

Community Advisory Council (CAC)

MINUTES

Date: Monday, January 9, 2023

Time: 1:00 p.m. – 4:00 p.m.

Council representatives and others at the table:

Facilitator: Rebekah Fowler, CAC Consultant

CAC Chair: Dick Knowles

Benton: Brecca Claitor; Janie Tebeau, Lisa Pierson, Sara Hartstein;

Lincoln: Marci Frederic (Liaison), Marie Laper, Richard Sherlock;

Confederated Tribes of Siletz Indians/Lincoln: Gail Barker, Shannon Parsons;

Linn: Dick Knowles, George Matland, (Liaison), Judy Rinkin, Todd Noble;

Local Chairs: LeAnne Trask (Benton), Dick Knowles (Linn); Vacancy (Lincoln)

Presenters: **Rebekah Fowler**, CAC Coordinator, IHN-CCO; **Melissa Isavoran** IHN-CCO Assistant VP Medicaid Operations; **Kristy Zamora-Polanco**, Oregon Health Authority Innovator Agent; **Bill**

Bouska IHN-CCO Government Affairs Director; **Deb Fell-Carlson** Faith Community Health Network President & Educator, & **Marcy Shanks**, LBCC Nursing Instructor.

Absent: Gail Barker, Janie Tebeau, George Matland,

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

Public, please let Rebekah know during this time if you would like to make a public comment

Rebekah Fowler, CAC Coordinator, lead the group through the following items:

- Housekeeping: Mute/unmute; Turn taking/hand raise, Acronyms & Glossary
 - Roll call
 - Welcome new Confederated Tribes of Siletz Indians (and Lincoln County) reps, Gail Barker & Shannon Parsons
 - CAC Representatives, local advisory committee chairs, & presenters
 - **ACTIONS:** Council approved present agenda and past meeting minutes
 - CAC Coordinator announcements
 - CAC CHIP update
 - March CAC meeting in Corvallis and via Zoom (hybrid meeting)
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PUBLIC COMMENTS:

None

IHN-CCO UPDATE

Melissa Isavoran, IHN-CCO Assistant VP Medicaid Operations, provided several updates. (See IHN-CCO CAC update presentation document.)

Major discussion points:

- Current CCO contract with Oregon Health Authority ends in 2025
- Focus in enhancing current activities
 - o focused on: social determinants of health and health equity
- Prep work for 2025:
 - o Re-procurement prep
 - o Adjusting operational plans and bringing work inhouse, removing external vendors
 - o Continued focus on HRSN benefits – starts Jan 2024
 - benefits geared towards certain populations:
 - geared towards youth, dually eligible Medicaid populations, etc.
- HRSN BENEFITS:
 - o Housing, Food (Nutrition), Climate
 - o HOUSING:
 - Housing board: HOPE in Benton County
 - Goal is to create regional housing coalition
 - How do we strategically address the issues as a region for what OHA is looking at come January 1
 - o NUTRITION:
 - Create food box for high risk:
 - Diabetes, Hypertension, High Risk Pregnancy: Work with individuals, what to eat, what not to eat, etc.
 - o CLIMATE:
 - IHN spent roughly 80k in air conditioners on members for summer 2022
- MEMBER COMMUNICATIONS
 - Social Media presence: What platform would be the most beneficial to community members?
 - o Facebook, Instagram, Tiktok – varied response from CAC members. Most members agree that Tiktok would not be most appropriate or beneficial at this time.
 - o Discussion to be continued at a later date
 - Regional Health Information Technology Committee: (RHIC) – being established
 - o Discussion to be continued. Looking for anyone who may be interested

LOCAL MEETING UPDATES

The CAC Liaisons and Chairs reported on Local Advisory Committee activities since the previous CAC meeting.

Benton: Presenter, LeAnne:

- Recent presentation on Family Connects. RNs go to brand new moms in an in-home setting to meet with new mothers and do check-ins for both mom/baby
- Michael Couch, he works with Crossroads Community Housing. Took time to explain program and how program came to be.

Lincoln: Presenter, Rebekah:

- Lincoln County is moving into chip process
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Linn: Presenter, Dick:

- The Public Health Emergency is outgoing and concerns in the community regarding the discontinuation of the Public Health Emergency. It will impact Medicaid and SNAP benefits.

GOVERNMENT AFFAIRS UPDATES

Bill Bouska, IHN-CCO Government Affairs Director, talked about important state related Medicaid issues that impact IHN-CCO, its members, and the community. (See Government Affairs update document.)

Major discussion points:

- New governor sworn in this morning, Governor Kotek
 - There are a lot of competing interests in health care upcoming:
 - o Ex: Behavioral health focus
 - CCO RELATED LEGISLATIVE ISSUES
 - o Fully fund Medicaid program, potentially evaluate budget issues in future for preparation for this
 - o Mental health and substance: increasing case and access to care. Increasing services and supports,
 - Waiver: - Waiting on response. The conversation is anticipated to resume after the legislative session.
 - New OHA Director: James Schroeder, CCO of HealthShare (most recently), Physician's Assistant, National Guard active member,
 - New Behavioral Health Director and OHA Director, see articles below:
<https://oregoncapitalchronicle.com/2022/12/13/kotek-names-interim-director-for-the-oregon-health-authority/>

<https://oregoncapitalchronicle.com/2023/01/06/next-oregon-behavioral-health-director-seen-as-collaborative-truth-teller/>
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INNOVATOR AGENT OREGON HEALTH AUTHORITY UPDATE

Kristy Zamora Polanco, IHN-CCO Innovator Agent, provided a state update. (See Innovator Agent Update.)

- SNAP emergency allotment ends in Feb 2023 issuance
 - Medical still set to end April 1, 2023 – will get 60 day notice prior to ending
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SHARE INITIATIVE UPDATE

Deb Fell-Carlson, Faith Community Health Network President & Marcy Shanks, LBCC Nursing Faculty talked about their Rebuilding the Bridge Between Healthcare and Faith Communities project, funded by the IHN-CCO SHARE Initiative. (See Rebuilding Bridge presentation)

Major discussion points:

- Foundations of faith community nursing and health ministry course (roughly 40 hours)
 - Big piece of housing support offered to patients includes: closing the loop, do the patients have what they need at time of discharge.
 - All Faith Community Nurses are unpaid, they are volunteer status.
 - Outreach to members usually includes congregation members, but ministries and churches are typically playing a large role in community outreach
 - Summary of successes:
 - multiple individuals who were able to be housed in one avenue or another
 - precepted 2 BSN students
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FUTURE CAC MEETING AGENDA ITEMS

Rebekah requested agenda items for future CAC meetings

- 2022 Regional Health Assessment
 - SHARE Initiative
 - Provider Directory
 - NEMT
 - Regional Health Informational Committee
 - General Member Communications (more feedback)
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MEETING ADJOURNMENT

NEXT CAC MEETING Hybrid meeting!

- Monday, March 13; 1:00-4:00 CORVALLIS/Zoom meeting
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Acronyms and Definitions

Acronyms

AVP – Assistant Vice President

BIPOC – Black, Indigenous, & People of Color (The nine separate Confederated Tribes of Oregon have expressed a preference for the term *Communities of Color and Tribes*)

BLAC – Benton Local Advisory Committee

CAC – Community Advisory Council

CCC – Communication Coordination Committee (subcommittee of the CAC)

CCO – Coordinated Care Organization (Medicaid services)

CEO – Chief Executive Officer

CSO – Chief Strategy Officer

CHA – Community Health Assessment

CHAC – Lincoln Coordinated Healthcare Advisory Committee

CHIP – Community Health Improvement Plan

CMS – Center for Medicaid/Medicare Services (federal)

DST – Delivery System Transformation Committee, IHN-CCO; tasked with overseeing the IHN-CCO systems transformation plan & pilot projects

FQHC – Federally Qualified Health Center

HIA – Health Impact Area (in the CHIP)

IHN-CCO – InterCommunity Health Network CCO

LLAC – Linn Local Advisory Committee
MAC – Medicaid Advisory Committee
OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)
OHP – Oregon Health Plan (Medicaid)
PCPCH – Patient Centered Primary Care Home or a Medical Home
RHA – Regional Health Assessment
SDoH – Social Determinants of Health
SHARE – Supporting Health for All through REinvestment
SHP – Samaritan Health Plans (Medicaid, Medicare, Employee and Commercial insurance)
SHS – Samaritan Health Services (Hospitals and providers)

Definitions

- **Alternative Payment Models (APM)** are a form of payment based, at least in part, on achieving good outcomes rather than just being paid for providing a service (fee-for-service).
- **CCO 2.0** is the second CCO contract with OHA beginning 2020-2024.
- **Equity:** The guarantee of fair treatment, access, opportunity, and advancement for all while striving to identify and eliminate barriers that have prevented the full participation of some groups. The principle of equity acknowledges that there are historically under-served and under-represented populations and that fairness regarding these unbalanced conditions is needed to assist equality in the provision of effective opportunities to all groups.
- **Health disparities:** Differences in access to, or availability of, services.
- **Health status disparities** refer to the differences in rates of disease and disabilities between different groups of people, such as those living in poverty and those who are not.
- **Inclusion:** Authentically bringing traditionally excluded individuals and/or groups into processes, activities, and decision/policy making in a way that shares power and ensures equal access to opportunities and resources.
- **Indicators:** measurements or data that provide evidence that a certain condition exists, or certain results have or have not been achieved. They are used to track progress.
- **Liaison:** a person who helps groups to work together and provide information to each other. CAC liaisons share information between the CAC and a local advisory committee.
- **Oregon Health Authority:** The state agency tasked with reforming healthcare. It holds contracts with the Coordinated Care Organizations and with Public Health Agencies.
- **Outcomes:** results or changes, including changes in knowledge, awareness, skills opinions, motivation, behavior, decision-making, condition, or status.
- **SHARE Initiative:** Supporting Health for All Through Reinvestment Initiative comes from a legislative requirement for CCOs to invest some of their profits back into their communities on services to address health inequities and the social determinants of health and equity.
- **Social Determinants of Health (SDoH)** are the conditions in which people are born, grow, live, work, & age. They include availability of resources to meet daily needs. The CAC's CHIP has specifically identified the SDoH of **Housing, Transportation, and Food Access** as priorities for IHN-CCO and its community partners to focus improvement efforts.