# Agenda

# **Delivery System Transformation Committee**

April 13, 2023 4:30 – 6:00 pm

Online: Click here to join the meeting Phone: +1 971-254-1254,,455350178#

1.	Welcome and Introductions		Renee Smith, Family Tree Relief Nursery	4:30
2.	Transformation Update		Melissa Isavoran, IHN-CCO	4:45
3.	Pilot Expansion or Extension Process	p. 6-8	Renee Smith, Family Tree Relief Nursery & Charissa Young-White, IHN-CCO	4:50
4.	Funding Pathway & Timeline Decisions	p. 9	Renee Smith, Family Tree Relief Nursery & Beck Fox, IHN-CCO	5:00
5.	Request for Proposal Guideline Recommendations	p. 10-16	Renee Smith, Family Tree Relief Nursery & Beck Fox, IHN-CCO &	5:10
6.	Pilot Proposal Scoring Criteria	p. 15-16	Renee Smith, Family Tree Relief Nursery & Charissa Young-White, IHN-CCO	5:30
7.	Adjourn		Renee Smith, Family Tree Relief Nursery	6:00

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
C00	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
РМРМ	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

# **Delivery System Transformation Committee (DST) 2023 Calendar**

ıary	5		F	Racial Equity Training			
January	19	St	Strategic Planning: Racial Equity Discussion, Charter, and Roles & Responsibilities				
February	2	CDP	ттн	Charter Review & Priorities			
Febr	16	ССР	HUBV	Engagement			
	2	DSDP	PBHT	Engagement			
March	16	PEER	OBFY	RFP & Priorities			
	30	WINS	DDDW	RFP & Priorities			
April	13		RFP Documents & Criteria				
ΑA	27			RFP: Finalization			
May	11	Board Update					
W	25			Pilot Updates			
	KEY						

Je	8	CAC UI	PDATE	IHN-CCO Health Equity Plan Review		
June	22	LOI DECISIONS				
July	6	CAPACITY BUILDING DECISIONS				
ոՐ	20	Pilot Updates				
	3		SN	MALL RFP DECISIONS		
it		R	egional P	lanning Council August 10		
August	17	RFP PRESENTATIONS				
1	24	RFP PRESENTATIONS				
	31	RFP PRESENTATIONS				
Sept	14	RFP DECISIONS				
eS	28			Workgroup Updates		
۶r	Regional Planning Council October 5					
October	12					
0	26	Pilot Updates				
Dec Nov	9					
Dec	7					

Closeout
Request for Proposal
Strategic Planning
Miscellaneous
Training
Pilot Updates
Workgroup Updates

# **Delivery System Transformation (DST) Pilots and Workgroups**

Acronym	Project	Sites	Counties	Start	End
AHEAD	Ahead of the Curve	Olalla Center	Lincoln	1/1/2023	12/31/2023
AMP	Amplifying Voices	SHS ArtsCare Program	Lincoln	9/1/2022	12/31/2023
ARCC	Arcoiris Cultural	Olalla Center	Lincoln	1/1/2022	12/31/2023
CRPS	Culturally Responsive Peer Services	Family Tree Relief Nursery	Benton; Linn	1/1/2022	12/31/2023
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/2021	12/31/2023
DEC	Disability Equity Center	Disability Equity Center	Benton; Lincoln; Linn	1/1/2021	12/31/2023
EASYA	Easy A	Sol4ce LLC	Benton	1/1/2022	6/30/2023
EOL	End of Life Support	SHS Population Health/CareHub	Benton; Lincoln; Linn	1/1/2023	12/31/2023
FAITH	Faith Communities Engaging Health	Faith Community Health Network	Linn	1/1/2023	12/31/2023
HNS	Health Navigation Station	St. Martin's Episcopal Church	Linn	9/1/2022	12/31/2023
HHT	Healthy Homes Together	Family Tree Relief Nursery	Linn	1/1/2021	6/30/2023
IATHW	Improving Access with THWs	Unity Shelter	Benton	1/1/2023	12/31/2023
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/2019	12/31/2023
NAMRX	Namaste Rx	Namaste Rx LLC	Benton; Lincoln; Linn	1/1/2022	12/31/2023
OODC	Overcoming Obstacles to Dental Care	Capitol Dental Care	Benton; Linn	1/1/2023	12/31/2023
PSLS	Pain Science Life Stories	Oregon Pain Science Alliance	Benton; Lincoln; Linn	1/1/2022	6/30/2023
PCPT	Primary Care Physical Therapy	Samaritan Lebanon Community Hospital	Linn	1/1/2022	6/30/2023
PSHR	PSH Respite and Housing Case Management	Corvallis Housing First	Benton	1/1/2022	6/30/2023
PUENTE	PUENTES	Casa Latinos Unidos	Benton; Linn	1/1/2022	12/31/2023
HEALTH	The Health Collective	Lebanon Community Hospital Physical Therapy	Benton; Lincoln; Linn	9/1/2022	12/31/2023
TIAH	Transitioning into a Home	Furniture Share	Benton; Lincoln; Linn	9/1/2022	12/31/2023
WnR	Walk 'n Roll	Newport 60+ Activity Center	Benton; Lincoln; Linn	9/1/2022	12/31/2023
WELLTM	Wellness Care Team	Family Assistance and Resource Center Group	Linn	1/1/2023	12/31/2023
WVC	Women Veterans Cohort	Red Feather Ranch	Benton; Lincoln; Linn	10/1/2021	12/31/2023
DBHS	Decolonizing Behavioral Health Supports	Corvallis Daytime Drop-in Center	Benton; Lincoln; Linn	1/1/2022	12/31/2023
MHHC	Mental Health Home Clinic	Samaritan Medical Group	Linn	1/1/2021	12/31/2023
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/2020	12/31/2023
Workgroups					
COWG	Connect Oregon Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/21	present
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	11/16/17	present
SUSTWG	Sustainability Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	1/26/22	present
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present

# Minutes Delivery System Transformation Committee (DST)

March 30, 2023 4:30-6:00 pm Teams (Online)

Present			
Chair: Renee Smith	Ashley Hoffman	Abby Mulcahy	Alicia Bublitz
Annie McDonald	Beck Fox	Nicole Breuner	Bryan Decker
Danny Magana	Deb Fell-Carlson	Dick Knowles	Charissa Young-White
Diego Nieto	Emma Chavez Sosa	Erin Gudge	Kami Beard
Karen Hall	Laurel Schwinabart	Linda Mann	Melissa Isavoran
Michael Couch	Allison Myers	Rachel Petersen	Rebekah Fowler
Rolly Kinney	Roslyn Burmood	Sara Jameson	Shannon Rose
Susan Trachsel	Britny Chandler		

# **Transformation Update**

Redetermination update, reach out to IHN-CCO for resources.

# Wellness in Neighborhood Stores Closeout

- Exploring funding opportunities to continue the pilot, including other communities in Linn County.
- Exploring "pick of the month" in the future.
- The pilot focused on stores in Albany, Tangent, Lebanon, and Sweet Home.
- Discussing the inherent mismatch between local farmers targeting upscale markets and corner markets.

## **Developing a Diverse Dental Workforce Closeout: Linda Mann & Karen Hall**

- Recruitment was through work with the community liaison.
- Training including many languages, not only English & Spanish.

## **Request for Proposal Discussion**

- Suggestion: Funding smaller organizations should also come with some administrative assistance.
- Agreement and support for funds to be used for sustainability, expansion, or spreading pilot practices to new organizations or regions.

# Guidance Document for IHN-CCO Pilot Extension or Expansion Proposals

## Three main request types:

Extension: Additional Time
 Expansion: Change in Scope
 Expansion: Additional Funding

Pilots should inform the Transformation Department of pilot changes as soon as possible and we will help determine if a Pilot Expansion or Extension request is required. The Transformation Department is able to assist with questions, extension forms, and assuring an appropriate and timely extension request process. A new budget and new outcomes and measures may be required depending on the nature of the change. All requests are submitted to <a href="mailto:transformation@samhealth.org">transformation@samhealth.org</a>.

**Additional Time Requests:** An Additional Time Pilot Extension Proposal is required if a pilot needs additional time to complete its pilot.

# **Additional Time Process:**

- 1. Inform the Transformation Department of the pilot changes, Transformation Department will assist with providing the appropriate forms.
- 2. Submit forms to <a href="mailto:transformation@samhealth.org">transformation@samhealth.org</a> at least one month in advance, allowing time for the review process.
- 3. Transformation will send a confirmation email confirming the extension request was received.
- 4. Once the Transformation Department review is complete, the proposal will be scheduled for the next available DST agenda.
- 5. Additional time requests will be presented at the next available DST meeting and voting will occur electronically during the week following the DST meeting.
- 6. Results and input will be shared with the proposers and presented at the following DST meeting.

**Change in Scope Requests:** A Change of Scope Pilot Expansion Proposal is required when the pilot contract is no longer representative of the pilot activities, outcomes, and expectations. Barriers may require a pilot to readjust significantly to achieve the same or newly identified health outcomes.

### **Change in Scope Process:**

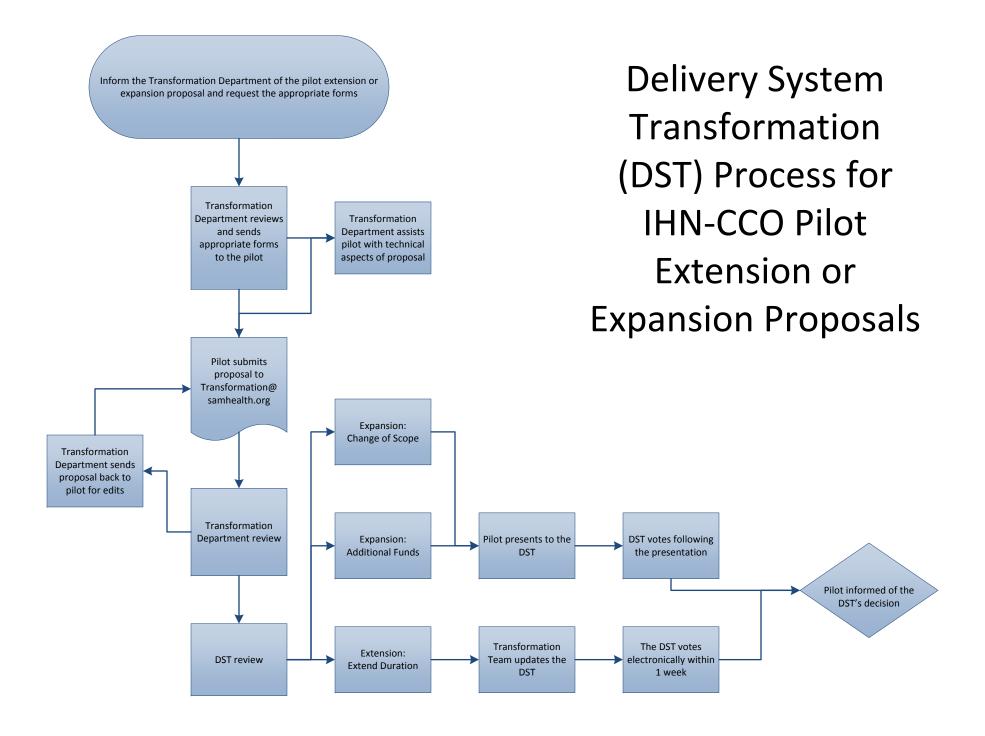
- 1. Follow Steps 1 4 above. Then,
- 2. Proposers will be scheduled to provide a short presentation to the DST, explaining the need for the change of scope and answer committee questions.
- 3. DST voting will occur immediately following the presentation.

**Additional Funding Requests (Pilot Expansion Request):** An Additional Funds Pilot Expansion Proposal is required anytime additional funds are requested. A new budget is required, and new or restated outcomes and measures may be required. Approval may be contingent on additional requirements or outcomes set by the DST committee.

# Additional Funds Process:

Follow Steps 1 - 4 above. Then,

- 5. Proposers will be scheduled to provide a short presentation to the DST, explaining the need for the additional funds and answer committee questions.
- 6. DST voting will occur immediately following the presentation.



# **PILOT NAME**

Pilot start date:		
Original end date: New end date:		

Original pilot funding amount: \$ Additional funds requested: \$

Brief pilot summary: Click here to enter text.

- A. Describe the requested change.
- B. What is the reason for the requested change?
- C. If this request is not granted, what, if any, activities or outcomes from the original proposal not be possible?
- D. If this request is granted, are there new activities or outcomes that will be possible?

Overall Goal	Baseline or Current State	Monitoring Activities	Benchmark or Future State	Met By (MM/YYYY)
EXAMPLE Increase number of community members screened for SDoH in East Linn County	50% do not have a screening in the past year	Utilize Unite Us SDoH screening Enhance workflows Educate and provide awareness to providers	90% of members in East Linn County are screened annually for SDoH needs	12/31/2025

Resource		Amount Requested
Total Direct Costs	Rate (%)	\$0
Indirect Expenses (not to exceed 15% of Direct Costs)	0.00%	\$0
Total Expansion Budget		\$0

# IHN-CCO DST Request for Proposal Timeline DRAFT

A pality idea	Expected Date(s)	Expected Date(s)	Expected Date(s)
Activity	Capacity Building	Small	Large
Request for Proposal (RFP) Announcement		May 8, 20	)23
Question and Answer (Q&A) Sessions		May 16, 2023, Ma	ay 17, 2023
Letter of Intent (LOI) Due – Required	N/A		June 12, 2023
Invitations Issued to Submit Full Pilot Proposal	N/A	June 29, 2023	
Technical Assistance Meeting – Required	IN/A	June 13, 2023 - August 2, 2023	
Proposal Due	June 29, 2023	July 24, 2023	August 3, 2023
Pilot Presentations to the DST Committee	N/A		August 17, August 24, August 31,
I liot i resentations to the DST Committee	14/	Α	2023
DST Committee Decisions	July 6, 2023	August 3, 2023	September 14, 2023
Proposers Notified of DST Decision	July 13, 2023	August 7, 2023	September 21, 2023
Regional Planning Council Funding Decisions	August 1	10, 2023	October 5, 2023
Proposers Notified of Denial or Approval	August 1	17, 2023	October 12, 2023
Contract Negotiations	Septembe	er 1, 2023	November 1, 2023
Agreements Finalized	Septembe	r 30, 2023	November 30, 2023
Invoicing/Payments Begin	October	1, 2023	January 1, 2024

In compliance with the Americans with Disabilities Act, this document can be made available in alternate formats such as large print, Web-based communications, and other electronic formats. To request an alternate format, please send an e-mail to <a href="mailto:Transformation@samhealth.org">Transformation@samhealth.org</a>.

# InterCommunity Health Network Coordinated Care Organization

# Issues the Following Request for Pilot Proposals

Date Issued: May 8, 2023

Letter of Intent Due Date: June 12, 2023 by 8:00 am

Issuing Office: IHN-CCO Transformation

Contacts: Beck Fox & Charissa Young-White

transformation@samhealth.org

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#### INTRODUCTION

InterCommunity Health Network Coordinated Care Organization (IHN-CCO) is committed to improving the health of our communities by building on current resources and partnerships within the tri-county region. IHN-CCO and community partners, through the Delivery System Transformation Committee (DST), welcome innovative ideas and collaborative strategies to ensure all individuals have equal opportunities to be healthy where they live, work, learn, and play. IHN-CCO is committed to improving the health of our communities through the Quadruple Aim of reduced costs, better health, improved access, and improved provider and staff satisfaction.

Through embracing the values of equity, inclusion, innovation, respect, and collaboration, the DST envisions a healthcare system rooted in community knowledge, values, and innovation. The DST is committed to fostering an inclusive, engaged, collaborative space where innovative and transformational ideas are shared and supported with the intent of advancing health equity, centering community perspectives, and improving health outcomes for diverse communities across the Benton, Lincoln, and Linn County region.

IHN-CCO and the DST invite interested community partners in Benton, Lincoln, and Linn counties who can positively impact the health and wellbeing of IHN-CCO members to submit pilot proposals that transform the healthcare delivery system.

IHN-CCO and the DST are committed to advancing strategies for health equity as an organization and committee, but are also working to support the development, growth, and sustainability of equity-focused, transformational work throughout the region. It is with this commitment in mind that IHN-CCO and the DST strongly encourage providers, agencies, and community-based organizations working within and for marginalized communities to apply. Additionally, to ensure that committee membership, community partners, and pilot champions are reflective of the communities being served, proposals led by innovative change-makers and leaders within marginalized communities are strongly encouraged. In the pursuit of supporting truly equitable and transformational work, the voices, perspectives, and invaluable lived experiences of the diverse communities of the region are heard, valued, and amplified.

# **DST Meeting Participation**

The Delivery System Transformation Committee (DST) would like to invite proposers or interested parties to attend DST meetings. This is an opportunity to become part of the learning community committed to transformation of the healthcare delivery system. If you would like to participate remotely, please contact IHN-CCO Transformation for instructions. Meetings occur every other Thursday at 4:30 pm. Please visit the <a href="mailto:DST Section">DST Section</a> of <a href="mailto:www.IHNtogether.org">www.IHNtogether.org</a> or email <a href="mailto:transformation@samhealth.org">transformation@samhealth.org</a> for more information.

#### **DEFINITIONS**

## **Transformation**

Transformation is the constant process of change. Encouraging transformation can happen in many ways, such as creating new relationships, community partnerships, and connections outside of the traditional health services setting to improve community health and wellbeing. Transformational pilots look at health and wellbeing from an upstream, prevention point of view, which means trying a different approach and being willing to risk trying something new. Even projects that struggle or fail provide valuable learning opportunities. Transforming systems takes time, and supporting innovative ideas now can lead the way towards a healthier future.

#### Social Determinants of Health

Social Determinants of Health (SDoH) are "the conditions in which people are born, grow, live, work and age" per the World Health Organization. These conditions include housing, food, employment, education, and more. SDoH can impact health outcomes in many ways, including determining access and quality of medical care.

# **Health Equity**

Health equity means that everyone has a fair and just opportunity to be as healthy as possible. Health equity is achieved when every person has an equal opportunity to attain their full health potential and no one is disadvantaged from achieving this potential because of social position or other socially determined circumstances.

## **EXPECTATIONS OF FUNDED PROJECTS**

**Progress Reporting:** Semi-annual and final reporting may be required. Reporting templates will be provided by IHN-CCO.

**DST Presentations:** To support learning and guide future direction of transformation efforts, project champions are asked to share updates and lessons learned to the DST committee. Presentations are scheduled during regular DST meetings.

**Workgroup Participation:** All proposers are encouraged to be involved in and attend a DST workgroup during the funding timeframe. DST workgroups are comprised of individuals working towards a common agenda that help develop and support transformational work efforts. The currently active workgroups are:

- Connect Oregon
- Health Equity
- Social Determinants of Health
- Sustainability
- Traditional Health Workers

#### SOCIAL DETERMINANTS OF HEALTH & EQUITY

IHN-CCO's Community Advisory Council's (CAC) 2019 Community Health Improvement Plan (CHIP) identified Social Determinants of Health & Equity as a priority area. All proposals must address one or more of the following:

- Increase the percentage of Members who have:
  - Safe, accessible, affordable housing.
  - Access to affordable transportation.
  - Access to healthy food.
- Increase health equity.

The full Community Health Improvement Plan can be accessed <a href="here.">here.</a>

#### **CAPACITY BUILDING FUNDS**

Capacity building funds are available for any applicant requesting less than \$15,000. New partners to the DST and organizations led by historically marginalized populations will be prioritized. This funding stream does not have the same requirements as the other pilot proposal pathways. **Please refer to the IHN-CCO DST Capacity Building Application Instructions for information on how to apply.** 

Any applicant applying for the capacity building funds are welcome and encouraged to reach out to <a href="mailto:transformation@samhealth.org">transformation@samhealth.org</a> for questions or technical assistance.

## **PILOT PROPOSALS**

Pilot proposals with budgets greater than \$50,000 will be required to fill out and present to the DST an application including a detailed budget, goals and outcomes, and detailed timeline.

Pilot proposals with budgets of \$50,000 or less will be required to fill out a simpler proposal application that will be reviewed by the DST.

# Required Letter of Intent

A Letter of Intent (LOI) is required to be considered for funding. Submitting a letter does not commit you to further action. The LOI must be completed and submitted no later than **June 12**, **2023 at 8:00 am.** 

The Letter of Intent form can be found at <a href="https://example.com/lhtml/little-ref">IHNtogether.org/RFP</a>.

### **Process Overview**

The first step is to submit a Letter of Intent. Selected pilots will be invited to submit a full pilot proposal. There are two separate pathways, with distinct requirements and timelines, for pilots with a budget of over \$50,000 (Large RFP) vs. those with a budget of \$50,000 or less (Small RFP). The goal of creating two pathways is to simplify the process and reduce barriers for newer/smaller organizations.

#### **Technical Assistance**

Technical assistance is required for anyone submitting a pilot proposal. Please direct all questions and inquiries to <a href="mailto:transformation@samhealth.org">transformation@samhealth.org</a>. IHN-CCO Transformation staff work with proposers to ensure that pilot proposals are aligned with the Request for Proposal. Although we do our best to adhere to this timeline, it is subject to change as circumstances occur.

Please refer to the IHN-CCO DST Pilot Proposal Requirements for application instructions.

#### **HOW PILOTS ARE CHOSEN**

DST committee members carefully review and consider each proposal. The areas of priority below help inform decision-making. Pilot proposals should align with these criteria.

**Points to discuss at DST 4/13/2023**: 2022 criteria below. Recommendations per past meeting minutes & Health Equity Workgroup include:

- Add to prioritize:
  - New partners
  - Organizations led by historically marginalized communities
  - Cross-sector or multiple organization led proposals
- Weight transformational & health equity; add or emphasize innovation

## 2022 Criteria:

- **Transformational:** The pilot will be transformative and creates opportunities for innovation and new learning.
- **Health Equity:** The pilot has a defined approach for fair opportunities for members to be as healthy as possible.
- **Health Improvement:** The pilot holds promise for making a significant improvement in the health or health care of members.
- **Improved Access:** The pilot activities will result in improved access of healthcare; availability of services, culturally considerate care, and quality and appropriate care to members.
- Need: The proposer has established that there is a substantial need for this pilot and has indicated the demographics of the Medicaid population impacted.
- Outcomes: Proposal outcomes and measures are aligned to pilot goals and will be sufficient
  to evaluate pilot success. The pilot yields measurable outcomes that are new or different. The
  pilot outcomes are aligned with the Community Health Improvement Plan's Outcomes and
  Indicator Concepts.
- Total Cost of Care: The pilot will likely result in improvement in the total cost of care for members. The pilot targets areas of health care associated with rising costs or provides upstream healthcare that will reduce costs long-term.
- Resource Investment: The budget is reasonable and appropriate to the work proposed. It is
  well justified and directly tied to the pilot goals. The pilot has exhibited consideration for other
  funding sources.
- Priority Areas: The pilot has a new or innovative way to address one or more priority areas.

- **Financial Sustainability:** The pilot has a sustainability plan including continued funding and new reimbursement models. The project will likely continue after DST funding ends.
- **Replicability:** The pilot has a clearly defined plan to spread lessons learned to new organizations or regions such as rural or urban or a new county in the IHN-CCO community.
- **Depth of Support:** The proposer shows clear and strong depth of sponsoring organization support as well as community backing.