

# Agenda

## Delivery System Transformation Committee

September 1, 2022 4:30 – 6:30 pm

Online Click Here: [Click here to join the meeting](#)

Phone: +1 971-254-1254

Conference ID: 455 350 178#

- |  |  |             |
|--|--|-------------|
| <b>1. Welcome and Introductions</b>  | <b>Renee Smith</b> , Family Tree Relief Nursery<br><b>Melissa Isavoran</b> , IHN-CCO | <b>4:30</b> |
| <b>2. Transformation Update</b>  | <b>Beck Fox</b> , IHN-CCO  | <b>4:45</b> |
| <b>3. Large Request for Proposal Scoring</b>   | <b>Charissa Young-White</b> , IHN-CCO  | <b>4:55</b> |
| <b>4. Large Request for Proposal Discussion and Decisions</b>  | <b>Renee Smith</b> , Family Tree Relief Nursery<br><b>Melissa Isavoran</b> , IHN-CCO | <b>5:05</b> |
| <b>5. Adjourn</b> <ul style="list-style-type: none"><li>• Next Meeting: September 15, 2022</li></ul> | <b>Renee Smith</b> , Family Tree Relief Nursery<br><b>Melissa Isavoran</b> , IHN-CCO | <b>6:00</b> |

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

## Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
ARCC	Arcoiris Cultural	Olalla Center	Lincoln	1/1/22	12/31/22
CCP	CommCard Program	The Arc of Benton County	Benton, Lincoln, Linn	1/1/21	12/31/22
CDP	Community Doula Program	Heart of the Valley Birth & Beyond	Benton, Lincoln, Linn	1/1/21	12/31/22
CRPS	Culturally Responsive Peer Services	Family Tree Relief Nursery	Benton, Linn	1/1/22	12/31/22
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/21	12/31/22
DBHS	Decolonizing Behavioral Health Supports	Corvallis Daytime Drop-in Center	Benton, Lincoln, Linn	1/1/22	12/31/22
DDDW	Developing a Diverse Dental Workforce	Capitol Dental Group P.C.	Benton, Linn	1/1/22	12/31/22
DEC	Disability Equity Center	Disability Equity Center	Benton, Lincoln, Linn	1/1/21	12/31/22
DSDP	Depression Screenings in Dental Practices	Advantage Dental Services	Benton, Lincoln, Linn	4/1/22	12/31/22
EASYA	Easy A	Old Mill Center for Children and Families	Benton	1/1/22	6/30/23
HHT	Healthy Homes Together	Albany Partnership for Housing, Family Tree Relief Nursery	Linn	1/1/21	12/31/22
HUBV	Hub City Village	Creating Housing Coalition	Linn	1/1/20	12/31/22
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton, Lincoln, Linn	1/1/19	12/31/22
MHHC	Mental Health Home Clinic	SHS, Linn County Mental Health, C.H.A.N.C.E.	Linn	1/1/21	12/31/22
NAMRX	Namaste Rx	Namaste Rx LLC	Benton, Lincoln, Linn	2/1/22	12/31/22
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/20	12/31/22
OBFY	Overcoming Barriers, Foster Youth	CASA-Voices for Children	Benton	10/1/21	12/31/22
PBHT	Pathfinder Behavioral Health Transformation	Pathfinder Clubhouse	Benton, Lincoln, Linn	1/1/22	12/31/22
PCPT	Primary Care Physical Therapy	Lebanon Community Hospital	Linn	1/1/22	12/31/22
PEERC	Peer Enhanced Emergency Response	C.H.A.N.C.E.	Linn	1/1/22	12/31/22
PSHR	PSH Respite and Housing Case Mgmt	Corvallis Housing First	Benton	1/1/22	6/30/23
PSLS	Pain Science Life Stories	Oregon Pain Science Alliance	Benton, Lincoln, Linn	1/1/22	6/30/23
PUENTE	PUENTES: Improving Language Access and Culturally Appropriate Messaging	Casa Latinos Unidos	Benton, Linn	10/1/21	12/31/22
TTH	Therapeutic Treatment Homes	Greater Oregon Behavioral Health Inc.	Benton, Lincoln, Linn	1/1/22	12/31/22
WINS	Wellness in Neighborhood Stores	OSU, Linn County Public Health	Linn	1/1/20	12/31/22
WVC	Women Veterans Cohort	Red Feather Ranch	Benton, Lincoln, Linn	10/1/21	12/31/22
<b>Workgroups</b>					
COWG	Connect Oregon Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	5/1/21	present
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	5/1/15	present
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	11/16/17	present
SUSTWG	Sustainability Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	1/26/22	present
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	5/21/13	present

# Delivery System Transformation Committee (DST) 2022 Calendar

January	6	Strategic Planning: Overview and Charter			
	20	Strategic Planning: Roles and Responsibilities			
February	3	POH	Strategic Planning: Priority Areas/Message of DST		
	17	HVOST	WtoS	Strategic Planning: DST History/Stakeholders	
March	3	BRAVE	ENLACES	Strategic Planning: Workgroups	
	17	LCCOR	Strategic Planning: Pilots through the Ages		
	31	Strategic Planning: Request for Proposal (RFP)			
April	14	RFP Decisions			
	28	SDoH WG	THW WG	HE WG	SUST WG
May	12	Board Update	Workgroup Discussion		
	26	Review Proposal Slides		DST Chair Discussion	

June	9	Letter of Intent Decisions			
	23	Board Update	Pilot Updates		
July	7	Pilot Updates			
	21	Small RFP Decisions			
August	<b>Regional Planning Council for Small RFP Final Approval</b>				
	4	Large RFP Proposal Presentations			
	11	Large RFP Proposal Presentations			
	18	Large RFP Proposal Presentations			
September	1	Large RFP Decisions			
	15	Oregon Center for Health Innovation			
	29	Workgroup Updates			
October	<b>Regional Planning Council for Large RFP Final Approval</b>				
	13	Oregon Center for Health Innovation			
	27	Board Update			
Nov	10				
Dec	8	Board Update			

**KEY**

Tentative closeout	Booked closeout
Tentative RFP	Booked RFP
Tentative strategic planning	Booked strategic planning
Tentative miscellaneous	Booked miscellaneous
Tentative training	Booked training
Tentative update	Booked update
Tentative workgroup	Booked workgroup

**Minutes**  
**Delivery System Transformation Committee (DST)**

August 18, 2022 4:30-6:00 pm  
 Microsoft Teams (Online)

<b>Present</b>			
<b>Chair:</b> Renee Smith	Marie Long	Danny Magana	Rolly Kinney
Tristin Armstrong	Melissa Isavoran	Emma Chavez	Rosa Wolff
Alicia Bublitz	Mica Contreras	Erin Gudge	Roslyn Burmood
Allison Hobgood	Misha Marie	Erin Sedlacek	Charissa Young-White
Andrea Myhre	Missy Cheyney	Julia Saltzgiver	Shannon Rose
Beck Fox	Paige Jenkins	Kami Beard	Sharna Prasad
Nicole Breuner	Rebekah Fowler	Kate Williams	Kristty Zamora-Polanco
Bryn McCormack	Marci Howard	Lalori Lager	Elijah Stucki
Sara Jameson	Dick Knowles	Larry Eby	Elizabeth Hazlewood
Linda Mann			

**Large Request for Proposal (RFP) Pilot Discussions**

*See pilot proposals and slides in the Large RFP Portfolio.*

**Coastal Kids Mentoring Program**

- Volunteers are thoroughly screened.
- Volunteers receive trainings such as Mental Health First Aid, anger management, skills building, and trauma informed care.
- Sustainability – year one will provide the momentum and leverage forming new partnerships.
- Referral process –serving same kids in different environments. 20 different pairs, this would be a new process but there would be partnerships with the school district and community partners.

**Homeless Data Harmonization**

- HMIS = Homeless Management Information System
- The trans and LGBTQIA+ community, as well as racial/ethnic disparities would be a focus.
- Over 70% of the homeless population identifies as having a disability.
- This will give the opportunity to categorize gender data.

**Easy-A Coach**

- Focuses on the whole person, trauma informed. Includes social health, behavioral health, and physical health.
- Curriculum has already been developed, funding would be to focus on educators to learn and build an employee wellness program.
- Long term thinking, if the teachers can model these strong behaviors, strength focused, it can be brought over to the students.

## **Minutes**

### **Delivery System Transformation Committee (DST)**

August 18, 2022 4:30-6:00 pm

Microsoft Teams (Online)

#### **Overcoming Obstacles to Dental Care**

- Dental Community Health Worker (CHW) – CHWs do have oral health in their training, but additional training will be done for the staff.
- Community Partnerships have already been made, as well as new connections made at the DST.

#### **Sweet Talk/Conversación Dulce**

- Classes will be held in person in group sessions at Geary Street.
- Will also be using technology on tablets that can be translated for low literacy and different dialects.

#### **THW Peer Doula Collaboration**

- Not only women can be pregnant and have need for doula services.
- Careful in all literature to be inclusive, using the term pregnant people, not pregnant women.
- There are currently certified doulas whose expertise is in serving the LGBTQIA2S+ community.
- All people will be served, no barriers to counties.
- Homeless community is also served and can meet these members where they are at, as well as connecting with other services to help with housing.
- Recruit and train people from the community as well as a Peer Wellness Specialist. This helps match members with doulas that have lived experience.

#### **Workshops on Wellness**

- Designed for and by folks with disabilities.
- Anticipated challenges would be navigating stigma and barriers.
- Trainings are developed by peers and accessible to disabled people.
- Focus on evidence-based learning strategies to support the abilities of the learner.
- Includes topics such as “taking charge of my healthcare – how to become an advocate in your healthcare” and sexual health and wellness.
- Connections made at the DST already support the pilot.

Note: Scoring on the Large RFP is due August 25, 2022 end of day.

2022 IHN-CCO DST Pilot Proposals Crosswalk: Large RFP

Pilot Champion	Olalla Center	Neighbors for Kids	OCWCOG	Old Mill Center	SHS Pop Health	Faith Community Health Network	SHS	OSU Moore Family Center	Unity Shelter	Capitol Dental Care	ReConnections Counseling	GNE	Family Assistance & Resource Center Group	The Arc of Benton County
Budget	\$150,000	\$100,018	\$148,120	\$186,900	\$148,825	\$98,010	\$63,883	\$102,390	\$108,261	\$75,003	\$132,720	\$193,934	\$237,360	\$112,355
Counties	Benton													
	Lincoln													
	Linn													
CHIP Areas	Access													
	Behavioral Health													
	Child & Youth													
	Healthy Living													
	Maternal Health													
SDoH & E														
DST Priority Areas	Addressing trauma													
	Technology disparities													
	Bilingual/bicultural workforce													
	Innovative housing													
	Language access													
	Oral health integration													
	Pay equity													
	Reengaging the community													
	Rural Impact													
	Subpopulations													

# IHN-CCO DST Pilot Proposal Heatmap 2022 Large RFP

	End of Life Support	Wellness Care Team	Workshops on Wellness	Overcoming Obstacles to Dental Care	Faith Communities Engaging Health Ahead of the Curve	THW Peer Wellness Doula Collaboration	Coastal Kids Mentoring Program	Improving Access with THWs	Sweet Talk/Conversaci on Dulce	Hope Grows Here	Easy-A Coach	Community Partnership Alliance	Homeless Data Harmoniz	
Transformational	9.07	8.56	8.38	7.90	7.67	7.82	7.78	7.27	7.00	7.56	6.67	6.45	6.22	7.22
Health Equity	9.36	8.67	8.88	8.40	7.67	7.73	7.78	8.18	8.25	8.11	7.22	6.91	6.56	6.11
Health Improvement	9.14	8.33	7.88	8.40	7.75	7.55	7.89	7.73	8.13	7.78	7.56	6.27	6.67	5.78
Improved Access	9.54	8.78	8.63	8.70	8.08	8.27	7.78	7.73	8.00	8.11	6.33	6.55	6.78	5.67
Need	9.43	9.00	8.75	8.00	7.50	8.18	7.67	7.91	8.00	8.00	6.67	6.73	7.89	7.00
Outcomes	8.54	8.22	7.75	7.60	7.75	7.55	7.56	7.18	7.63	7.56	7.33	7.09	6.22	6.44
Total Cost of Care	8.07	7.89	7.50	7.80	7.27	6.91	7.33	7.09	7.38	7.11	6.33	6.36	6.33	6.56
Resource Investment	8.79	6.89	7.50	7.70	7.67	7.45	7.00	7.00	7.25	6.11	6.56	6.09	5.89	7.11
Priority Areas	9.17	8.67	8.13	8.50	8.00	7.82	7.78	7.73	7.13	7.67	6.67	7.09	6.33	6.56
Financial Sustainability	7.79	7.78	7.14	7.10	6.83	7.27	7.33	6.91	6.57	6.67	6.78	5.64	6.22	6.33
Replicability	8.64	8.00	7.38	7.50	8.08	7.00	7.33	7.55	7.63	7.56	7.78	7.82	6.44	6.44
Depth of Support	9.14	8.56	8.63	7.50	8.25	7.55	7.78	7.82	7.00	7.22	7.63	7.18	6.89	7.22
# of Raters	14	9	8	10	12	11	9	11	8	9	9	11	9	9
Mean Score	8.89	8.28	8.04	7.93	7.71	7.59	7.58	7.51	7.50	7.45	6.96	6.68	6.54	6.54
Sum of Mean Scores	106.67	99.33	96.52	95.10	92.52	91.09	91.00	90.09	89.95	89.44	83.51	80.18	78.44	78.44
Rank	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Standard Deviation of Rater Criteria Scores														
Transformational	1.91	1.27	1.05	0.46	0.17	0.36	0.31	0.32	0.65	0.03	1.07	1.33	1.62	0.38
Health Equity	2.26	1.41	1.67	1.08	0.17	0.25	0.31	0.81	0.89	0.72	0.38	0.77	1.20	1.75
Health Improvement	2.00	1.00	0.43	1.08	0.27	0.02	0.45	0.25	0.74	0.31	0.03	1.55	1.07	2.16
Improved Access	2.49	1.55	1.36	1.45	0.69	0.92	0.31	0.25	0.58	0.72	1.48	1.22	0.93	2.30
Need	2.35	1.82	1.51	0.58	0.03	0.81	0.17	0.47	0.58	0.58	1.07	0.99	0.45	0.65
Outcomes	1.25	0.86	0.27	0.09	0.27	0.02	0.03	0.43	0.12	0.03	0.24	0.54	1.62	1.34
Total Cost of Care	0.67	0.45	0.03	0.34	0.32	0.77	0.24	0.54	0.19	0.52	1.48	1.44	1.48	1.20
Resource Investment	1.56	0.79	0.03	0.21	0.17	0.09	0.65	0.65	0.34	1.75	1.20	1.78	2.03	0.52
Priority Areas	2.03	1.41	0.74	1.20	0.58	0.36	0.31	0.25	0.50	0.17	1.07	0.54	1.48	1.20
Financial Sustainability	0.32	0.31	0.48	0.53	0.86	0.32	0.24	0.77	1.18	1.07	0.93	2.34	1.62	1.48
Replicability	1.38	0.58	0.19	0.03	0.69	0.65	0.24	0.02	0.12	0.03	0.31	0.36	1.34	1.34
Depth of Support	2.00	1.27	1.36	0.03	0.89	0.02	0.31	0.36	0.65	0.38	0.12	0.43	0.79	0.38



## IHN-CCO DST Pilot Proposal Ranking 2022 Small RFP

	Name	Organization	Budget	Score
Dark Green	End of Life Support	SHS Pop Health	\$148,825	106.67
Medium Green	Wellness Care Team	Family Assistance & Resource Center Group	\$237,360	99.33
Green	Workshops on Wellness	The Arc of Benton County	\$112,355	96.52
Light Green	Overcoming Obstacles to Dental Care	Capitol Dental Care	\$75,003	95.10
Lighter Green	Faith Communities Engaging Health	Faith Community Health Network	\$98,010	93.50
Yellow	Ahead of the Curve	Olalla Center	\$150,000	92.52
	THW Peer Wellness Doula Collaboration	GNE	\$193,934	91.18
	Coastal Kids Mentoring Program	Neighbors for Kids	\$100,018	91.00
Orange	Improving Access with THWs	Unity Shelter	\$108,261	90.09
	Sweet Talk/Conversación Dulce	ReConnections Conseling	\$132,720	89.95
	Hope Grows Here	OSU Moore Family Center	\$102,390	89.44
Dark Orange	Easy-A Coach	Old Mill Center	\$186,900	83.51
Red	Community Partnership Alliance	OCWCOG	\$148,120	78.44
	Homeless Data Harmonization	SHS	\$63,883	78.44

# Large Request for Proposal Comments from Scorecards

## Ahead of the Curve

- no evidence of any "professionals" being available now much less in the future for their project. Who's going to (professionally) train (continuing) the proposed workforce? This is NOT equity...it's siloed towards one segment of the population.
- This is an interesting pilot proposal. I hope I am not too pessimistic, but I think it will be difficult to recruit for these positions.

## Coastal Kids Mentoring Program

- Much need mentoring program for children in Lincoln County. This model is successful in other counties in Oregon.
- Coastal rural areas need special attention, and after the pandemic, kids need extra care.

## Community Partnership Alliance

- Any efforts to better coordinate access to health care through all the various health agencies and organizations will relieve barriers when people cannot figure out where to go next or whom to contact etc. It's incredibly difficult to make the right connections in a timely manner - resulting in health disparities, over use of the ER when "all else fails" - will also reveal and reduce duplication of services - and could be a valuable model for every community. Lebanon also needs something like this.
- a lot of assumptions and wishful thinking. much needed addition, however.
- We have been working to get Connect Oregon up and running and it will do this for us. It takes time to get everyone on the platform and USING IT.
- I hope if this is approved they will use UNITUS. We do not need another referral software system.

## Easy-A Coach

- Big concern here is redundancy. The OEA Choice Trust School Employee Wellness Program has supports for this,, as well as Employee assistance programs. Aren't EAPs usually separate from health insurance and cover everyone? I thought so
- High cost for small # of IHN members impact. Curious on how many IHN members would also be educators.

# Large Request for Proposal Comments from Scorecards

## End of Life Support

- One of the most empathically received projects we've seen...sorely needed.
- Although this particular pilot is only able to add one bed at the hospice for a homeless person to die in dignity and free of pain and fear, this is hugely important and will demonstrate our compassion and health equity to our community members. Hospice care which housed patients take for granted is denied to those who are homeless without such a program. Please support this.
- This is important and needed work!
- Desperately needed and ethical. Excellent proposal.
- Such a needed service. Thank you for this offering.
- There is a critical need for this!

## Faith Communities Engaging Health

- The more we can add Faith Community partners to wellness, the better off our community members will be
- This one seems to be a project that is sure to succeed and is of great benefit throughout Linn County. I think this could be the wave of the future, especially in rural areas.
- I have concerns in the area of equity and inclusion for LGBTQIA2S+ individuals and other groups that are underserved by faith communities. Some local faith groups have shown dedication to inclusion, and I hope that is included in training. I would not want to hear that community members were advised against care they need based on religious beliefs.

## Homeless Data Harmonization

- None

## Hope Grows Here

- Certainly healthy eating - and the exercise of gardening is good for body and soul - so that's a plus - their proposal recognizes the challenge of transportation to the garden sites - and I didn't see or hear (could have missed it) a way for homeless folks to participate. Did they have a plan for the gardening in multilingual signs and directions?

# Large Request for Proposal Comments from Scorecards

## Improving Access with THWs

- This proposal recognizes the challenges for people in shelters (without housing / homeless) in accessing speedy direct care - adding a THW on site will be a big help, will increase health outcomes by more appropriate and timely health care, and reduce costly ER visits when a health issue becomes acute.

## Overcoming Obstacles to Dental Care

- Dental care is often overlooked as a component of overall health despite the proven connections, and dental health equity has strong disparities - and the targeted community for this pilot is in especial need. Their proposal could be a huge benefit.

## THW Peer Wellness Doula Collaboration

- None

## Sweet Talk/Conversación Dulce

- As our region has an increasingly large percentage of Spanish speakers, we need to overcome health disparities by reaching out in their language - Diabetes in particular is endemic here and relates to many other serious health issues. Efforts to educate and prevent or slow down the progress will have a huge long term benefit for health among our community.

## Wellness Care Team

- This proposal expands the FAC work to further improve health equity for the poorest members of our community by providing further health care and access to those who are otherwise unable to reach care they need to maintain wellness. We know that preventative care is cost effective at reducing visits to the ER, and we should care about quality of life for everyone, not just those who are housed.
- It has been exciting to watch the web of supports for the disenfranchised grow in East Linn County. This could be a fabulous solution! I hope they can fill their positions!

## Workshops on Wellness

- This proposal addresses an underserved population of people with intellectual and/or physical disabilities who face health disparities and unequal access to care due to barriers they face in attempting to access care. It's good to see a proposal that tries to create more equity for people in our community who deserve better health.