

Hub City Village

CREATING HOUSING COALITION –
STACEY BARTHOLOMEW, PRESIDENT

Pilot Summary



January 1, 2020 – December 31, 2022



67,477.30



Hub City Village is a cooperative tiny home community that provides individuals and small families the opportunity to find dignity and community in a very supportive affordable environment.



Policies and Procedures Handbook, Application and referral process, build community support and partnerships, create and utilize visual materials and website to promote and educate public.

Key Outcomes

- Specific key outcomes of the pilot
- Examples:
 - Application and referral process
 - Over 75 business and community partners
 - Built a website and presentation materials
 - Two Peer Support workers trained and spearheading 4 day a week outreach
 - Raised 95% of our 4.5 million project budget through grants and fundraising
 - Quarterly newsletter and monthly presentations
 - Deep connections with government agents, service providers and community members through our outreach efforts
 - 14 People housed, 13 were unhoused and 1 in a dangerous living situation. 3 were veterans. 10 were disabled. 4 were placed in assisted living. 100% were Medicaid patients.

Learning Experiences

We started the outreach efforts with all volunteers because we had the funding and had not hired the employees yet. We had trainings and volunteers from several communities and found that the volunteers quickly disappeared. We tried several different days to coordinate with the volunteers and finally hired our first employee and recruited a volunteer coordinator to manage the schedule of volunteers that support the employees so that they can spread to more areas in Albany. In addition, the arc of Learning about all the service agencies and what is required to get into assisted living and other agency processes was a steep learning curve.

We hired a person who had 30 years experience in grant writing, but it turned out that she had some cognitive issues and was unable to organize and complete the work. This put the burden back on the volunteer board members who divided up the work and supported each other in the process. The need for a grant organizer and administrator is high and besides the build side of this process, this management side is still needed and in the process of being delineated.

Covid was very hard on us in terms of our connection to our unhoused population because zoom is not a mechanism that lends itself well to those who are not housed. But getting a chance to engage in what started as winter outreach and continue to engage in that connection to the unhoused community expanded our standing in the community and helped us become a vital resource in Albany.

Successes

- The bonding within the organization through all the challenges we went through together was key to our success. We did hard things, we learned, and we rallied together. We didn't fall apart when things got hard.
- The timing of all of this and our readiness and connection to partners allowed us to qualify for funding that we would not otherwise have been privy to because we started when everyone was still not quite sure what to do about the homeless situation and we had the time to learn and get ready!
- People are inspired to make a difference and they are willing to contribute funds and effort to be a part of this.
- Knowing that we are actually saving lives through this effort – from administering Narcan during an overdose to getting folks into housing so they can have surgery and have a safe place to recover.



Partnerships & Collaboration

We have new partners with OCWCOG, 2nd Chance Shelter, Baldwin Construction, various other contractors and FAC from Lebanon

Our partnerships have been strengthened with LCMH, IHN, CHANCE and CSC. Both CSC and Chance have been impacted by our closer collaboration. They have been able to utilize us as a resource and have become providers in funding and storage space, respectively.


Our relationship with the City of Albany is radically different from when we started, and their support has been instrumental in helping us navigate the funding requirements.

Remaining Challenges


- One challenge will be to have the administrative help to make this project run as smoothly as possible so that the funders requirements can be met in a timely manner.
- Continuing to fund the outreach work will need the support of community partners in order to continue to have the affect that is needed. The work that is being done cannot go unnoticed, nor unsupported by the community that is benefitting from it. More and more folks are becoming aware because we work closely with the local newspaper.
- The biggest challenge is in the land department and to fulfill the vision of the mayor for three tiny house villages in Albany will require some support in that area.

Post Pilot Sustainability

Hub City Village when complete will be self-sustaining from the rents and the self management of the residents.



This model is replicable in other communities with the right community support, and the outreach is needed to create more pathways for those outside the village.



This village model could be scaled up or down with some alterations. Having smaller sizes makes for easier management, but somewhat larger allows for more internal supports in the village.





The CommCard Program

PRESENTERS: DIANE SCOTTALINE, EX. DIRECTOR;
MISHA MARIE, SOCIAL NAVIGATOR

Pilot Summary



Grant Period: January 1, 2021 – December 31, 2022



Total Pilot Budget: \$50,380 IHN-CCO Grant: \$24,997,50



The CommCard Program is a communication and accommodation program for people with intellectual and developmental disabilities (IDD) and the helping professionals who serve them.



Training sessions for cardholders and helping professionals
Pre- and Post-test data gathering from first-time trainees



Key Outcomes

1. Increased awareness of IDD accommodations among healthcare professionals

- Example:

- 12 HCPs participated in trainings
- 5 more HCPs were presented with a CommCard by a patient

2. Increased confidence of people with IDD to request accommodations

Example:

- 2 CommCard holders showed their card to their pharmacist
- 1 CommCard holder showed his card to his dentist
- 2 CommCard holders showed their cards to their PCPs

Learning Experiences

Did you make any changes because you learned how to do something better?

- We learned to create a calendar of trainings and invite professionals, instead of trying to find out the availability of each HCP

Did you do something that didn't work? How/What did you adjust?

- We learned to create scenarios in advance for the training sessions, rather than try to “wing” it.

What were the key factors that helped the pilot through a difficult period?

- We held a few training sessions outdoors and presented the CommCard program virtually to inform helping professionals of the program, even if we couldn't offer in-person training.

Successes

- The IHN-CCO grant gave us the power to organize, refine and standardize the CommCard trainings, so we can take the next step in creating a curriculum that can be scaled and franchised.



Partnerships & Collaboration

New partnerships or linkages because of the pilot? The Arc now has a working relationship with the Toledo Clinic in Lincoln County and a stronger connection to our own Benton County Health Department behavioral health professionals.

What is the status of your pre-pilot partners? We no longer have a personal connection with Good Samaritan ICU, as our Board member retired. We continue to work with the Newport transition program in the high school.

Were any of your partners affected by the pilot? They experienced the same in-person restrictions.


Did your relationship with any partners change? See above.

Remaining Challenges


- Any remaining challenges that should be considered if this work is continued
- We are now faced with the challenge of focusing on developing a written curriculum. This takes time and expertise, the former being most limited.
- We may need to hire another person to work solely on this project.
- We will continue to reach out to schools that we could not get into during the pandemic.

Post Pilot Sustainability

Will your pilot be sustained post pilot? We have been offered a grant as part of the Benton County Justice Improvement Project to support the CommCard Program for 2 years. We now have a Social Navigator who is a permanent position in our operating budget.



Replicability This will require concentrated time on a quality-controlled program curriculum, with train the trainer resources.



Scalability The CommCard Program can be scaled statewide, as we have support in Salem and eastern Oregon. This will require the development of the product as a package.

Discussion

