# Community Advisory Council InterCommunity Health Network – Coordinated Care Organization (IHN-CCO) Update

May 8, 2023



## Redeterminations Update Supporting members with redeterminations

IHN-CCO will be partnering with Samaritan Health Services and community-based organizations to build a plan to collectively support members through redetermination. The plan will include:

- Education for providers, members, and community partners (OHA recently released communication documents that CCOs can use in their efforts to support communication)
- Information on how make address updates to OHA (IHN-CCO Customer Service can update)
- Connections to application assisters

#### Helpful Resources:

- IHN-CCO's Redetermination Webpage: Renewing Your Oregon Health Plan (ihntogether.org)
- OHA's Determination Webpage: Oregon Health Authority: Make sure we can reach you: End of Public Health Emergency
- OHA's Public Health Unwinding Webpage: Oregon Health Authority: Changes coming to Oregon health and food benefits: End of Public Health Emergency: State of Oregon
- OHA's Legislative Report: <a href="https://doi.org/10.150/">HB-4035-Legislative-Report.pdf</a> (oregon.gov)

## Coverage Expansions Expanding coverage to keep individuals covered

- Healthier Oregon Program members ages 26-54 beginning July 1<sup>st</sup> (Waiting final budget approval from Legislature)
  - Individuals previously not eligible due to immigration status
  - Some HOP members have only ever been able to access emergency services (CAWEM)
  - IHN-CCO will be developing reporting that will help determine how HOP members access care over time and best ways to support these members in accessing care
- Basic Health Plan slated to begin July 1, 2024 (allowing members from 139% to 200% FPL)

#### Things of note:

- HOP and Basic Health Plan benefits to be full OHP
- New populations/coverage ensure benefits for those in need and provide greater economies of scale in impacting quality of care
- IHN-CCO pressing OHA for data and information necessary to enroll members into new eligibility categories



### Social Determinants of Health Updates Addressing social determinants of health

- Unite Us Implementation
  - Screenings and referrals
  - Single-Sign-On efforts
  - SIREN evaluation through Oregon Health Leadership Council
- Nutritional Support (FoodSmart and Corvallis Farmer's Market double SNAP dollars)

#### Information for the CAC

- 1. Social Determinants of Health Talking Points
- 2. IHN-CCO Housing Flyer

#### Operational Updates

#### Improving internal structure and processes

Samaritan Health Plans (SHP) is undergoing an internal reorganization effort that impacts IHN-CCO's structure:

- IHN-CCO contract oversight moved to Government Program Department
- Social Determinants and Transformation Department established to support important efforts to meet members upstream
- Responsibilities across SHP are shifting to better align workload/processes
- All departments continue to support IHN-CCO operations

#### Key Staff:

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## IHN-CCO Topics for the next CAC

- Foodsmart information and demonstration
- IHN-CCO's Redetermination Plan
- IHN-CCO website updates
- REALD/SOGI data explained

