

Agenda

Delivery System Transformation Committee

October 27, 2022 4:30 – 6:00 pm

Online Click Here: [Click here to join the meeting](#)

Phone: +1 971-254-1254

Conference ID: 455 350 178#

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|---|--|-------------|
| 1. Welcome and Introductions | Renee Smith, Family Tree Relief Nursery | 4:30 |
| 2. Transformation Update <ul style="list-style-type: none">• IHN-CCO Positions• Meeting Schedule | Beck Fox, IHN-CCO | 4:45 |
| 3. 1115 Waiver Update on Health-Related Social Needs | Kristty Zamora-Polanco, Oregon Health Authority
Melissa Isavoran, IHN-CCO | 4:55 |
| 4. Pilot Updates <ul style="list-style-type: none">• Navigation to Permanent Supportive Housing• Disability Equity Center• Easy A• Arcoiris Cultural | Pilot Champions | 5:15 |
| 5. Adjourn <ul style="list-style-type: none">• Next Meetings:
Racial Equity Workshop with Angel Harris<ul style="list-style-type: none">• November 10, 2022• December 8, 2022• January 12, 2022 | Renee Smith, Family Tree Relief Nursery | 6:00 |

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
ARCC	Arcoiris Cultural	Olalla Center	Lincoln	1/1/22	12/31/22
CCP	CommCard Program	The Arc of Benton County	Benton, Lincoln, Linn	1/1/21	12/31/22
CDP	Community Doula Program	Heart of the Valley Birth & Beyond	Benton, Lincoln, Linn	1/1/21	12/31/22
CRPS	Culturally Responsive Peer Services	Family Tree Relief Nursery	Benton, Linn	1/1/22	12/31/22
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/21	12/31/22
DBHS	Decolonizing Behavioral Health Supports	Corvallis Daytime Drop-in Center	Benton, Lincoln, Linn	1/1/22	12/31/22
DDDW	Developing a Diverse Dental Workforce	Capitol Dental Group P.C.	Benton, Linn	1/1/22	12/31/22
DEC	Disability Equity Center	Disability Equity Center	Benton, Lincoln, Linn	1/1/21	12/31/22
DSDP	Depression Screenings in Dental Practices	Advantage Dental Services	Benton, Lincoln, Linn	4/1/22	12/31/22
EASYA	Easy A	Old Mill Center for Children and Families	Benton	1/1/22	6/30/23
HHT	Healthy Homes Together	Albany Partnership for Housing, Family Tree Relief Nursery	Linn	1/1/21	12/31/22
HUBV	Hub City Village	Creating Housing Coalition	Linn	1/1/20	12/31/22
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton, Lincoln, Linn	1/1/19	12/31/22
MHHC	Mental Health Home Clinic	SHS, Linn County Mental Health, C.H.A.N.C.E.	Linn	1/1/21	12/31/22
NAMRX	Namaste Rx	Namaste Rx LLC	Benton, Lincoln, Linn	2/1/22	12/31/22
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/20	12/31/22
OBFY	Overcoming Barriers, Foster Youth	CASA-Voices for Children	Benton	10/1/21	12/31/22
PBHT	Pathfinder Behavioral Health Transformation	Pathfinder Clubhouse	Benton, Lincoln, Linn	1/1/22	12/31/22
PCPT	Primary Care Physical Therapy	Lebanon Community Hospital	Linn	1/1/22	12/31/22
PEERC	Peer Enhanced Emergency Response	C.H.A.N.C.E.	Linn	1/1/22	12/31/22
PSHR	PSH Respite and Housing Case Mgmt	Corvallis Housing First	Benton	1/1/22	6/30/23
PSLS	Pain Science Life Stories	Oregon Pain Science Alliance	Benton, Lincoln, Linn	1/1/22	6/30/23
PUENTE	PUENTES: Improving Language Access and Culturally Appropriate Messaging	Casa Latinos Unidos	Benton, Linn	10/1/21	12/31/22
TTH	Therapeutic Treatment Homes	Greater Oregon Behavioral Health Inc.	Benton, Lincoln, Linn	1/1/22	12/31/22
WINS	Wellness in Neighborhood Stores	OSU, Linn County Public Health	Linn	1/1/20	12/31/22
WVC	Women Veterans Cohort	Red Feather Ranch	Benton, Lincoln, Linn	10/1/21	12/31/22
Workgroups					
COWG	Connect Oregon Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	5/1/21	present
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	5/1/15	present
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	11/16/17	present
SUSTWG	Sustainability Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	1/26/22	present
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	5/21/13	present

Delivery System Transformation Committee (DST) 2022 Calendar

January	6	Strategic Planning: Overview and Charter			
	20	Strategic Planning: Roles and Responsibilities			
February	3	POH	Strategic Planning: Priority Areas/Message of DST		
	17	HVOST	WtoS	Strategic Planning: DST History/Stakeholders	
March	3	BRAVE	ENLACES	Strategic Planning: Workgroups	
	17	LCCOR	Strategic Planning: Pilots through the Ages		
	31	Strategic Planning: Request for Proposal (RFP)			
April	14	RFP Decisions			
	28	SDoH WG	THW WG	HE WG	SUST WG
May	12	Board Update	Workgroup Discussion		
	26	Review Proposal Slides		DST Chair Discussion	

June	9	Letter of Intent Decisions			
	23	Board Update	Pilot Updates		
July	7	Pilot Updates			
	21	Small RFP Decisions			
August		Regional Planning Council for Small RFP Final Approval			
	4	Large RFP Proposal Presentations			
	11	Large RFP Proposal Presentations			
	18	Large RFP Proposal Presentations			
September	1	Large RFP Decisions			
	15	Oregon Center for Health Innovation			
	29	Workgroup Updates			
October		Regional Planning Council for Large RFP Final Approval			
	13	Oregon Center for Health Innovation			
	27	Waiver Update: KZP/MI	Pilot Updates		
Nov	10	Health Equity Workshop with Angel Harris			
Dec	8	Health Equity Workshop with Angel Harris			

KEY

Tentative closeout	Booked closeout
Tentative RFP	Booked RFP
Tentative strategic planning	Booked strategic planning
Tentative miscellaneous	Booked miscellaneous
Tentative training	Booked training
Tentative update	Booked update
Tentative workgroup	Booked workgroup

Navigation to Permanent Supportive Housing in Lincoln County

FUSE (Frequent Users Service Enhancement)



Lalori Lager MA, CADC II
ReConnections Counseling

Adam Shanks, Administrative Lieutenant
Lincoln County Sheriff Office

Frequent Users System Engagement



This model captures and leverages the strength of existing programs by creating an advanced system for coordination of care and referrals led by Coastal Phoenix Rising and referring partners. Supportive housing and cooperative case management are offered to appropriate and willing participants that meet the FUSE criteria.

ORIGINAL FUSE PROGRAM GOALS AND ELEMENTS:

Use a data-driven, quantitative method to identify the vulnerable high-cost, high-need population our community (as demonstrated by frequent use of the jail and emergency department);

Serve, through case management and supportive housing, a minimum of 5 individuals within one year;

Create cross-system partnerships to identify needs and determine appropriate delivery for persons with complex psycho-social needs;

Improve social determinants of health outcomes for frequent users;

Reduce health care costs associated with frequent users for public health insurance plans, hospitals, and agencies;

Reduce incarceration costs for crimes that are associated with homelessness.

Current Lincoln County FUSE Partners:



- Coastal Phoenix Rising
 - Samaritan House
 - Lincoln County Sheriff Department
 - ReConnections Counseling
 - Lincoln County Health and Human Services
 - Samaritan Health Services
 - Community Service Consortium
 - Lincoln County Community Corrections
 - Lincoln County Treatment Courts
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Catalyst Assets: Coastal Phoenix Rising



Coastal Phoenix Rising is a structured living environment that supports residents from a range of referral sources with a variety of housing and other needs. The CPR campus includes non-congregate living space, shared meeting space and a hospitality room.

Referring partner organizations are expected to participate in one of two weekly group staffing opportunities to best ensure the success of their clients in the housing program and in other areas of personal development.

Since beginning operations in summer 2021, CPR has served over 200 households and has rehoused nearly 1/3 of those households successfully. For a low barrier program located in a housing market like Lincoln County, this success rate is surprising and testament to the efficacy of connectivity and cooperative case management.



SAMARITAN HOUSE

Sheltering, educating and guiding homeless families with children toward independent living since 1988. In addition to personal development case management, Samaritan House residents are offered to participate in education and programming on a variety of topics relevant to family success.

This can include everything from budgeting and time management, to nutrition and cooking, to parenting theory and skills. Our case manager teaches these classes every Wednesday morning on-site in our education center. Childcare is provided and parents can focus on the topic of the day.



MAIN ACTION POINTS/Accomplishments:

- *MOU with Project Partners: identify FUSE clients and their associated partner organizations
 - *3 Rooms at Coastal Phoenix Rising for 12 months.
 - *One Family Apartment at Samaritan House 12 Months
 - *.25 FTE Case Manager at Coastal Phoenix Rising for 12 months.
 - *Weekly Case Management Meeting with MOU Partners.
-

Next steps:

#1 Identify a referral system that is HIPPA/42CFR Compliant. Concerns about the UNITUS cost\$\$.

#2 Continue to identify community resources and partners.

#3 Work as a community to ensure future funding.

#4 Identify initial 3 participants and engage any unique providers not already engaged in the CPR group staffing.

¡Bienvenidas/os/es!



ARCOÍRIS CULTURAL

Welcome!



- Budget: \$104,650.00
- Time Frame: 1 year (January 2022 - December 2022)
- Brief Summary: Arcoíris Cultural provides culturally-specific services and resources to the Latinx and indigenous Mesoamerican communities of Lincoln County. Arcoíris is about cultural community building and creating a safe space for new immigrants and a rainbow of cultures to feel welcome and have a sense of belonging.
- Highlights:
 - Grand Opening in January '22
 - Cultural Events in Newport/Lincoln City
 - Community Presentations
 - Bilingual and Bicultural Staff
- Learning Experiences:
 - Creating local/regional partnerships and working collectively
 - Expanding services outside of OHP-related resources

Stories from the Field



- Cultural events (5 de mayo, Club de Amig@s, fiber arts workshops, artist workshops, Cultural Festival)
- Culturally specific Community gardens
- Noche de Películas en español
- COVID resilience
- Family arrived to Newport from the US border. Came to Arcoiris because another fellow Guatemalan community member had already seek support through us.
- Food partnership with La Juquilita and Food Share of Lincoln County
- Bilingual library
- Cooking workshops

Challenges



- COVID outbreaks throughout the community and workplaces
 - Encouraging community to take precautions and implementing support systems for those who got sick
- Lack of local multilingual resources (Mam, Spanish, etc)
 - Working with local resources to solve this through collaboration and translation
- Inclement weather made it difficult to hold events outside
 - Held events inside with proper precautions.

Questions and Discussion

Progress on Goals & Activities

- Arcoiris Cultural continues Olalla Center's mission
- We now have a permanent, central-located space
- Well-attended cultural activities
- Created strong partnerships
- Increased IHN awareness
- Continuing to conduct surveys for feedback and improvement
- Helped clients navigate and schedule appointments
- Bilingual/Bicultural Team



Arcoiris Cultural

January, 2022 Newsletter

A dream come true!



January 2022 has ended on a positive note. We are open for business! We welcomed the new year with a lot of good vibes. Who would have thought that in such a short time our dream would have become a reality as a "Cultural Center". Many decades and generations have passed, lacking a place to celebrate Latino and indigenous culture and it took a pandemic to recognize our presence and how important our population is for this community. What centers next is the hope to reconnect between generations and humbly provide very much needed support to all.

Arcoiris Cultural will be here to humbly serve our community and identify the social determinants of health that will allow us to improve our services on a daily basis.



Conferences and Presentations



- Community members
- Lincoln County School District
- OHA Latina/o/x Collaborative
- Danone Institute conference
- CPOP / OHA
- Migrant Education Program
- Capaces Leadership Institute
- Lincoln County Public Health
- Latinx leaders
- Local government officials

Partnerships & Collaboration

- Lincoln County Foodshare, LCSD, OSU Extension Service, Acompañar, Guatemalan church, CSC, La Juquilita and La Guadalupana Mexican stores, Parenting Success Network, Newport Public Library, LCPH, Oregon Coast STEM Hub, Altrusa, Master Gardeners, KYAQ, Juntos en Colaboración.
- What is the status of your pre-pilot partners?
 - We are still working together.
- Were any of your partners affected by the pilot?
 - Yes, we have created stronger connections with them and our community.
- Did your relationship with any partners change?
 - We are still going strong after all these months.



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Oregon State University
Extension Service



Public Health
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Lincoln County



LINCOLN COUNTY
SCHOOL DISTRICT



Successes

- Increased IHN awareness
- Strong connection to the community at large
- Creating a sense of belonging & community among the populations we serve
- Mam language interpreter training
- Multitude of cultural activities
- Flourishing community gardens, cultivating connection with nature
- Hired Mam speaking employee



Sustainability

- **Plans for becoming sustainable**
 - Olalla Center grants, fundraising, in kind donations, community partner contributions, continuing to foster deeper, meaningful connections with the communities we serve and the community at large
- Strategies that have been implemented already to create sustainable practices
 - Applied for grants, conversations with government officials, building connections within the communities we serve



Thank you!

¡Muchas gracias!



ARCOÍRIS CULTURAL

¡CH'JONTATEY!