

Agenda

Delivery System Transformation Committee

June 23, 2022 4:30 – 6:00 pm

Online Click Here: [Click here to join the meeting](#)

Phone: +1 971-254-1254

Conference ID: 869 236 043#

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|--|---|-------------|
| 1. Welcome and Introductions | Renee Smith , Family Tree Relief Nursery | 4:30 |
| 2. Pilot Progress Report Updates <ul style="list-style-type: none">• Wellness in Neighborhood Stores• Namaste Rx | Renee Smith , Family Tree Relief Nursery | 4:45 |
| 3. Transformation Update | Sadie Peterson , IHN-CCO | 5:00 |
| 4. Legislative Update | Bill Bouska , Samaritan Health Services | 5:10 |
| 5. Pilot Progress Report Updates <ul style="list-style-type: none">• Peer Enhanced Emergency Response• Pathfinder Behavioral Health Transformation• Women Veterans Cohort | Renee Smith , Family Tree Relief Nursery | 5:30 |
| 6. Wrap Up <ul style="list-style-type: none">• Announcements• Next Meeting: July 7, 2022 | Renee Smith , Family Tree Relief Nursery | 5:55 |

Legislative and Regulatory Update

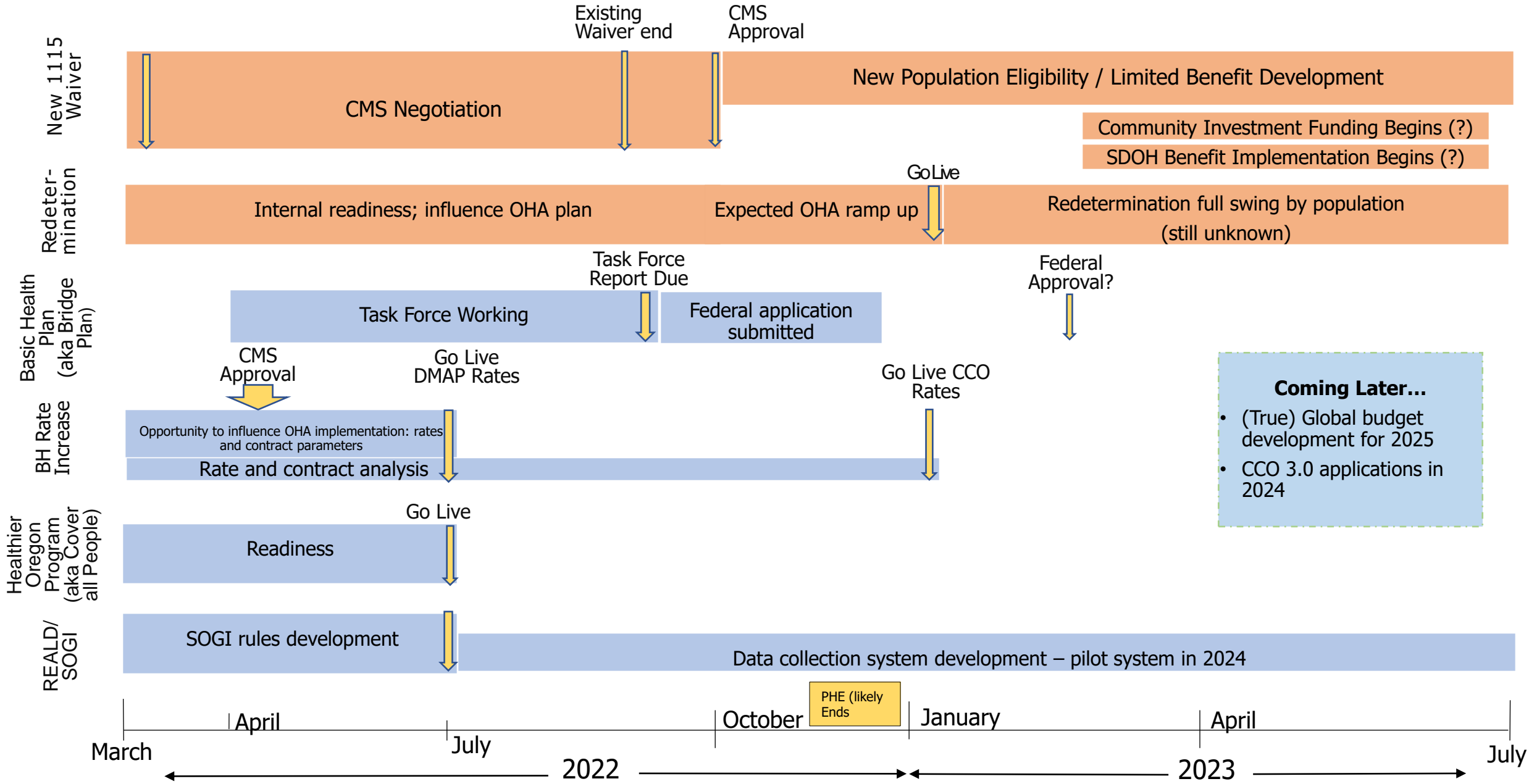
Delivery System Transformation

June 23, 2022

wbouska@samhealth.org

2022 - 2023 Large Scale Changes Timeline

aka. things we planned for and others we didn't...



2022 - 2023 Large Scale Changes Description

aka. things we planned for and others we didn't...

New 1115 Waiver

Work is really 3 separate streams:

New Population Eligibility

- Contract/support configuration of new limited benefit
- Communication plan for new eligibility
- Partnerships with associated community agencies (e.g. corrections)
- Support configuration of new benefits and no PAs for Tribal members

Community Investment

- IHN-CCO Community Benefit investment and reporting aligned with expectations
- Partnership with new CIC

SDOH Benefit Implementation

- Collaborative model development
- Network development
- Benefit alignment
- Navigation strategy

Basic Health Plan

(aka Bridge Plan)

- IHN-CCO policy and by-law changes to accept population (e.g., member assignment, care coordination, etc.)
- Contract and rule process engagement for contract terms, benefit scope, care coordination requirements, etc.
- Support alignment of benefit implementation through plans
- Member experience strategies (e.g. call center)
- All new member communication material development (e.g. ID cards, Handbook, etc.)
- Depending on which agency regulates; new financial/audit requirements

REALD/SOGI

- OHA engagement on OARs, survey tools, registry development.
- Cross system strategy for member/patient collection and data sharing.

Redetermination

- OHA engagement to influence population order
- Central communication strategy development and execution
- Coordination of outreach campaigns
- Community partner education/partnership
- Provider based-communication

BH Rate Increase

- Significant engagement with OHA to co-develop DMAP rates
- Capacity building strategy development
- Collaborative support of implementation
- Financial reporting development for MMLR

Healthier Oregon Program (aka Cover all People)

- Support alignment of benefit implementation through plans
- Member communication material development (e.g.. ID cards, Handbook, etc.)
- Collaborative approach to CBO engagement
- New financial reporting requirements

CCO 2.0 Requirements

- Significant increase in deliverable and policy review expectation that is now in full force (now 225, many of which require multiple revisions and coordination with plans to meet changing OHA expectations)
- Significant increase in oversight and monitoring expectations requiring additional reporting and documentation at both pan and HS level
- Significant engagement in policy influence required to (try to) rationalize expectations

1115 Waiver Renewal

Allows CCO Model

OHA Actively Negotiating with Federal Government

Community Investment Collaborative (CIC)

~Transfer power and investment decisions to address inequities and racism

~Separate from CCO governance structure (CAC, DST, RPC) and current health system entities (counties, providers)

~OHA certified and oversight

~1% of CCO revenue directly to CIC

Conversation



CHANCE
RECOVERY

Peer Crisis Team



- Budget-\$107,933
- Time Frame- 1/1/2022-12/31/2022
- Creating a safe environment for peers experiencing crisis. Provides skilled specialists for crisis intervention, and de-escalation.
- **Highlights**
 - Program fully implemented in spring of 2022
 - Created 15 peer action plans
 - Strengthened community partnerships
- **Learning Experiences**
 - Higher than expected demand
 - Safety is key to address



Story from the Field

- On June 8th, an Albany Police Officer called with an inquiry. He was working with Albany Fire on a report on an unresponsive person in a vehicle. Two doses of NarCan had been administered, but the person was still not able to be left alone. We were asked if we could assist, as our involvement could free up 10 first responders. Our team was able to take the person back to Chance to stabilize under supervision.

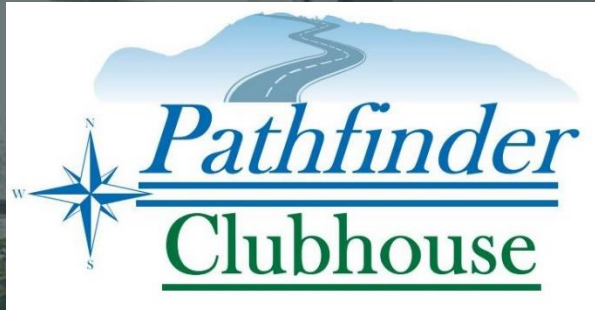
Challenges

List out 1-3 current challenges along with strategies to address

- Overwhelming number of calls
- Police/Community partners leaving when team arrives
- Transportation of peers in crisis



Questions and Discussion



Elizabeth
Hazlewood

&

Jonathan Ropp

Pathfinder Behavioral Health Transformation



- **Budget-\$131,794.67; Timeline 2022**
 - This Pilot will transform access to non-traditional behavioral health services that help adults living with mental illness resolve socio-economic inequities, homelessness and trauma experienced or compounded by COVID-19. Improve access to care becoming part of the community discharge plan from inpatient and partial hospitalization and bring a transformative approach by bringing on and utilizing Community Health Workers from diverse backgrounds for the first time in an un-traditional way to deliver culturally responsive Clubhouse services.
- **Highlights**
 - We are now serving 138 adults living with mental illness.
 - So far, we have received 26 referrals from the Partial Hospitalization and Inpatient Behavioral Health Unit.
 - We have increased our staff diversity to provide culturally responsive services. Our current staff demographics include LatinX, Native American, LGBTIA2S+, Refugee and Disabled communities.

Meet Jonathan



Challenges



- **Growth rate-** We were expecting 100 members by the end of 2022 and we are currently serving 138 individuals. This huge increase in utilization means concerns around capacity. Strategies to address this have been to secure additional funding for increase staff.
- **Staff Recruitment-** Attracting and hiring talented staff. Strategies to address this are to utilize our current community network to publish employment opportunities and identify other places for recruitment.



Questions and Discussion

Nicole Breuner

Diego Nieto

Sandi Phibbs

Rachel Petersen

Allison Myers

Linn Wellness in Neighborhood Stores (WINS)



- **\$99,485, split to Oregon State University and Linn County Public Health**
- **Time Frame: April 2022 - December 2022**
- **Summary: Linn Wellness in Neighborhood Stores (WINS) is a formative assessment to understand the perspectives, experiences, and needs of community members who shop at, manage, or own local convenience stores, to inform store-based changes that can improve food security.**
- **Highlights:**
 - **Project is reinvigorated in 2022; team members have capacity. New project coordinators have been hired.**
 - **Conversations with community about community needs have commenced again.**



Stories from the Field

- Interviews will be conducted in summer 2022.
- We are hoping to collect stories, perspectives, and experiences of store owners, managers, and shoppers.
 - We want to learn how they perceive purchasing, stocking, and food access in their local store.
- These stories will be used to develop:
 - Survey to examine local convenience store environments
 - Program plan of store-based changes

Challenges



- COVID-19 – This project was originally created in 2019 but was paused during the COVID-19 pandemic.
- Potential challenges moving forward:
 - Store owner/manager buy-in
 - Community engagement/interest.
- Strategies to overcome these barriers:
 - Incentives
 - Clear communication with community members
 - Setting clear expectations for interviews
 - Finding local champions

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Linn County Health Department

Questions and Discussion