Arcoíris Cultural.

### **Goals and Measures:**

**1. Address impacts of trauma:** Through providing culturally-specific resource navigation, health education and outreach, this pilot will mitigate the impacts of trauma in our Latino/a/x and Central American Indigenous communities through building community support networks, honoring culturally-appropriate practices and approaches, connecting community members with mental health information and resources, and providing a space to share and process stories and experiences. In addition to drawing upon invaluable lived experience, Arcoíris Cultural staff will be trained in trauma-informed care. To track this goal, optional, short surveys (in various formats to ensure equitable language access) will be offered to community members that access Arcoíris Cultural resource navigation services. It is imperative that these surveys be both optional and brief so that the burden placed upon community members is minimized.

**2. Building health through building community: Increasing health outcomes through increasing feelings of community, safety, and wellbeing:** The premise of Arcoíris Cultural is viewing social connection and opportunities for cultural identity development and connection as a facet of health. As such, this pilot will strive to foster whole-person wellness through community building, establishing a safe place to gather and connect, and creating space to engage with traditional arts and culture. This will be measured through optional, short surveys (in various formats to ensure equitable language access) will be offered to community members that access Arcoíris Cultural resource navigation services. Again, minimization of the burden upon our community members is a priority.

**3. Improving access and increasing awareness around resources and services:** Our Latino/a/x and Central American Indigenous communities face many barriers when it comes to accessing critical resources and services, including language access, lack of trusted providers, lack of awareness of available resources, and more. Additionally, service and resource providers may try to impose a one-size-fits-all approach rather than acknowledging a person's intersecting identities and responding in a culturally humble, appropriate way. Resource navigation at Arcoíris Cultural will be provided by our bilingual, bicultural staff, who have already built trust within the community.

Outreach and health education events will promote awareness of Olalla Center resources and services, as well as our established network of culturally competent providers throughout Lincoln County. Progress towards this goal will be monitored through diligent client tracking, tallying outreach event participation, and optional, brief surveys targeting service awareness.

**4. Creating a rich and robust, more connected, and more welcoming Lincoln County through the reciprocal sharing of arts and culture:** While Arcoíris Cultural is conceptualized as a space by and for our Latino/a/x and Central American Indigenous community members, it is also, by design, something to be shared with everyone. This is integral to the meaningfulness and success of the pilot. By sharing traditional arts and culture with everyone, Arcoíris Cultural hopes to increase awareness and acceptance. This goal will be tracked through tallying attendance at the cultural center and related events, as well as tracking new and developing community partnerships.

### **IHN-CCO Membership Impact**

Arcoíris Cultural is a cultural center pilot project led by and for the Latino/a/x and Central American Indigenous populations of Lincoln County. Although many of these community members are ineligible to enroll with IHN-CCO due to immigration status, oftentimes their children are eligible, and thereby the whole family is able to access health information and benefit from Arcoíris Cultural services and programming. Regardless of immigration status, all of our community members deserve health and wellbeing. This includes access to safe spaces and culturally appropriate resources and services, as well as opportunities to engage with traditional arts and culture, as these are all very much important aspects of whole person health.

According to “InterCommunity Health Network CCO: Community Health Improvement Plan, June 2019,” there are 15,400 IHN-CCO members in Lincoln County. Our Latino/a/x community represents the largest ethnic population, comprising approximately 5% of IHN-CCO membership throughout Lincoln, Linn and Benton counties. It is the goal of Arcoíris Cultural to reach Lincoln County’s share of this percentage, as well as our Latino/a/x and Central American Indigenous community members that are not eligible to enroll with IHN-CCO.

This pilot project specifically centers these populations because they are underserved, lack access to critical resources and supports, face numerous inequities and health disparities, and their voices are not heard. These communities have communicated that what they need in order to feel safe, welcome, and healthy is to be able to create community; a sense of home in a new place, where they can connect, share, celebrate, and grow together. Arcoíris Cultural strives to center immigrant, migrant, and refugee

voices through leadership, community involvement and empowerment, and direct service in a way that is truly transformational within our rural community.

### **Intervention and Activities**

As a hybrid of resource navigation, arts and culture, Arcoíris Cultural is unique in its conceptualization and implementation of interventions. In terms of resource navigation, health education and outreach, Arcoíris Cultural will provide the following services through Olalla Center's bilingual, bicultural Community Health & Outreach team: language access (translation and interpretation services), in-person and phone/virtual resource navigation, food access, and health education events and community outreach. Arts and culture programming will include cooking and sharing traditional foods, music and dance performances, interactive workshops, storytelling, art exhibits, language classes, and more. The center will truly be a vibrant place to socialize, engage with traditional art, share cultural experiences between different communities, and access important resources and information from trusted sources.

As transportation often poses a barrier in our rural community, Arcoíris Cultural will be located in Newport, which is both in close proximity to other key resources and centrally located within our county. Events will be held throughout the county such as Driftwood Library in Lincoln City, Lincoln City Cultural Center, Newport Performing Arts Center, Newport Visual Arts Center, and Yachats Commons. Arcoíris Cultural strives to be as accessible as possible, and is ready to be responsive to the needs of the communities being served.

The barrier of language access will be decreased through the interpretation and translation skills of Olalla Center's bilingual, bicultural Community Health & Outreach team. Additionally, this team has experience producing linguistically appropriate outreach materials, including alternative formats such as video for our Mam-speaking community. The team also includes a certified medical interpreter, who will be invaluable in helping our Spanish-speaking community members access quality healthcare services.

Through continued partnership with the Oregon Health Authority, our Community Health & Outreach team will continue to assist our Latino/a/x and Central American Indigenous community members with Oregon Health Plan (OHP) application assistance.

Those who come to Arcoíris Cultural with food insecurity will receive referrals to Lincoln County Food Share and local food pantries, such as Newport Baptist Church, and food vouchers from culturally-appropriate grocery stores and restaurants with whom our team has already worked to establish positive, meaningful relationships. In addition,

Arcoíris Cultural will offer events with traditional foods where community members can socialize, learn traditional recipes, and strengthen community relationships through the making and sharing of food. Incorporating traditional foods will also be a way to help bridge the gap between immigrant, migrant and refugee communities and health education. Arcoíris Cultural will host educational events, where community partners will come to share information about health topics relevant to these communities. One of our identified community partners, Oregon State University Extension Office, will create conversations around nutrition and gardening as ways to both build community, engage with traditional foods and practices, and also improve health outcomes. And classes on banking and personal finance will be taught.

Finally, and perhaps most exciting, Arcoíris Cultural will host and co-host events with our many wonderful community partners that embrace the vibrantly rich dance, art, music, storytelling, and celebrations of our Latino/a/x and Central American Indigenous communities. These events, led by and for these communities, will create joy, connection, a sense of belonging, and help begin to build a glowing presence within Lincoln County as the history, stories, and culture are shared with everyone. There is so much talent, creativity, and rich tradition within the diverse communities that live here, and Arcoíris Cultural seeks to give it all a place to truly blossom. Being able to participate in one's culture, develop and express cultural identity, share and learn with one another despite differences, build relationships, and find a sense of belonging are all critical pieces of health that are too often overlooked. This pilot project is rooted in the belief that growing vibrant community is key to whole person health, particularly for those who are struggling beneath the weight of systemic racism, violence, and marginalization.

### **Addressing Health Equity and Social Determinants of Health**

Arcoíris Cultural is inherently grounded in health equity and directly addresses social determinants of health. The project will employ a multi-faceted approach to centralize building health equity and reduce health disparities. Language access, location, resource navigation, food security, health education, and rich, arts and culture-focused community building are at the forefronts of our strategy. It is also fundamental to the mission of this work that it is championed by team members with lived experience within the communities being served, and that community voices are given a space at the table in regards to providing input and guiding Arcoíris Cultural forward in a way that is truly reflective of the needs of the community.

The populations Arcoíris Cultural will serve are largely experiencing the impacts of poverty including housing insecurity, food insecurity, unemployment, underemployment,

or no employment due to immigration status. As the single largest determinant of health, poverty has numerous ramifications regarding health outcomes including social exclusion, poorer mental and physical health, and shortened life expectancy. Within the social and community context, immigrant, migrant and refugee populations also face racism, discrimination, harassment, and even violence. These may come in the form of more subtle microaggressions, but often occur in very overt, plainly visible ways. Certainly, within our community, at the interpersonal level all the way up to the systemic level, racism is very much a reality for these communities and *cannot* be overlooked. In order for this work to be meaningful, it must be acknowledged that our Latino/a/x and Central American Indigenous community members do not have equitable access to fair and safe housing, quality education, culturally competent healthcare, or safe, welcoming communities to live in.

Language often serves as a barrier between access to services and those in need. Arcoíris Cultural will utilize our own qualified Spanish interpreters and contract with identified translators and interpreters to help us serve our Mam-speaking community members. We also plan to develop an engagement and training program for local youth and young adults who may be interested in becoming certified/qualified interpreters, as there is a significant need to continue to build the availability and accessibility of this critical resource. Linguistically appropriate services and programming are core to the work and mission of Arcoíris Cultural, as the program is championed by a bilingual, bicultural team.

Food security will be addressed through collaboration with a number of our community partners, such as Lincoln County Food Share and area churches. Arcoíris Cultural will assist in providing support so healthy food is available to those in our service populations. As food is such a central piece of many cultures, fun and warm, inviting events surrounding cooking, gardening, and food preparation will be offered in a culturally-specific manner. Food is not only about health in the literal sense, but is a means of social connection and wellbeing for so many.

Arcoíris Cultural is about fostering community. It has been proven time and again that connection to others lowers risk of disease and depression, buffers against stress, and increases overall health outcomes. By connecting people to one another and providing space for cultural identity development and expression, we are centering the importance of culturally-specific space, honoring diverse, intersecting identities, and creating community resilience through connection.

Finally, health education, both for community members and healthcare providers, will decrease inequities and disparities. For community members, learning about disease prevention, good nutrition, dental hygiene, health habits, and system navigation will all

contribute to positive health outcomes. For healthcare providers, it is important to recognize the unique needs of our immigrant, migrant and refugee community members. By increasing awareness, building professional competency and cultural humility, we hope to decrease health disparities and increase access to competent, culturally-appropriate care.

Olalla Center tracks demographics but does not require clients to report their personal information. Health equity data specific to this pilot project will be tracked in three ways: 1) diligent tracking of event attendance, walk-ins, and service referrals, 2) maintaining current practices of tracking and reporting OHP enrollment assistance data, and 3) offering brief, optional, verbal and/or written surveys to community members that have accessed arts events or resources at Arcoíris Cultural. For the latter, the intention is to provide community members with the opportunity to give feedback and share their stories in a way that is linguistically appropriate and makes every effort not to place undue burden on the community members themselves. In doing so, we hope to engage these communities in meaningful conversations about their unique needs, experiences, and ideas, which in turn will help guide our work and ensure that Arcoíris Cultural is truly a place by and for the community members being served.

### **Community Partners**

1. Community Services Consortium: Assistance with housing referrals, rental assistance, workforce referrals, Head Start service referrals, utility assistance, and other services.
2. City of Newport: The city of Newport has expressed support for this project in terms of providing venue space, and is open to exploring further ways to partner.
3. Acompañar: Food security, emergency expenses, and referrals to other services.
4. Lincoln County School District: The school district may partner with Arcoíris Cultural through co-hosting events and offering outreach/communication support to Spanish-speaking students and their families.
5. Oregon Health Authority: OHA is an established partner of the Olalla Center's Community Health & Outreach program and provides funding for Oregon Health Plan enrollment assistance.
6. OSU Extension Service: Co-hosting events and offering educational programs and resources.
7. Oregon State Senator Dick Anderson: Senator Anderson will help seek additional funding for Arcoíris Cultural.

8. Driftwood Library of Lincoln City: Venue, Co-hosting.
9. St. Stephen Episcopal Church in Newport: Vouchers, event assistance, co-hosting, food pantry.
10. St. Luke Episcopal Church in Waldport: Vouchers, event assistance, co-hosting, food pantry.
11. Oregon Coast PFLAG: OCC PFLAG is willing to provide outreach support and community education for the LGBTQ+ community, their family members, and allies.
12. Lincoln County Commissioner Kaety Jacobson: Commissioner Jacobson will support Arcoíris Cultural through facilitating use of city parks as venue spaces.
13. Newport Public Library: Language-specific books and materials
14. Department of Human Services: Meeting venues, collaboration for events
15. La Juquilita Mexican Grocery Store: Vouchers, event space
16. Lincoln City Cultural Center - Venue for visual and performing arts, complimentary tickets or vouchers, collaborative programming, and presentation of events.
17. Lincoln County Food Share: Food for events and goody bags
18. Luis Acosta/Acosta Services: Culturally-specific personal banking and finance workshops.
19. Dr. Gavin Shumate, OBGYN: Culturally humble health education, outreach and services regarding cancer, STDs, health during pregnancy, breast cancer, etc., cervical and breast cancer screening, and trans/gender-diverse affirming healthcare services.
20. Oregon Coast Council for the Arts: Venue space
21. Lincoln County Public Health: Covid-19 health education in Spanish and English, co-hosting COVID-19 vaccine events, STI Prevention, educational materials, and co-hosting outreach events.

Additionally, Arcoíris Cultural is currently in the process of exploring potential partnerships with: Samaritan Health System, Juntos en Colaboración, Oregon Coast Community College, Iglesia de Dios, Oregon Latinx Leadership Network, and the Rural Organizing Project.

### **Addressing Risks**

Potential risks for this pilot project may include safety, lack of community engagement/awareness, and longevity. Safety will be addressed per city and county regulations regarding the number of people allowed to attend events throughout pandemic and otherwise, utilizing face masks and social distancing when and if necessary (per OHA and CDC guidance), and implementing security measures to ensure the safety of community members when visiting Arcoíris Cultural or attending Arcoíris Cultural events.

Lack of community engagement/awareness will be addressed through a robust outreach campaign including social media, local news outlets, and engaging with community members in frequented spaces. We will utilize Olalla's current Community Health & Outreach Program's connection to the community to inform community members about Arcoíris Cultural, which may include hosting events to reach community members in-person as well as contacting community members through accessible channels such as Whatsapp, texts and phone calls. We will also advertise through Facebook (Olalla Center, Olalla en Español, and other program pages such as Bravery Center); KYAQ radio station (Spanish), The Wave radio station, KSHL radio station, KLCC radio station, Pacific Northwest News and Entertainment online and Coffee with Keira Radio Show, News-Time Newspaper, Yachats News online, Oregon Coast Today newspaper and online, News Guard newspaper and online, Lincoln County School District communication network, OHA networks, fliers in Mexican grocery stores, restaurants and churches, and Univision Portland. Word of mouth is also a very powerful tool, and our Community Health & Outreach team has done extensive work over the past 18 months to establish a solid reputation as a trusted resource within our immigrant, migrant and refugee communities. Additionally, Arcoíris Cultural will draw in the community through hosting fun, vibrant entertainment.

As with many rural pilot projects, particularly those that focus on grassroots community building, longevity is an expected hurdle. Olalla Center has an established history of supporting innovative pilot projects as they work towards sustainability, and has an excellent success record. Our organization has experience managing and seeking additional grants, fundraising, and developing relationships with community partners and donors. Arcoíris Cultural will not be able to succeed without the engagement and support of our local community, and it is with this in mind that we have developed a robust list of dedicated community partners who are committed to helping the project thrive in the long-term.

## **Pilot Timeline**

**January:** Media campaign to introduce the center and grand opening



**February:** Latino/a/x and Central American Indigenous art exhibit (local artists), cooking class, OHP spotlight; media outreach

**March:** Diabetes prevention and management class, housing spotlight, media outreach

**April:** Band concert, traditional gardening, food resources spotlight, media outreach

**May:** Fundraiser #1, elder voices event, personal finances spotlight; media outreach

**June:** Summer health fair, dental hygiene outreach and education, nutrition classes, cultural cooking classes

**July:** Concerts in the lawn week, artisan craft fair, community resources spotlight, media outreach

**August:** Back to school programming (clothing drive, school supply assistance, friend match, etc.) Club de Amigos, soccer meet, Resources for Kids spotlight

**September:** Cultural dance event, artisan market, library resource spotlight; media outreach, Hispanic Heritage Month celebration

**October:** Concert; Know Local Law spotlight event (bias crime hotline and support services, DWI, underage dating, car insurance, etc.), media outreach, Halloween event

**November:** Fundraiser #2, Dia de los Muertos celebration, cultural crafts fair for winter holiday season, media outreach

**December:** Las Posadas, winter concert, winter holiday meal, community gift Exchange, survey, media for event

## **Sustainability**

Arcoíris Cultural is innovative in that it is primarily directed to help the Latino/a/x and Central American Indigenous populations with both culturally-specific services and arts and culture. There is nothing like it in Lincoln County, and our community members have communicated that having such a space would truly be a critical step towards holistic health.

The pilot project is scalable in that Arcoíris Cultural can continue to grow as it becomes sustainable. Programming may expand to include additional services and larger scale arts and culture events. Additionally, Arcoíris Cultural may be able to connect with other Latino/a/x and Indigenous focused organizations and programs across the region, and throughout the Pacific Northwest, which would not only create a stronger, wider network

of partnerships, but also allow for larger, collaborative events, a broader reach, and possibly plant the seeds for similar work in other counties.

To sustain Arcoíris Cultural, we recognize that a strong resource development approach is imperative. Olalla Center has extensive experience in this domain, and will also be able to utilize existing relationships with local, regional, and state funding sources to ensure that Arcoíris Cultural is not only sustained, but able to grow and thrive. Currently, Olalla's Community Health & Outreach team is partially sustained through grants and contracted services with the Oregon Health Authority. In addition to grant funds, Arcoíris Cultural will work to build a donor base both inside and outside of the county for the project, as well as develop fundraising strategies.

As Olalla Center has grown, our organization has demonstrated a commitment to encouraging new, innovative work, as well as supporting those projects as they find their footing. With three innovative pilot projects already part of the Olalla family, our organization is well positioned to support this important work. Additionally, because Olalla has a fierce commitment to promoting health equity both internally and within our community, our organization will support the costs of leadership development and equity-related training for our team members.

The Arcoíris Cultural team has put in considerable work in developing trust and relationships within the community being served. Particularly through the COVID-19 pandemic, they have demonstrated their commitment to the community, ability to respond with compassion, humility, and creativity, as well as connect on a meaningful level through shared language and drawing upon lived experiences. Additionally, the project has received enthusiastic support for our project from not only community members, but local healthcare providers, community leaders, non-profit organizations, local and regional government officials and agencies, educational institutions, local businesses, and the faith community. IHN-CCO DST funds would allow this vibrant vision to take flight, bringing something just as beautiful as it is desperately needed to some of the most marginalized members of our community - and to each and every one of us. When we learn together, honor and embrace what makes us uniquely different, and yet the same, approach with openness and kindness, and enrich our spirits with art, we are *all* healthier together as a community for it.

# Namaste Rx

**Backbone Organization:** Namaste Rx, LLC.

**Billing Address:** 38902 River Dr. Lebanon, Or. 97355

**Site(s):** C.H.A.N.C.E. 231 Lyons Street SE. Albany Or 97321

**County(s):** Linn, Benton, and Lincoln Counties

## Priority Areas:

- Subpopulation Type 1 - Those recovering from substance abuse.
- Subpopulation Type 2 - Pregnant persons.
- Addressing Trauma.
- Increasing and improving access to behavioral health services with an emphasis on the impacts of COVID.
- Pay equity through building and sustaining the workforce.

## Community Health Improvement Plan (CHIP) Outcomes, Indicator Concepts, and Areas of Opportunity:

- A1(c) - Trauma Informed Care, such as ACE's and resiliency measures.
- BH1(a) - Number of community members, employers, landlords, teachers, elected officials, and service providers trained in Mental Health First Aid or Trauma-Informed Care, or other basic mental health awareness training.
- BH3(a) - Screening, Brief Intervention, and Referral to Treatment (SBIRT) rates.
- BH6(ii.) - Preventative Behavioral Healthcare and promotion of general wellbeing.
- SD4(i.) - Health Disparities experienced by members due to age, disability, gender identity, geographical location, income, race or ethnicity, sex, sexual orientation, etc.

Pilot Contacts	Name	Email
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Contracting	Britny Chandler	namasterx2020@gmail.com
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Reporting	Haripriya Prakash	namasterx2020@gmail.com

## Proposal Narrative:

### A. Executive Summary

Namaste Rx, LLC cares deeply about the resiliency of our community and our Mission is to help individuals on their journey to find inner peace through the practice of trauma informed yoga. Research<sup>1</sup> has shown that yoga and meditation provide relief to many behavioral health conditions, and Yogis can provide additional Behavioral Health access as they often hold their services outside of traditional clinic operating hours.

In a study<sup>2</sup> published in 2016 by JAMA Psychiatry titled, 'Efficacy of Mindfulness Cognitive Behavioral Therapy (MCBT) in Prevention of Depressive Relapse,' the conclusive findings state, "Mindfulness-based cognitive therapy appears efficacious as a treatment for relapse prevention for those with recurrent depression, particularly those with more pronounced residual symptoms."

In 2017, NCBI published a study<sup>3</sup> titled, 'Increased Gamma Brainwave Amplitude in Control in Three Different Meditation Traditions,' discovered that meditation can be effective with increasing creativity (helpful when solving day to day problems) and decreasing symptoms of depression.

Evidence-Based Research shows promising results of the positive effect that yoga can have, if used to treat certain Behavioral Health Conditions.

It is because of this data, and the fact that Oregon ranks 48th<sup>4</sup> in the U.S. on mental health, that Namaste Rx, LLC was founded.

The overarching aim of the Namaste Rx pilot is to create behavioral health access for Medicaid recipients, through the holistic approach of yoga service integration within our community's healthcare system.

This aim will be achieved through a three stage approach that includes:

- Trauma Informed Training (of contracted Yogis)
- Service Integration
- Community Outreach & Education

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<sup>1</sup> <https://breathetogetheryoga.com/about/why-practice-yoga/#toggle-id-34>

<sup>2</sup> <https://jamanetwork.com/journals/jamapsychiatry/fullarticle/2517515>

<sup>3</sup> <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5261734/>

<sup>4</sup> <https://mhanational.org/issues/2021/ranking-states#overall-ranking>

## B. Pilot Description

<b>Table of Contents</b>		
<b>Element #</b>	<b>RFP Requirement</b>	<b>Page</b>
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2	Describe your target population; ensure the IHN-CCO population is specifically addressed in terms of the number of members expected to be served and the percentage of clients that are IHN-CCO members.	5
3	Describe the intervention and detailed activities.	5
4	List all of the partners that will be working on the pilot and the tasks they will undertake.	7
5	Describe how the pilot will promote health equity and reduce health disparities; include how health equity data for IHN-CCO members will be tracked.	7
6	Explain the social determinants of health lens the pilot will be incorporating.	7
7	Describe the individuals tasked with portions of the pilot and their roles and experience.	8
8	Describe how the pilot fits into your organization's strategic or long range plans.	9
9	Describe how members of the community will hear about your pilot.	10
10	Explain the expected outcomes and how they help meet the pilot goals.	4
11	Describe potential risks and how the pilot plans to address them.	11
Pilot Timeline	Pilot timeline of activities.	14
Strategic Plan	The organization's plan for sustainability of service implementation.	15

## **Element 1 & 10 – Goals & Expected Outcomes**

As mentioned within the Executive Summary, the pilot’s overarching aim is to create behavioral health access for Medicaid recipients, through the holistic approach of yoga service integration within our community’s healthcare system.

Within the current Western culture, the traditional yoga systems that include breathing exercises, stretches, postures, chants, and meditation provide a plethora of health and wellness benefits. There are many accounts of evidence-based research<sup>5</sup> that has been conducted to test the effectiveness of yoga as a treatment option for a number of different conditions. The results have shown significant improvement of health and wellness from a number of studies. Table 1 outlines the conditions that yoga has shown improvements in symptoms with research participants.

TABLE 1

<b>Evidence-Based Research: Conditions that are positively impacted by practicing yoga</b>	
<b>Physical Health Benefits</b>	<b>Behavioral Health Benefits</b>
<ul style="list-style-type: none"><li>● Arthritis</li><li>● Brain Health</li><li>● Cancer</li><li>● Cardiovascular</li><li>● Carpal Tunnel Syndrome</li><li>● Chronic Heart Failure</li><li>● Chronic Neck Pain</li><li>● Chronic Lower Back Pain</li><li>● Chronic Pain</li><li>● Chronic Obstructive Pulmonary Disease (COPD)</li><li>● Diabetes</li><li>● Fibromyalgia</li><li>● Migraines</li><li>● Multiple Sclerosis</li><li>● Parkinson’s Disease</li><li>● Prenatal</li><li>● Stroke</li></ul>	<ul style="list-style-type: none"><li>● Addiction</li><li>● Anxiety</li><li>● Depression</li><li>● Memory/Cognitive Function</li><li>● OCD</li><li>● PTSD</li><li>● Sleep</li><li>● Work Stress</li></ul>

<sup>5</sup> <https://breathetogetheryoga.com/about/why-practice-yoga/#toggle-id-19>

## **Element 2 - Target Population**

Namaste Rx is requesting funding for 150 IHN-CCO members to participate in the pilot. C.H.A.N.C.E. will be given 50 referrals for those in recovery of substance abuse. V.B.B. will be given 50 referrals for those who are pregnant. The remaining 50 referrals are for the behavioral health provider's patients. 100% of the requested funds will be dedicated to serving the 150 IHN-CCO members.

## **Element 3 - Intervention & Activities**

### Trauma Informed Training

Prior to service implementation, Namaste Rx, LLC wants to ensure that Yogis are in alignment with the Behavioral Health System when it comes to addressing membership in a Trauma-Informed way. Namaste Rx, LLC requires all sub-contracted Yogis to participate in the Trauma Informed Oregon Training. This is to ensure alignment of Quality of Care across each service type the member comes into contact with.

### Education and Outreach

Prior to service implementation, lunch and learns will be conducted for the initial groundwork of outreach, education, recruitment, marketing, and workflow implementation. The outreach will target Yogis wanting to participate as service providers for the pilot population. The pilot aims to have two practicing Yogis within each county that is Subcontracted with Namaste Rx, LLC.

In addition to the Yogis, Behavioral Health Clinics and providers who wish to partner by sending referrals will also receive a lunch and learn education session that will train their staff on the importance of Yoga in the Behavioral Health System and aim to integrate Namaste Rx, LLC as a utilized resource for their patients.

Each existing partner will also receive a lunch and learn in the similar effort to educate and inform staff that Namaste Rx, LLC is a resource to their clients and can have a positive impact on symptoms they may be experiencing. This will allow staff the understanding of the importance of yoga and a referral pathway for membership.

In addition to the lunch and learns, Namaste Rx, LLC will be partnering with IHN-CCO's Behavioral Health Quality Committee (BHQC). The BHQC is comprised of local Behavioral Health Stakeholders that advise IHN-CCO on Quality Improvement of Behavioral Health Services within the Region. In partnership with the BHQC, Namaste Rx aims to develop criteria that would trigger referrals to and from Namaste Rx and Behavioral Health Clinics. All of these efforts will be documented and utilized to create an Integration Toolkit to support efforts of replicability and sustainability.

## Service Implementation

Each partner will be responsible for referring IHN-CCO membership to participate in the pilot program. Membership will be routed to the online web portal to fill out an enrollment form. Included within this form will be first name, last name, date of birth, Subscriber ID, and current address. These fields allow IHN-CCO to be able to confirm eligibility in any future partnership and exchange of data. In addition to member identifiers, there will also be screenings offered at the time of enrollment, monthly, and at the end of the pilot that will set the baseline for measuring the success of the intervention efforts.

Once baseline information and member identifiers are collected through the enrollment process, members will fill out an ACE's survey, REAL-D data, and a Quality of Life survey. Once fully enrolled, members will gain access to the Namaste Rx web portal. Within the member's web portal, they will be able to access the Yogi network and schedule an appointment (private or group sessions), update member profiles and track their progress.

A Private Session is recommended prior to group sessions. This will allow a one on one with the member and the Yogi prior to any application of services to discuss medical history, mental health history, and range of motion. At this appointment, it may become clear that the member requires a physician's note prior to conducting yoga stretches. If this were to occur, Namaste Rx would require the assistance of IHN-CCO with coordination of care and services.

Each member will have access to one private yoga session a year and group yoga session once per week with guided meditation. The expectation is that membership will implement an at-home yoga and meditation routine from learned practices and poses. Each month, the member will be required to fill out the Quality of Life Survey to monitor progress at intervals of treatment as well. This data will be analyzed periodically to track efficacy of the program at different intervals of treatment.

Once the ACE's scores have been collected and enrollment information is complete. All members who reported having a high ACE's score and no utilization of a behavioral health clinic will receive an automatic referral to traditional behavioral health supports. Criteria for this referral, referral pathways, and EHR notations will be discussed and developed during the pilot through partnership with the BHQC.



## **Element 4 - Partnerships**

### C.H.A.N.C.E.

C.H.A.N.C.E. will be responsible for referring sub-population to the Namaste Rx Pilot in addition to hosting the Meditation Room (This is an existing space within C.H.A.N.C.E. and can be utilized by those practicing their meditation).

### Heart of the Valley Birth and Beyond (V.B.B.)

Valley Birth and Beyond will be responsible for referring sub-population to the Namaste Rx Pilot in addition to sharing an FTE to assist with pilot activities and execution.

### Behavioral Health Quality Committee (BHQC)

The BHQC will be an information only partner. Namaste Rx aims to gather integration knowledge pertaining to a traditional Behavioral Health Clinical setting and a roster of Behavioral Health Providers that seek access to these services for their patient panel. The BHQC Will be offered 50 referrals for the IHN membership to the Namaste Rx Pilot.

### Ride Line

To provide trips to and from yoga services to any pilot participant who needs it.

## **Element 5 - Health Equity & Reduce Health Disparities**

One of the first actions that Namaste Rx will conduct is to create and implement an Equity and Inclusion Plan for the organization. Once the Equity and Inclusion plan is finalized and integrated, Namaste Rx will partner with IHN-CCO to conduct a Health Equity Training for staff. This will ensure that all practices of Namaste Rx will be created through the scope of health equity. Namaste Rx, L.L.C. top priority is the effort to reduce health disparities

Namaste Rx, LLC was developed in the spirit of data driven results. Data will be gathered and analyzed on continuum to ensure regular monitoring of reported disparities from our membership. This will ensure that all business decisions are truly made in consideration of those most needing the services.

Namaste Rx also will be reaching out to the Disability Equity Center to ensure that services are accessible as possible to our community members living with a disability.

## **Element 6 - Social Determinant of Health (SDOH)**

On average, the recommended yoga treatment can cost an individual approximately \$1,040 a year. The high cost of these services is a barrier for those individuals lacking a high and/or consistent income. Namaste Rx has developed a tiered plan model that will assist in the support of this population utilizing these services, at an affordable rate to the system and no charge to the IHN membership.

In addition to income being a barrier, transportation may also be a barrier. We have partnered with Ride Line so that anyone who needs a ride to their covered yoga benefit, may also have coverage for a ride to and from the services.

Based on initial feedback from local Yogis, religion was noted as a barrier. Many living within the Western Culture align with a Christian based belief system. Many Christians will refrain from practicing yoga and meditation due to its roots within the Eastern Culture. The pilot aims to include the clarification of the evidence-based research when conducting outreach and education.

We understand finding affordable child care can be a barrier to care. While conducting research for this pilot proposal, Namaste Rx conducted a screening with local Yogis to better understand the landscape of our local yoga industry. One of the findings included that many Yogis operate outside of regular business hours to accommodate the working class. The typical hours of operation of our local county mental health programs for adult outpatient services is from 8AM-5PM. With Yogis operating earlier and later in the day and on the weekends, we open access for those who have child care as a barrier and offer access to behavioral health supports that are outside of regular operating hours of the traditional clinical settings.

**Element 7 - Roles and Responsibilities**

TABLE 2

Name	Role	Responsibility	Experience
Britny Chandler	Co-Founder	<ul style="list-style-type: none"> <li>● Pilot Contact</li> <li>● Contracting Contact</li> <li>● Finance Contact</li> <li>● Yogi Contract Negotiation &amp; Execution</li> <li>● Property Contracts</li> <li>● Lead referral discussions</li> </ul>	<ul style="list-style-type: none"> <li>● Experience drafting and managing two DST pilots.</li> <li>● 6 years of contract negotiation and execution experience.</li> <li>● Experience drafting and executing budgets and finances.</li> <li>● Experience integrating services within the Medicaid setting specific to the Tri-County Region.</li> </ul>
Haripriya Prakash	Co-Founder	<ul style="list-style-type: none"> <li>● Proposal Contact</li> <li>● Reporting Contact</li> <li>● Data Analytics Management</li> <li>● Lead Web Development discussions</li> </ul>	<ul style="list-style-type: none"> <li>● Masters of Science in Business - Data Analytics</li> <li>● Experience with business process re(engineering).</li> <li>● Experience with program and project management.</li> <li>● Experience operationalizing</li> </ul>

			<ul style="list-style-type: none"> <li>programs.</li> <li>• Experience with Change Management.</li> <li>• Experience with data analysis.</li> </ul>
Amber Thompson	Communications Representative	<ul style="list-style-type: none"> <li>• Social Media Coordination</li> <li>• Communications assisting</li> </ul>	<ul style="list-style-type: none"> <li>• Experienced Customer Service Rep.</li> <li>• Experienced in Communications.</li> </ul>
.5 FTE	Project Manager	<ul style="list-style-type: none"> <li>• Pilot Management</li> <li>• Leads educational development</li> <li>• Assist with Tool Kit development</li> <li>• Assist in formalizing referral pathways</li> <li>• Attend outreach events</li> </ul>	<ul style="list-style-type: none"> <li>• Master's Degree</li> <li>• Yogi Certified</li> <li>• Part time employment with one of our existing partners</li> </ul>
.5 FTE	OSU Intern	<ul style="list-style-type: none"> <li>• Internal documents development (Equity &amp; Inclusion Policy, document templates, meeting minutes, etc.)</li> <li>• Assist with data analytics</li> <li>• Communications assisting</li> </ul>	<ul style="list-style-type: none"> <li>• Applicable degree that would meet the needs of the work being executed.</li> </ul>

### **Element 8 - Strategic Plan**

To put it simply, Namaste Rx believes that anyone should have access to these services. At Namaste Rx, our vision is to begin by servicing Linn, Benton, and Lincoln Counties. Once fully established within the Tri-County Region, we aim to expand to other CCO regions within the State of Oregon and eventually across State lines.

The efforts conducted during the pilot will become the foundation of service delivery for Namaste Rx.

## **Element 9 - Marketing and Communications**

The outreach and marketing within the community is dependent on what population we are speaking to. Currently, we aim to disperse knowledge with any opportunity that presents. With that in mind, below in Table 3 are the activities of the pilot that naturally incorporate a component of information sharing.

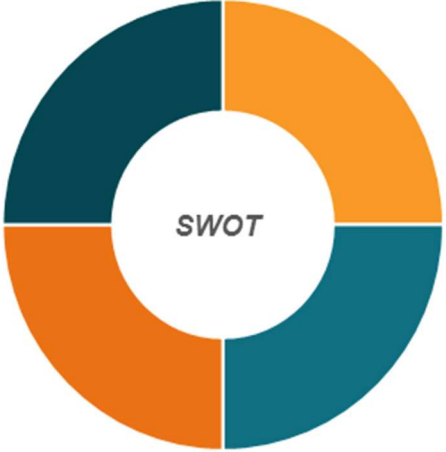
TABLE 3

<b>Population</b>	<b>Outreach</b>
Behavioral Health Providers, CBO's, and HR Reps	Lunch and Learns
Pilot referred IHN-CCO members	THW intervention, educational handout, and referral
Self-referred individuals	Social Media Campaigns
IHN-CCO referred members	Education for Care Coordination Department
Potential partners	Networking events such as conferences and community outreach events
Clinic managers	Integration Tool Kit
Medical Students	COMP-NW Mindfulness Curriculum

In addition to these efforts, Namaste Rx has one full time volunteer that will be utilized as the pilot's full time Communications Representative. This individual will be responsible for coordination and execution of social media to ensure outreach to as many individuals needing this resource as possible.

## Element 11 - Potential Risks

Namaste Rx conducted a SWOT Analysis (Strengths, Weaknesses, Opportunities, and Threats) in November 2020. This analysis was used to determine a strategy for funding. The grey highlighted items are mitigated with the help of DST funding and the purple highlighted items are bolstered with DST funding:

<p><b>STRENGTHS</b></p> <ul style="list-style-type: none"> <li>• Creative approach to holistic health</li> <li>• Variety of benefits</li> <li>• Affordable</li> <li>• Small number of employees and low overhead expense</li> <li>• Stigma around behavioral health</li> </ul>	 <p>The image shows a donut chart with four segments. The top-left and bottom-right segments are teal, while the top-right and bottom-left segments are orange. In the center of the donut, the word "SWOT" is written in a bold, black, sans-serif font.</p>	<p><b>WEAKNESSES</b></p> <ul style="list-style-type: none"> <li>• Lack of reputation</li> <li>• Administrative support</li> <li>• Limited # of trauma certified Yogis</li> </ul>
<p><b>OPPORTUNITIES</b></p> <ul style="list-style-type: none"> <li>• New partnerships with community agencies and programs</li> <li>• Student discounts</li> <li>• Future expansion of benefits</li> <li>• Creative collaborations to encourage sustainable funding mechanisms</li> </ul>		<p><b>THREATS</b></p> <ul style="list-style-type: none"> <li>• Funding</li> <li>• Economy movement</li> <li>• Stigma around behavioral health</li> <li>• Changes in regulations and certification requirements</li> </ul>

In addition to the SWOT Analysis, the following risks have been considered during the development of this pilot.

Our largest risk is that the IHN population wishes not to fill out Quality of Life Surveys each month to continue to utilize services. To ensure continued participation, Namaste Rx will be donating incentives and prizes that will be raffled to each participant that completed at least three surveys.

Our direct competitors would be yoga studios and yoga providers who do not wish to collaborate with Namaste Rx. This is a risk if we only partnered with yoga studios. Initial feedback from Yogis has been that many Yogis do not have a large enough

clientele to practice full time and many want to. The yoga studios in the area will train Yogis and then have them sign a contract that they will not practice within the geographic locations surrounding the studio to refrain from taking business away from that studio. This drives Yogis out of the system or out of our region. By executing a contract with Namaste Rx, these Yogis gain access to an entire population that is currently not utilizing those studios. The Yogis will still be receiving compensation from an innovative stream of income that allows them to continue to practice what they love with people who truly need these services as a treatment option.

One Yogi mentioned in a survey that Namaste Rx conducted, "I've thought about doing this, but I have no clue where to start." Namaste Rx brings knowledge of the Oregon Health System that will mitigate the risk for Yogis to attempt to navigate the system wide partnership. The Co-Founders of Namaste Rx have an accumulative of 15+ years in the Health System field ranging from clinical practice to Medicaid, Medicare, and Commercial insurance experience.

An additional potential risk is that post pilot close-out, IHN-CCO won't execute a contract with Namaste Rx. Our pilot activities have taken this risk into consideration and are attempting to mitigate by bolstering efforts and activities around our sustainability plan (*See page 12 for Sustainability Plan*).

As mentioned above while defining the SDOH lens of this pilot, childcare was also determined to be a potential risk that would also hinder participants to utilize these services. Although this pilot does not directly address the shortage of affordable childcare, our screening conducted with Yogis and the local yoga industry presented the information that Yogis provide usable access to the IHN-CCO working class population.

Finally, COVID-19 forced many Yogis to practice virtually or quit altogether. Our aim is to bring people out of isolation and reinforce these Yogis sustainability with an additional stream of income. By partnering with Namaste Rx, Yogis have access to an additional and sustainable stream of income. The pilot efforts will support job growth within this industry and an opportunity to be a part of something truly innovative.

### C. Pilot Timeline

GOAL I - Trauma Informed Training		
Start/End Dates	Activity	Measurable Outcome(s)
10/2021 - 2/28/2022	Yoga Recruitment - Scheduling and execution of Yogi Lunch and Learns.	<b>(1)</b> 100% of contracted Yogi's have completed the Trauma Informed Oregon Training.  <b>(2)</b> 70% of contracted Yogis have a positive experience working with Namaste Rx.
1/1/2022 - 3/31/2022	Yoga Recruitment - Fully execute Yogi contracts.	
4/1/2022 - 12/1/2022	Yogi Recruitment - Execute group Trauma Informed Oregon Training.	
GOAL II - Service Integration		
10/2021 - 1/31/2022	Meet with Web Developers and outline website needs.	<b>(1)</b> 70% of participants see an improvement in their reported baseline symptoms.  <b>(2)</b> 35% of participants see an improvement in unreported baseline symptoms.  <b>(3)</b> 95% of participants see an improvement in their overall baseline quality of life.
2/1/2022 - 2/28/2022	Invite Beta Testers to test the website and Yogi referral workflow	
2/1/2022 - 3/31/2022	Connect to Unite Us platform	
4/1/2022 - 4/30/2022	Beta Test for Quality Assurance of website, referrals, and Yogis.	
GOAL III - Community Outreach & Education		
1/1/2022 - 3/31/2022	Outreach and develop referral pathways with the BHQC.	<b>(1)</b> Increased membership to ensure post pilot sustainability.  <b>(2)</b> Increase the number of member care plans that include yoga as a treatment option.  <b>(3)</b> 70% of referring behavioral health
4/1/2022 - 6/30/2022	Lunch and learn outreach to Behavioral Health Clinics, HR organizations, and local CBO's.	
4/1/2022 - 12/31/2022	Social Media Campaign for organic leads.	

7/1/2022 - 12/31/2022	Participating in outreach events and educational seminars.	providers have a positive experience working with Namaste Rx and would refer future patients to the program.
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## D. Sustainability Plan

Namaste Rx, LLC will need community support and integrated partners to sustain the Medicaid population's use of the program. As mentioned previously, the pilot aims to create behavioral health access for Medicaid recipients through the holistic approach of yoga service integration within our community's healthcare system. This is achievable by connecting the following services: Insurance, Yoga, and Healthcare Providers. By integrating these service types, we will increase access and coverage options for medical and behavioral health conditions in an innovative way. Additionally, this integrated approach has been executed by previous IHN-CCO DST pilots (i.e. Medical-Dental Integration Pilot, Community Doula Program, etc.) that have proven to be successful as well as scalable.

In the future, we wish to supply access to all Medicaid recipients. Namaste Rx will use this pilot as an opportunity to create an integration toolkit that is specific to efforts of integrating within the Oregon CCO systems. These toolkits, as well as consultation services will allow transferability of these necessary services and will be offered at a cost. This will ensure an additional stream of income that will assist in post pilot sustainability efforts.

We also want this to be offered as a treatment plan that Doctors can rely on regardless of insurance carrier. Our sustainability model accommodates this need by offering tiered plan benefits. The evidence-based yoga and guided meditation services are covered on all plan tiers and additional fringe benefits (that are not supported by evidence-based research) are available with the mid and high-cost plans.

Plan Tier Options	Monthly Premium
<p style="text-align: center;">Tranquility</p> <ul style="list-style-type: none"> <li>● Free Group Sessions (1x a week).</li> <li>● One private session at no charge. (60-minute session only)</li> </ul>	\$40.00
<p style="text-align: center;">Serenity</p> <ul style="list-style-type: none"> <li>● Free group sessions (up to 1x a week).</li> <li>● Discounted Private Session.</li> </ul>	\$78.00
<p style="text-align: center;">Nirvana</p> <ul style="list-style-type: none"> <li>● Free group sessions (up to 1x a week).</li> <li>● Discounted Private Sessions.</li> <li>● Access to quiet, serene, private campgrounds across Oregon for a personal yoga retreat. (reservation fee applies)</li> </ul>	\$130.00

Our pricing allows for equitable access for all levels of income. Namaste Rx believes that income should not be a determining factor when you begin your brave journey of healing and self-discovery.

To support post pilot sustainability, during the life of the pilot, efforts will be made to extend coverage and benefit contracts with the following organizations:

- IHN-CCO
- Samaritan Advantage Health Plans
- Samaritan Choice Plans
- Painwise Taskforce
- The VA
- Local HR and benefit firms
- County Public Health
- Community Based Organizations
- Sarah's Place
- Mental Health Clinics
- OB service providers
- Physical Therapists
- Sam Fit

Once integrated, Namaste Rx, LLC will be self-sustaining. This form of sustainability holds the lowest risk of losing these behavioral health access points within the community.

#### Budget Narrative

The budget was drafted to ensure the lowest financial commitment could be made with the highest return on investment for IHN-CCO members.

This is made possible through in-kind donations of our partners and the Namaste Rx Co-Founders. Heart of the Valley Birth and Beyond and Namaste Rx will be utilizing a shared workforce model for 1 FTE. Half of this FTE salary will be provided by Heart of the Valley Birth and Beyond.

Ride Line agreed to a discounted trip rate by implementing a PMPM rate, rather than collect at 100% of private reimbursement rate. The estimated in kind donation of the reimbursement is included within the 'total cost' column.

Other discrepancies between 'total cost' and the 'amount requested' are the in-kind donations of the Co-Founders of Namaste Rx, LLC. By donating personal time and resources, this shortens the timeframe of implementation and integration within the community. This ensures these services reach community members as soon as possible.

## PROPOSAL NARRATIVE

**Primary Organization:** Advantage Dental Services, LLC (Advantage)

**Primary Contact:** Mary Ann Wren, Director of Integration and Community Programs

**Primary Contact Email:** [maryw@advantagedental.com](mailto:maryw@advantagedental.com)

**Partnering Organizations:** Advantage Oral Health Centers, IHN CCO Care Coordination Department, Benton County Mental Health, Linn County Mental Health, Lincoln County Mental Health

**Project Name:** Depression Screenings in Dental Practices

### Executive Summary:

Patients with behavioral health issues can access the behavioral health system in numerous ways and places but there remains an important missing portal to mental health, specifically the oral health system. Dental providers are an integral part of the health care system, yet those who see IHN members have no easy way to refer those members to behavioral health services.

To bridge this gap, Advantage would like to implement depression screenings in dental offices, and create a referral pathway to behavioral health for members with behavioral health needs as identified through the screening process.

Depression is a serious medical illness associated with higher rates of chronic disease, increased health care utilization, and impaired functioning. Identifying and treating depression in its early stages is critical. As such, Advantage will implement depression screenings in all of its Advantage Oral Health Centers (dental offices) located in Linn, Benton and Lincoln counties (Corvallis, Albany, Newport and Lebanon).

This project strives to improve access to behavioral health services in non-traditional ways. Program participants include Advantage (DCO), Advantage dental offices, IHN Care Coordination and local County Mental Health Programs.

### Pilot Description:

Office-based patient health questionnaire screening methods are already in use by physical and behavioral health providers and don't need to be re-invented for oral health providers. What does need to be determined is what to do when a dental patient has a positive screen.

Pilot dental offices will conduct depression screenings and provide all screening forms and referrals to Advantage's Care Coordinator who will then facilitate referrals as appropriate to IHN's Care Coordination Department and/or behavioral health providers directly. Advantage will use its current system to facilitate referrals, but also commit to exploring Connect Oregon as a viable alternative given that current licensing agreements are already in place.

If a patient needing a referral to behavioral health has already established care with a behavioral health provider, Advantage's Care Coordinator will initiate a referral directly with that provider of record. If a patient is unengaged with behavioral health or uncertain if they have a behavioral health provider, Advantage's Care Coordinator will initiate a referral by contacting IHN's Care Coordination Department. From there the IHN Care Coordinator will contact the patient and discuss the possibility of access to the behavioral health system. If successful, the IHN Care Coordinator will then contact the appropriate behavioral health provider/entity to make the referral. The IHN Care Coordinator will maintain contact with the referred patient through the transition to the behavioral health system intake and ongoing treatment process if necessary. (See attachment A: Workflow Diagram).

The screening tools that will be utilized include the Patient Health Questionnaire (PHQ)-2 and the PHQ-9. These are self-administered screening tools for signs and symptoms of depression. (See link to PHQ screening tools and scoring an overview: <https://www.med-ig.com/files/noncme/material/pdfs/LI042%20IG%20tools.pdf>.) To promote health equity and reduce disparities, the PHQ screening tools are also available in multiple languages (<https://www.phqscreeners.com/>).

The PHQ-2 refers to the first two questions of the PHQ-9. The dental offices will provide a printed copy of the PHQ-2 at check-in as a self-administered preliminary screening tool before entering the exam room. If the patient scores a 0-2 then they do not need to continue through the remaining questions. If the patient scores a three or greater, then the patient will answer the remaining seven questions of the PHQ-9 in the exam room with the dental provider.

Following the PHQ-9 screening, the dental provider (either a hygienist or dentist) will review the screening results. If a patient receives a score of 10 or greater on the PHQ-9 a referral will be made to the patient's established behavioral health provider. If the patient is unengaged with behavioral health or uncertain if they have a behavioral health provider, then a referral will be made to IHN's Care Coordination Department. All referrals will be facilitated by Advantage's Care Coordinator. If the patient scores above 0 on question #9, which indicates immediate crisis or suicide risk, then an urgent call to the applicable County Mental Health Department would be made by the dental provider. (See Attachment B: Suicide Prevention Workflow). A dental provider may also recommend referral to behavioral health for any patient regardless of their PHQ-9 score if a need is recognized. (See Attachment C: Patient Talking Points).

#### Pilot Goals:

This pilot creates a bridge for IHN members to access a mental health solution. The overarching goal is to increase the number of members who access mental health services based on need identified – resulting in an overall healthier population.

Underneath the overarching goal, Advantage has three SMART goals:

1. Increase the number of IHN members 12 and older who complete a depression screening.
2. Increase the number of IHN members 12 and older who receive a referral to behavioral health within seven days of scoring 10 or higher on a PHQ-9.
3. Increase the number of IHN members 12 and older who have a behavioral health appointment following a referral based on PHQ-9 scoring

(See SMART Goals and Measures Table for more detail.)

Target Population:

According to the United States Preventative Services Task Force (USPSTF) adolescents aged 12 to 18 years, adults 18 years and over, and all pregnant and postpartum women should be screened at least annually for major depressive disorder (MDD). Based on this information, the pilot will focus on any IHN members 12+ years of age. The potential number of members impacted by this pilot would be 4,248. These are IHN members 12+ assigned to Advantage Oral Health Centers in Corvallis (1,158), Newport (788), Albany (1,053) and Lebanon (1,249).

Health Equity and SDoH:

Patients that experience mental health concerns are at greater risk of experiencing poor health outcomes, including oral health. This pilot seeks to reduce health disparities and promote health equity by adding four non-traditional access points (dental offices) to depression screenings for IHN members 12 and older. These alternative access points will also reduce barriers to care, including transportation and childcare by addressing mental health concerns at the dental office, combining two potential health care visits into one.

Stigma is another barrier to accessing mental health services. Members engaging with oral health services that include depression screenings assists in breaking down barriers and de-stigmatizing behavioral health, thereby increasing the opportunity of members to experience optimal health.

Health equity data including language and demographics will be collected as part of the intake process at the dental office as racial/ethnic minority groups are less likely to receive mental health care, according to the American Psychiatric Association. Specific questions regarding languages spoken, ethnicity, LGBTQ+ identification and gender identity will be added to the PHQ-2 form for completion. This data will be tracked by Advantage and reviewed on a monthly basis. As part of the review process, Advantage will focus on identifying trends and augmenting screening procedures as appropriate. For example, if a particular dental office shows a high concentration of Spanish speaking patients engaging in depression screenings, preventive measures can be put in place to ensure screening forms are readily available in Spanish and that Spanish interpreters are available as well.

In general, this pilot seeks to increase mental health screening pathways for IHN members 12 and older, while ensuring populations traditionally underserved for mental health are a primary focus.

Pilot Partnerships:

Below is an outline of the roles and responsibilities of the individuals tasked with portions of the pilot:

Entity	Role	Responsibilities	Experience
Advantage Oral Health Center (OHC) <ul style="list-style-type: none"> <li>• Newport</li> <li>• Albany</li> <li>• Corvallis</li> <li>• Lebanon</li> </ul>	Front Office Staff	<ul style="list-style-type: none"> <li>• Provide the PHQ-2 and determine if the patient needs to complete the PHQ-9 with the dental provider.</li> <li>• Submit completed screenings and/or referrals to the Advantage Care Coordinator.</li> </ul>	The Advantage Oral Health Centers Director of Operations will oversee dental office participation. She has experience implementing a similar program in another CCO region.
Advantage Oral Health Center (OHC) <ul style="list-style-type: none"> <li>• Newport</li> <li>• Albany</li> <li>• Corvallis</li> <li>• Lebanon</li> </ul>	Dental Provider	<ul style="list-style-type: none"> <li>• Completion of the PHQ-9 with the patient.</li> <li>• Determination of the appropriate referral pathway.</li> </ul>	The Advantage Oral Health Centers Director of Operations will oversee dental provider participation. She has experience implementing a similar program in another CCO region.
Advantage Dental Services DCO	Care Coordinator	<ul style="list-style-type: none"> <li>• Receive completed PHQ-2 and PHQ-9 screenings.</li> </ul>	THW certified Care Coordinator to facilitate referrals and break down barriers to care.

		<ul style="list-style-type: none"> <li>• Receive referrals from OHCs.</li> <li>• Refer members to IHN CCO's Care Coordination Department or behavioral health provider of record.</li> <li>• Follow-up on patient status with IHN or behavioral health provider until patient has engaged with behavioral health services.</li> </ul>	
IHN CCO	Care Coordination Department	<ul style="list-style-type: none"> <li>• Receive depression screening referrals.</li> <li>• Assist members with scheduling a behavioral health appointment.</li> <li>• Provide follow-up to Advantage's Care Coordinator on patient status.</li> </ul>	Sheryl Fisher, Behavioral Health Director will assist with program implementation.
County Mental Health Program	<ul style="list-style-type: none"> <li>• Benton County Mental Health</li> </ul>	<ul style="list-style-type: none"> <li>• Provide immediate intervention to members in</li> </ul>	

	<ul style="list-style-type: none"> <li>• Linn County Mental Health</li> <li>• Lincoln County Mental Health</li> </ul>	crisis and/or suicide risk.	
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To keep the program on track, Advantage will convene a steering committee on a quarterly basis representative of the entities outlined above. Pilot partners are “new” to working together but have an aligned mission to increase access to behavioral health for IHN members.

*Program Promotion:*

IHN members assigned to Advantage as their DCO will be made aware of the project as they receive dental services at the Advantage dental offices in the IHN region.

*Potential Risks:*

Potential risks of this pilot include the possibility of members not being truthful on the surveys, where there might actually be a critical concern. To address this possibility, a dental provider may refer any patient regardless of their score on the screening if the provider recognizes a need.

**Pilot Timeline:**

Quarter 1	Quarter 2	Quarter 3	Quarter 4
Onboard Advantage Care Coordinator	Implement depression screenings at all four dental offices	Convene Steering Committee	Convene Steering Committee
Advantage Care Coordinator to achieve THW certification	Convene Steering Committee	Review data related to goals and augment processes as appropriate	Review data related to goals and augment processes as appropriate
Implement lunch and learns for pilot partners	Review data related to goals and augment processes as appropriate	Adjust workflows as needed	Ensure sustainability moving forward
Create program materials and workflows	Adjust workflows as needed		
Form Steering Committee			



**Program Sustainability:**

This program is innovative in that it creates a non-traditional pathway to behavioral health services; there is currently no existing model like this in the IHN service region. If successful, it will increase the number of IHN members who access mental health services based on identified need – resulting in an overall healthier population. The program also has the potential to positively impact the Depression Screening and Follow-Up Plan Metric. The majority of the funding will be used for initial set-up costs, including staff and training. Once appropriately trained staff is in place the program should be sustainable and scalable.

*This pilot is modeled after a similar program developed by Eastern Oregon CCO in which Advantage has been a program participant.*

# Primary Care Physical Therapy

**Backbone Organization: Samaritan Health Systems**

**Billing Address: 525 N. Santiam Highway**

**Site(s): Lebanon Community Hospital Sweet Home Family Medicine**

**County(s): Linn**

**Priority Areas: A1, increasing access.**

**Community Health Improvement Plan (CHIP) Outcomes, Indicator Concepts, and Areas of Opportunity: BH6, behavioral health equal priority to physical health; SD4 Increase health equity.**

Pilot Contacts	Name	Email
Primary	Ryan Combs	rcombs@samhealth.org
Proposal	Robert Long	rlong@samhealth.org
Contracting		
Financial		
Reporting		

## Executive Summary

This Proposal is about the development of a project which leads the Samaritan Lebanon Community Hospital Rehabilitation department teaming with the George Fox University Physical Therapy school in the development of a Primary Care model of physical therapy.

The driving force behind this request is for the development of a sustainable training program that allows us to train physical therapists in the patient-centered primary care model (PCPMC). We believe that the role of physical therapy is needed in primary care due to the many patients not having the means to attend traditional outpatient physical therapy due to cost, limited transportation, and time restraints. We offer a new clinical pathway available for anyone accessing primary care by removing barriers and meeting the patient where they are at for their rehabilitation and musculoskeletal concerns. We officially started this project on July 20, 2020, in conjunction with the Samaritan Family Medicine Resident Clinic in Lebanon, Oregon. Since the advent of this program, we have seen over 2000 patients in this model. The purpose of this model is to provide those

patients with musculoskeletal or neuro pathology with more immediate access to rehab services. This program will decrease overall wait times; meets individuals at the front end who may otherwise have difficulty accessing rehab services; aids in discerning the need for physical therapy or other services like mental health for psychosocial issues that may be contributing factors to chronic and persistent pain patients. Our initial data shows that 55% or more did well with the one-time visit in the primary setting and that 34% went on to formal Rehab services, there was also a sliver in the middle ~11% that did not want to attend physical therapy due to various social detriments to health care could not participate in formal rehab services.

The driving force again behind this request is for the development of a sustainable training program that allows us to train more physical therapists and primary care providers in embedding physical therapists into the patient-centered primary care home model. Our plan is to address the patients musculoskeletal and neurorehabilitation needs at the right place and at the right time which has shown to reduce cost , improve care and reduce provider burden.

## Easy A: Curriculum on Pain, Substance Addiction, and Healthy Self-Care

**Backbone Organization:** Old Mill Center

**Billing Address:** 1650 SW 45th St, Corvallis, OR 97333

**Site(s):** 1650 SW 45th St, Corvallis, OR 97333

**County(s):** Benton

**Priority Areas:**

- Addressing trauma
- Improving access to behavioral health services in non-traditional ways
- Increasing and improving access to behavioral health care in light of COVID-19
- Language access including health literacy, interpreter services, and translation of materials

Pilot Contacts	Name	Email
Primary	Sharna Prasad	sharnapras@aol.com
Proposal	Winston Kennedy	winston.s.kennedy@gmail.com
Contracting	Sharna Prasad	sharnapras@aol.com
Financial	Bettina Schempf	bettina_schempf@oldmillcenter.org
Reporting	Winston Kennedy	winston.s.kennedy@gmail.com

## Proposal Narrative

### A. Executive Summary

The data collected by the 2019 Oregon Healthy Teens Survey indicate that the number of eighth and eleventh grade students in Benton County who perceive misuse of prescription drugs as harmful is decreasing. At the same time, eleventh graders in Benton County report using prescription drugs without a prescription at higher rates than sixth and eighth graders. Over 20% of eleventh graders in Benton County report that it would be “very easy” to obtain prescription drugs that were not prescribed to them. These findings may have been exacerbated by the COVID-19 pandemic. Drug overdose deaths have risen by over 30% in the United States in 2020 (CDC, 2020) which may be associated with effects of the COVID-19 pandemic and the sudden environmental changes that have occurred.

This data tells us that there is a need to teach students about pain, opioid/substance misuse and healthy self-care. Drug addiction is not limited to opioids, so we will cover other substances (e.g., cocaine, fentanyl, alcohol, and tobacco). While we do not have data about opioid use for IHN members, the Centers for Disease Control and Prevention recognizes Medicaid subscribers as a high-risk population for fatal opioid overdose. To disrupt the trend of increased substance misuse that has been exacerbated by COVID-19 the purpose of this project is to develop an intervention that can be implemented in high schools to teach high school students about pain, opioid/substance misuse and healthy self-care with the support of the teachers and other school staff, that can be delivered in person and/or remotely. To achieve this purpose **there are five aims for this project:**

- 1. Develop an evidenced based intervention (EASY-A) geared towards high school youth that can be delivered online or in person that provides students with knowledge about pain, opioids, and other substances, with a trauma informed lens and provides opportunities to practice healthy self-care.**
  - a. Train coach(es) to implement EASY-A curriculum.**
- 2. Train high school teachers with behavioral tools, pain science and wellbeing to support students as they participate in the Easy-A intervention via a 4-week accelerated course.**
  - a. Evaluate the effectiveness of training high school teachers immediately after the 4-week training course.**
- 3. Implement Easy-A intervention in high school over the course of 12 weeks with half the intervention being implemented in person via a coach and/or the other half implemented online via a coach.**
- 4. Conduct a process evaluation of stakeholders (teachers and students).**
- 5. Evaluate effectiveness of program for high school students by assessing Pre-post change on factors that are associated with decreased likelihood of substance misuse and increased healthy self-care.**

Through this project, students and teachers will gain an understanding of the biopsychosocial nature of pain and become aware of how the environment and contextual factors play a role in overall health and health management. Students and teachers will also understand what opioids/substances and certain behaviors do to our brains and their negative effects, which will help them conceptualize the science behind these behaviors in a fun and interactive way. Because of the increased knowledge and experiences with the content, students, with the support of teachers, will be empowered to be role models for their peers as well as advocates for their own health care and treatment, becoming ambassadors for positive behavioral management of their health.

## B. Pilot Description

### 1. Project Goals/Measurable Objectives

The overall goal for this project is to develop an intervention that can support high school students and teachers understanding of behaviors related to pain, addiction and to promote healthy self-care. To achieve this goal, there are several measurable objectives that need to be met:

- a. Creation of an evidenced based intervention that supports students' knowledge of pain, opioids and other substances, and that provides opportunities to engage in healthy self-care.
  - i. The intervention will be developed using evidence-based strategies that support healthy behaviors (e.g., promoting self-efficacy, promoting physical activity engagement, addressing loneliness, and recording substance). A panel of seven experts, in the areas of behavior modification, pain, addiction, substance misuse, trauma, healthcare and rehabilitation will be utilized to review for face validity. All experts will have to agree that the intervention meets the criteria for achieving face validity. Once face validity is met coaches will be trained to deliver the curriculum to teachers and students. Once face validity is achieved coaches will be trained in its implementation.
- b. Train high school teachers to support high school students as they participate in the Easy-A intervention.
  - i. Teachers will participate in a 4-week accelerated version of the Easy-A intervention, so they can assist students as needed. The training will be led by a coach. Teachers will participate in a process evaluation, which will consist of qualitative and quantitative questions that assess, knowledge gained, confidence to support students and their thoughts on the content.
- c. Implement Easy-A intervention in high school over 12 weeks.
  - i. Intervention will be implemented 6-weeks in person and/or 6-weeks online as all content will be created to be implemented via both mediums via a coach.
- d. Evaluate the effectiveness of the EASY-A intervention.
  - i. Students will participate in the EASY-A Intervention over 12 weeks and will be given a battery of questionnaires that assess constructs that are associated with decreased substance misuse and increased healthy self-care (e.g., promoting self-efficacy, promoting physical activity engagement, addressing loneliness, and recording substance use) at base line, at 6-week mark, at the 12-week mark and at 2 months follow up.
- e. Evaluate the process of implementing the EASY-A program.
  - i. Teacher and students will be surveyed using quantitative and qualitative questions to understand what worked and what did not work with the Easy-A intervention.

### 2. Target population:

Our target population is Monroe High School students and teachers. The town of Monroe OR has 640 residents. Monroe High school has 116 students from the surrounding towns with a zip code of 97456, which has a population of around 3000 residents. Per IHN-CCO, there are 753 members in that area with 341 being children, which is about 25% of the population of that area. All high school

students and teachers will have the opportunity to participate in the curriculum pilot during the 2022/2023 school year, meaning this project has the potential to affect many teachers and students in that area.

**3. Description the intervention and detailed activities:**

The EASY-A intervention will include development and delivery of a curriculum that will teach high school students and teachers in Monroe High School about addiction, pain, and self-care. After the curriculum is developed, we will train coaches who will then implement the curriculum in the high school. We will be evaluating the process of implementing the EASY-A intervention at various stages, and we will also be evaluating various outcomes. Planned activities include:

- Curriculum development using evidenced based content
- Validation of EASY-A Curriculum with panel of experts
- Training of EASY-A coaches
- Teacher Accelerated training of EASY-A curriculum
- Evaluation of teacher accelerated training
- Baseline assessment and orientation of high school students
- 6-week in person EASY-A intervention
- 6-week assessment
- 6-week remote EASY-A intervention
- 12-week post EASY- A intervention outcome evaluation for teachers and students
- 2-month follow up for students

**4. Community partners and tasks:**

<b>Community Partner</b>	<b>Task</b>
Monroe High School	Participate in training to support students
Corvallis School District teachers	Curriculum development
Ralston Academy (Lebanon) teachers	Curriculum development
Lebanon High School	Curriculum development
Sweet Home High school	Curriculum development
Scio High School	Curriculum development
Central High School (Independence)	Curriculum development
Oregon Education Association	Marketing of EASY-A intervention
Oregon State University College of Public Health and Human Sciences	Assistance with designing and collecting data
Oregon State University College of Education	Assistance with delivering EASY-A intervention
STARS: Samaritan, Treatment and Recovery Services	Curriculum development
Benton County Health Department	Curriculum development
Western University	Assistance with delivering EASY-A intervention
Old Mill Center for Children and Families	Fiscal agent.

**5. Describe how the pilot will promote health equity and reduce health disparities; include how health equity data for IHN-CCO members will be tracked**

This project will promote health equity by including cultural humility within the creation of the curriculum. During the curriculum development stage, prior to the review of the curriculum by our panel of experts, we will have input from a variety of stakeholders, including teachers and youth in Linn-Benton County. Including diverse perspectives will ensure health equity is embedded in the curriculum. For example, we know that transgendered and queer youth experience high levels of trauma and are at higher risk than other youth for substance misuse and suicide. Including various individuals who identify as transgendered and queer, both youth and adults, ensures that their perspectives are included proactively. This same concept will be applied for various marginalized identities, e.g., racial/ethnic minorities, people with disabilities, etc.

By incorporating cultural humility and inviting diverse groups of people to provide input in the development of the EASY-A curriculum we also have an opportunity to reduce health disparities. Various health disparities are often perpetuated due to hegemonic (majority group) views being placed on minority/marginalized communities, e.g., outsiders coming into various marginalized communities and telling them what they need. By incorporating cultural humility, we can work with various communities, so that the EASY-A curriculum reflects those same communities, rather than another hegemonic led program that is not sustainable.

Health equity data will be tracked via an online questionnaire that will also capture various aspects of health and health behaviors that we hope to affect. The demographic data that we collect will help us track where specific health equity disparities exist in our population. We can also track the change for the various demographic groups we have through the same data collection process.

**6. Explain the social determinants of health lens the pilot will be incorporated**

The social determinants of health will be incorporated in the Easy-A curriculum explicitly. The social determinants of health include five domains; 1) economic stability; 2) Education access and quality; 3) healthcare access and quality; 4) neighborhood and built environment; and 5) social and community context. These five domains are directly related to substance misuse and health and will be addressed as we guide students through the paradigm of pain, substance misuse and overall health. One aspect of the social determinants of health that is a major priority of IHN-CCO and Monroe Oregon is housing/homelessness. Monroe high school has been proactive about providing resources for homelessness for its students, and we believe we can add in support for this by helping students learn that homelessness is a part of the social determinants of health and that it directly effects their health. The other aspects that will be addressed that are directly connected to the social determinants of health are, self-compassion, self-efficacy, physical activity engagement, loneliness, and substance usage.

**7. Individuals tasked with portions of the pilot and their roles and experience.**

<b>Individual</b>	<b>Role(s)</b>	<b>Experience</b>
Dr. Winston Kennedy, PT, DPT, MPH	Grant writer, Intervention evaluator	Winston is a licensed physical therapist and public health professional. He is currently completing research training to earn a PhD. He has experience with program adaptation and evaluation, as well as health policy and analysis. Winston places an emphasis on vulnerable



		populations and how to promote access to health resources in an equitable manner.
Dr. Sharna Prasad, DPT	Consultant, curriculum development, lead coach	Sharna has been a physical therapist for 34 years with a specialization in persistent pain. Sharna is trained in Acceptance and commitment therapy, pain science, self-compassion, and movement. She currently runs a group class for persistent pain patients with excellent results. She is passionate and committed about changing her community's awareness of pain, thus making her community a model community in the Country. Sharna believes that patient self-empowerment allows patients to manage their own pain.
Dr. Kevin Cuccaro, DO	Consultant	Kevin is a consultant and physician specialist on pain. He frequently speaks on pain and related topics to both physicians and the public in both small (local) and large (national) venues. He also consults health systems on chronic pain and opioids, and designs and runs highly rated (& participant recommended) pain training and education programs to diverse audiences.
Andra DeVought, PT, MPH	Curriculum development	Andra is a Physical therapist and a Public Health Professional. She specializes in the social determinants of health and health disparities. She has created curriculums in Washington State for students on the above topics with a trauma informed lens. She has also authored a chapter in integrative rehabilitation practice.
Velyn Din	Marketing	Velyn will be helping us develop the curriculum with a marketing lens. She is graduate of Wharton Business School with a specialty in Marketing. She will be selecting top of the line videographers and animators. She will keep a close eye on design and accessibility of information/graphics in a user-friendly way.
Dr, Michael Falcon, OTR	Curriculum development	Michael is an Occupational Therapist who has a lived experience of being on opioids and is in recovery after he lost his arm in an accident. He helped create the teacher curriculum for pain and addiction in 2019. He has worked with Pediatric patients for a most of his career and his specialty is coming up with experiential learning for this pilot. He currently works with Western University and brings collaborations with their OT program. He is also bilingual (Spanish and English).
Dr David Simmons, MD	Addiction Specialist	Dr Simmons is the medical director of the STARS(Samaritan, treatment and recovery

		services) program and has agreed to be a consultant for the curriculum.
Beau Sisneros	Monroe High School Principal	Beau is the principal of Monroe High School. They will be helping us coordinate the teachers and students for the training of the pilot.
Various diverse current and former students and teachers and adults in Benton and surrounding Counties	Consultant	We will be identifying students as well as former students from Benton County to participate in the creation of the curriculum so that the curriculum demonstrates cultural humility and can be implemented for diverse groups of students while considering their various identities (e.g., race, gender, sexuality, disability).

**8. Describe how the project fits into your organization’s strategic or long-range plans:**

The creation of the Easy-A intervention will be inherently sustainable. This Easy-A curriculum will be an extension of a 2019 curriculum that was successfully implemented for teachers in the Corvallis School District; this was funded by DST-IHN. This curriculum also focused on health and opioid misuse and was meant to be delivered in person. With the unexpected lock down due to COVID-19, we realized that we need a curriculum that is adaptable in its delivery. As we move to develop the EASY-A curriculum, we plan to make it available as an in-person intervention and/or as an online intervention. The longer-term goal is for this to be integrated in high school education where students can take the course as an elective. We already have a version that is geared towards teachers, so they can be trained in this content. Eventually, we hope this program can be accessible statewide, then eventually nationwide for high school students.

Lastly, we want to make the EASY-A intervention available in not just high schools, for students and teachers but for a variety of people (young kids to elderly) in a variety of settings. For this stage we will expand our EASY-A coach aspect and create a “train the trainer” style program where we can get various types of people to deliver the EAS-A intervention in-person and/or online.

**9. Describe how members of the community will hear about your project**

The community will hear about this project via our marketing executive. Our Marketing executive will be helping us create the stories and will be shared in the local newspapers and media. We will also be using word of mouth and our professional networks in the area to recruit various stakeholders in the curriculum development stage. Stakeholders and participants will be given promotional materials to share with their networks to also help spread the message. Long-term, we plan to create a website that houses the curriculum and various promotional material, which can be accessed by anyone with internet access.

**10. Expected outcomes and how they help meet the pilot goals:**

Measurement of outcomes:

- Teachers will be given a process evaluation to assess their training on how prepared they feel to support their high school students. Teachers will be evaluated after the intervention to assess how the program can facilitate their support of students within the Easy-A intervention.

- Pre-post surveys that are associated with positive health behaviors will be used that are validated for youth.
  - Self-reported self-compassion (Neff, 2003)
  - Self-reported self-efficacy (Chen et al., 2001)
  - Self-reported physical activity engagement (Weston et al., 1997)
  - Self-reported loneliness (Hughes et al., 2004)
  - Self-reported substance usage (McNeely et al., 2016)
- Qualitative data will consist of responses to open-ended questions that ask about the implementation of the intervention, cultural humility, and accessibility.

Outcomes:

- The Easy-A curriculum will be developed and validated by various experts.
- Coach(es) will be trained on the implementation of the Easy-A curriculum
- Teachers will be trained on the EASY-A curriculum in 4-weeks
- Teachers will evaluate their training
- The Easy-A curriculum will be implemented over 12 weeks with support from teachers
  - Teachers and students will be able to recognize the bio, psycho, social, and environmental contextual factors that influence the experience of pain.
- Students will be evaluated at baseline, 6 weeks, 12 weeks, and 2 months post intervention, while accounting for demographic differences (i.e., race/ethnicity, gender, disability, etc.)
- Teachers and students will both give feedback on the implementation of the EASY-A intervention

How outcomes support goals:

Our pilot aims to educate and empower students (with the support of teachers) and provide an opportunity for self-discovery of behavioral health management options. We will accomplish this through the outcomes outlined above. Collectively, these actions will help students and teachers gain an understanding of the biopsychosocial nature of pain and build awareness of how the environment and contextual factors play a role in the experience of pain. Through these outcomes, students will also understand the negative impacts of opioids/substance misuse on health and the community and students will begin to develop lifelong healthy habits for maintaining and/or improving both their mental, behavioral, and physical health.

**11. Potential risks and how the pilot plans to address them:**

One risk of any new initiative in schools is fidelity. Fidelity is the commitment to policy and procedures when delivering an intervention. Teachers often feel overwhelmed by the amount of instruction they need to do and end up jettisoning lessons or entire units to adapt. In 2019 we implemented a similar curriculum in the Corvallis School District, and lack of fidelity was a part of the outcome. To counteract this risk to fidelity, we decided to teach the curriculum to the students with support from the teachers at the high school. Because of this, we will have to train coaches, depending on the amount of student participation that we get.

An additional risk is lack of student engagement. To avoid this, we will create incentives that promote participation for students and teachers. Some examples of incentives are food, Nike gift cards, Amazon gift cards etc.

There is the potential for some psychological risk, including negative affective states such as anxiety, depression, guilt, loss of self-esteem and altered behavior. To address this, students will be given an overview of the EASY-A intervention, then they will have to give informed consent with support from their legal guardian/caregiver to participate. Students will be able to discontinue participation in the intervention at any point.

### C. Pilot Timeline

<b>Major Objective</b>	<b>Key Tasks</b>	<b>Timeline</b>
1. Easy-A Curriculum Development	1.1 Meet with consultants and review past research on factors that reduce addiction and promotes healthy behaviors	January 2022-March 2022
2. Assess Face Validity of Easy-A Curriculum	2.1 Panel of experts review Easy-A curriculum for face validity	March 2022
3. Train Easy A coach(es)	3.1 Ensure EASY-A coach understands and is comfortable delivering EASY-A intervention	March 2022
4. Implement an accelerated version of EASY-A intervention with teachers	4.1 Train high school teachers	April 2022- May 2021
	4.2 Evaluate teachers and obtain feedback	May 2022
	4.3 Adjust EASY-A curriculum as needed	May 2022
5. Implement easy A curriculum	5.1 begin in-person/online 6-week Easy-A intervention	May 2022-June 2022
	5.2 6-week assessment	June 2022
	5.3 begin 6-week in-person/online Easy-A intervention	Sept 2022-Oct 2022
	5.4 12-week post intervention assessment	Nov 2022
6. Evaluate data	Evaluate data for students and teachers	Nov 2022-Dec 2022
7. 2-month follow up for students	Contact student participants and assess if the changes in survey remained stable	Dec 2022
8. Write up study findings (anticipated 3 manuscripts)	6.1 Prepare manuscript 1: EASY-A Development	Dec 2022-Jan 2023
	6.2 Prepare manuscript 2: Outcomes from EASY-A pilot study	February 2023-March 2023
	6.3 Prepare manuscript 3: two-month follow-up of EASY-A Intervention	February 2023 - March 2023
9. Disseminate work at state and national conferences and submit manuscripts?	7.1 Submit abstracts for conferences	August 2022-March 2023
	7.2 Submit manuscripts to peer-reviewed journals. Potential candidate journals include disability	March 2023

	and health journal and journal of physical therapy	
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**D. Sustainability Plan**

This is an innovative pilot because it integrates research about pain, opioid/substance misuse, and self-care. The understanding about the relationship between mental health, behavioral health and physical pain are only recently becoming more understood by practitioners. Because of research in these fields, we have an opportunity to change the ways that students assess and understand their own physical health. This is an area of innovation in education and the health field at large.

This pilot is scalable and transferrable because we will be using some of the funding to make the curriculum deliverable in-person or online. This curriculum can be adopted by districts across Oregon and nationwide. As far as we know, there is no current curriculum that addresses this gap in people’s understanding of the connection between mental health, behavioral health, and pain. Through the pilot, we will create a model that other districts can follow.

If this pilot can show student success and growth in 2022 it will be replicable in neighboring Linn and Lincoln Counties. The primary resource needed for this pilot is funding for curriculum development for students and support to implement the curriculum. Additionally, we have reached out to colleagues in neighboring Linn and Lincoln counties to invite them to the teacher trainings in the future. We already have a health curriculum being implemented in the Corvallis school district, which demonstrates our commitment to building strong, sustainable, community partnerships. The education portion of the pilot is financially sustainable within Monroe School district because health will continue to be an ongoing part of high school learning in Monroe.

**Budget Adjustment**

The total project budget is \$204,750. The total requested is \$202,650. The amount requested is different from the total cost because some of the supplies requires in the amount of \$2,000 has already been purchased from a grant received from DST-IHN in 2019-2020. This also led to a difference in the 5% indirect expenses, with the indirect expenses for the total cost being \$9,750 and the indirect expenses for the amount requested is \$9,650.

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