

Agenda

Delivery System Transformation Committee

May 25, 2023 4:30 – 6:00 pm

Online: [Click here to join the meeting](#)

Phone: [+1 971-254-1254,,455350178#](#)

- | | | |
|---|--|-------------|
| 1. Welcome and Introductions | Renee Smith, Family Tree Relief Nursery | 4:30 |
| 2. Transformation Update | Beck Fox, IHN-CCO | 4:45 |
| 3. Pilot Expansion Requests | Beck Fox, IHN-CCO | 4:55 |
| <ul style="list-style-type: none">• Hub City Village• Transitioning into a Home• Overcoming Obstacles to Dental Care | | |
| 4. Pilot Progress Updates | | 5:15 |
| <ul style="list-style-type: none">• Arcoíris Cultural• Pain Science Life Stories• Transitioning into a Home• Culturally Responsive Peer Services | Alex Llumiyinga, Olalla Center
Rolly Kinney, Oregon Pain Science Alliance
Michelle Maddux-Robinson, Furniture Share
Renee Smith, Family Tree Relief Nursery | |
| 5. Adjourn | Renee Smith, Family Tree Relief Nursery | 6:00 |

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
AHEAD	Ahead of the Curve	Olalla Center	Lincoln	1/1/2023	12/31/2023
AMP	Amplifying Voices	SHS ArtsCare Program	Lincoln	9/1/2022	12/31/2023
ARCC	Arcoiris Cultural	Olalla Center	Lincoln	1/1/2022	12/31/2023
CRPS	Culturally Responsive Peer Services	Family Tree Relief Nursery	Benton; Linn	1/1/2022	12/31/2023
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/2021	12/31/2023
DEC	Disability Equity Center	Disability Equity Center	Benton; Lincoln; Linn	1/1/2021	12/31/2023
EASYA	Easy A	Sol4ce LLC	Benton	1/1/2022	6/30/2023
EOL	End of Life Support	SHS Population Health/CareHub	Benton; Lincoln; Linn	1/1/2023	12/31/2023
FAITH	Faith Communities Engaging Health	Faith Community Health Network	Linn	1/1/2023	12/31/2023
HNS	Health Navigation Station	St. Martin's Episcopal Church	Linn	9/1/2022	12/31/2023
HHT	Healthy Homes Together	Family Tree Relief Nursery	Linn	1/1/2021	6/30/2023
IATHW	Improving Access with THWs	Unity Shelter	Benton	1/1/2023	12/31/2023
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/2019	12/31/2023
NAMRX	Namaste Rx	Namaste Rx LLC	Benton; Lincoln; Linn	1/1/2022	12/31/2023
OODC	Overcoming Obstacles to Dental Care	Capitol Dental Care	Benton; Linn	1/1/2023	12/31/2023
PSLS	Pain Science Life Stories	Oregon Pain Science Alliance	Benton; Lincoln; Linn	1/1/2022	6/30/2023
PCPT	Primary Care Physical Therapy	Samaritan Lebanon Community Hospital	Linn	1/1/2022	6/30/2023
PSHR	PSH Respite and Housing Case Management	Corvallis Housing First	Benton	1/1/2022	6/30/2023
PUENTE	PUENTES	Casa Latinos Unidos	Benton; Linn	1/1/2022	12/31/2023
HEALTH	The Health Collective	Lebanon Community Hospital Physical Therapy	Benton; Lincoln; Linn	9/1/2022	12/31/2023
TIAH	Transitioning into a Home	Furniture Share	Benton; Lincoln; Linn	9/1/2022	12/31/2023
WnR	Walk 'n Roll	Newport 60+ Activity Center	Benton; Lincoln; Linn	9/1/2022	12/31/2023
WELLTM	Wellness Care Team	Family Assistance and Resource Center Group	Linn	1/1/2023	12/31/2023
WVC	Women Veterans Cohort	Red Feather Ranch	Benton; Lincoln; Linn	10/1/2021	12/31/2023
DBHS	Decolonizing Behavioral Health Supports	Corvallis Daytime Drop-in Center	Benton; Lincoln; Linn	1/1/2022	12/31/2023
MHHC	Mental Health Home Clinic	Samaritan Medical Group	Linn	1/1/2021	12/31/2023
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/2020	12/31/2023
Workgroups					
COWG	Connect Oregon Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/21	present
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	11/16/17	present
SUSTWG	Sustainability Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	1/26/22	present
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present

Delivery System Transformation Committee (DST) 2023 Calendar

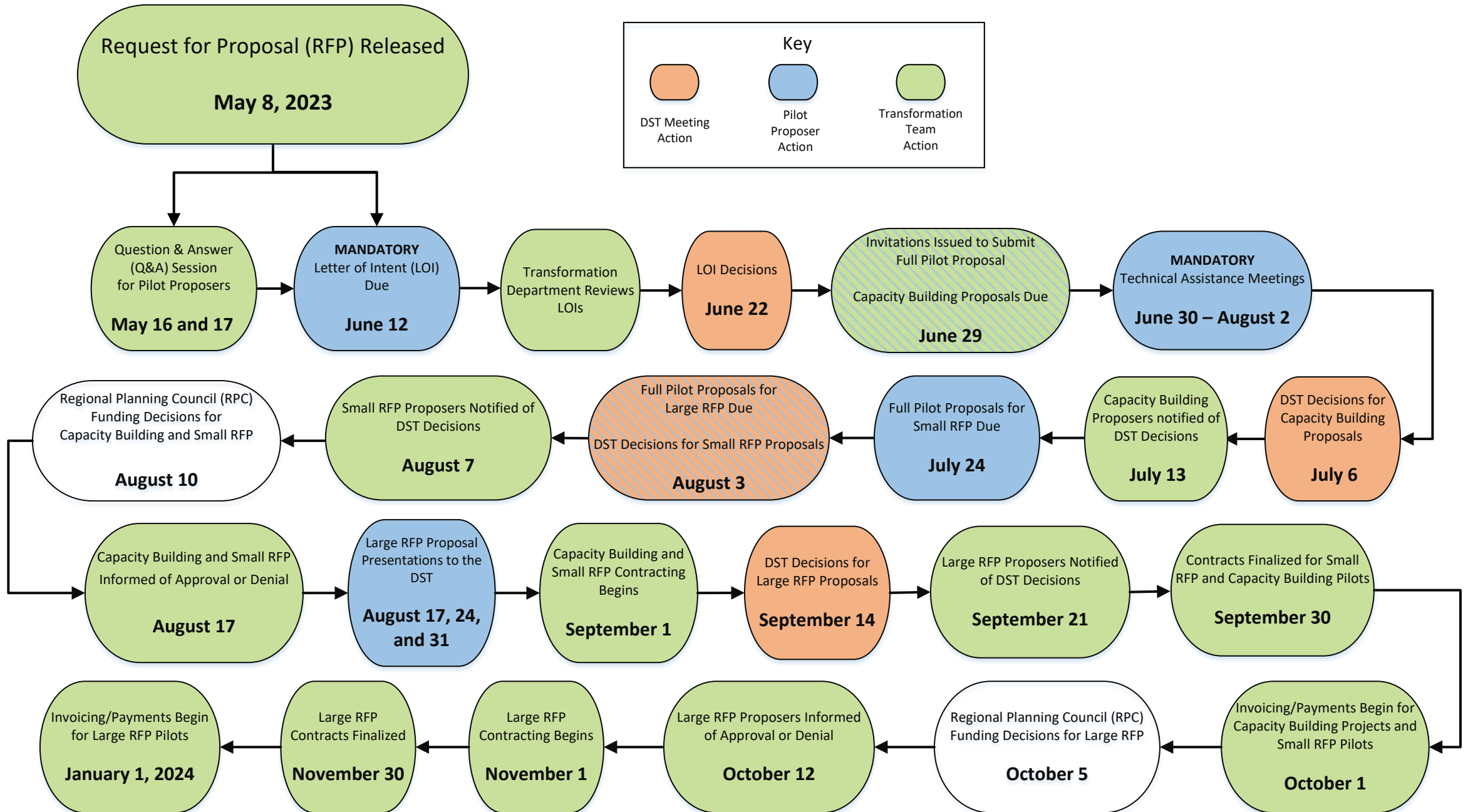
January	5	Racial Equity Training		
	19	Strategic Planning: Racial Equity Discussion, Charter, and Roles & Responsibilities		
February	2	CDP	TTH	Charter Review & Priorities
	16	CCP	HUBV	Engagement
March	2	DSDP	PBHT	Engagement
	16	PEER	OBFY	RFP & Priorities
	30	WINS	DDDW	RFP & Priorities
April	13	RFP Discussion		
	27	RFP Finalization		
May	11	Scoring Exercise		
	25	Pilot Expansion Requests	Pilot Updates	

KEY

Closeout
Request for Proposal
Strategic Planning
Miscellaneous
Training
Pilot Updates
Workgroup Updates

June	8	CAC UPDATE	IHN-CCO Health Equity Plan Review	
	22	LOI DECISIONS		
July	6	CAPACITY BUILDING DECISIONS		
	20		Pilot Updates	
August	3	SMALL RFP DECISIONS		
		Regional Planning Council August 10		
	17	RFP PRESENTATIONS		
	24	RFP PRESENTATIONS		
September	31	RFP PRESENTATIONS		
	14	RFP DECISIONS		
	28			Workgroup Updates
		Regional Planning Council October 5		
October	12			
	26		Pilot Updates	
Nov	9			
Dec	7			

IHN-CCO DST Request for Proposal Timeline



DST Attendance and Voting Records

List includes all that attended in the past year based on the anchor date of previous voting decisions. Voters must attend at least 50% of the meetings since the previous voting period and have a signed and current Roles & Responsibilities form on file.

Name	R&R Signed	Voting July 3 (13 to vote)	Voting August 6 (14 to vote)	Voting Sept 14 (13 to vote)
Abby Mulcahy	Yes	8	8	6
Adam Shanks	No	1	1	1
Ailiah Schafer	No	4	4	3
Alex Llumiquinga	No	2	2	2
Alicia Bublitz	Non-voter	16	16	12
Alison Hellums	No	2	2	2
Allison Hobgood	Yes	9	9	7
Allison Myers	No	2	2	1
Andrea Myhre	Yes	7	7	5
Angel Harris	No	3	3	3
Anita Earl	No	2	2	1
Annie McDonald	Yes	15	15	12
Ashley Hoffman	No	9	9	9
Beck Fox	Non-voter	18	18	15
Bettina Schempf	Yes	11	11	10
Brandy Waite	No	1	1	0
Britny Chandler	Yes	9	9	7
Brock Byers	No	4	4	2
Bryan Decker	No	11	11	9
Bryn McCornack	No	4	4	2
Caleb Larson	No	2	2	0
Candace Russo	No	1	1	0
Carissa Cousins	Yes	3	3	3
Carmen Moody	No	1	1	1
Carol Davies	No	2	2	1
Catherine Baker	No	1	1	1

Cathi Roberts	No	1	1	1
Charlie Fautin	No	16	16	12
Christine Mosbaugh	No	1	1	0
Danny Magaña	No	2	2	2
David Hickerson	No	19	19	16
Debbi Barreras	No	11	11	8
Deidre Greene	No	4	4	3
Dick Knowles	Yes	1	1	1
Diego Nieto	No	18	18	14
Donna Holt	No	1	1	1
Elizabeth Gartman	No	1	1	0
Emily Barton	No	9	9	5
Emma Deane	No	15	15	13
Eric Howe	No	3	3	3
erin bradley	No	1	1	0
Erin Sedlacek	No	17	17	14
Erin Zolach	No	9	9	7
Esther Sou	No	1	1	1
George Matlaud	No	1	1	1
Gillian Chandler	No	2	2	1
Giovanni Galvez	No	1	1	0
Glenna Hughes	No	1	1	0
Hilary Harrison	No	1	1	1
Jammie Gardner	No	1	1	0
Jana Kay Slater	No	1	1	1
Jeanene Smith	No	3	3	2
Jennifer Vazqueztell	No	1	1	1
JoAnn Miller	No	1	1	0
Julie Arena	No	1	1	0
Kara Beck	No	11	11	7
Karen Weiner	No	1	1	1
Karla Olsen Smith	No	13	13	11
Katelyn Hershberger	No	1	1	0
Katie Gregory	No	1	1	1

Kirk Ericksen	No	2	2	0
Kyle Romey	No	8	8	7
Lance Liden	No	5	5	4
Laura Arbogast	No	4	4	3
LeAnne Trask	No	17	17	14
Lisa Butler	No	11	11	8
Lizdaly Cancel Tirado	No	1	1	1
Loretta Cordova	No	2	2	2
Lynn Hall	No	2	2	2
Marcy Shanks	No	4	4	1
Marie Laper	No	1	1	0
Marissa Mayeda	No	2	2	1
Mark Hampe	No	1	1	1
Mary Wunderle	No	3	3	2
Melissa Isavoran	No	4	4	2
Melissa Jackson	No	15	15	12
Mica Contreras	No	1	1	1
Michael Couch	No	10	10	8
Michael Huntington	No	11	11	11
Miranda Miller	No	9	9	9
Misha Marie	No	1	1	1
Mitzi Naucler	No	1	1	0
Niki Kelley	No	6	6	4
Paulina Kaiser	Yes	9	9	5
Philip Warnock	No	9	9	8
Rachel Lytle	No	1	1	1
Rebecca Fordyce	No	1	1	1
Rene Knight	No	17	17	13
Ricardo Contreras	Yes	16	16	14
Rita Curr	No	1	1	1
Rosa Wolff	No	18	18	14
Ruby Moon	No	1	1	0
Ruth Moreland	No	11	11	7
Sandy Bumpus	No	1	1	0

Sara Jameson	No	2	2	2
Sequoia Eady	No	19	19	15
Shana Palmer-Whalen	No	1	1	1
Sharity Ludwig	No	1	1	1
Sharna Prasad	No	18	18	14
Shauna Robins	No	3	3	2
Sheree Cronan	No	1	1	0
Stefani Sackinger	No	5	5	3
Stephanie Cameron	No	14	14	11
Tanya Thompson	No	8	8	8
Thomas Steele	No	1	1	1
Tristin Armstrong	Non-voter	1	1	1
Tye Vossler-Shippe	No	5	5	1

Minutes
Delivery System Transformation Committee (DST)

May 11, 2023 4:30-6:00 pm
Teams (Online)

Present			
Chair: Charissa Young-White	Paulina Kaiser	Rolly Kinney	Michael Couch
Deb Fell-Carlson	Beck Fox	Laurel Schwinabart	Sara Jameson
Cassie McCrea-Bell	Stacey Bartholomew	Daniela Aguilar	Rebekah Fowler
Danny Magaña	Shannon Rose	Miranda Tasker	Dee Teem
Annie McDonald	Erin Gudge	Emma Deane	Linda Mann
Anita Earl	Alicia Bublitz	Susan Trachsel	Dick Knowles
Shirley Byrd			

Transformation Update

- The hybrid meeting will be June 8, 2023 at the Samaritan Health Plans Walnut building in the Endeavor conference room. Feel free to come early and stay a bit late to network.
- Connect Oregon Workgroup is Monday, May 15, 2023. Will be talking incentives and other great stuff.
- Hub City Village is breaking ground on June 10, 2023!

Attendance and Voting

- Attendance and voting lists for those that have attended in the past year will be in the packet.
- Please sign the Roles & Responsibilities form for 2023 and return to transformation@samhealth.org if you would like to vote on funding decisions.

Capacity Building Funding Decisions

- See packet for supporting documentation.
- The Committee approved the form as guidelines for decision-making.

Pilot Proposal Scoring Exercise

- See packet for supporting documentation.
- Request for Proposal (RFP) scoring tool for member’s personal use is available. It is editable in PDF.
- Went through a faux proposal and scored and discussed based on the current process. No feedback on the process.

IHN-CCO DST Pilot Expansion Request

HUB CITY VILLAGE

Pilot start date: 1/1/2020

Original end date: 12/31/2020

New end date: 12/31/2024

Original pilot funding amount: \$67,477.30

Additional funds requested: \$181,447

Brief pilot summary: Creating Housing Coalition is a 501©3 nonprofit in Albany dedicated to building affordable housing for low-income members of the community. Our village is scheduled for completion in 2024. Our objectives in the original pilot were to establish the framework for building Hub City Village, our tiny home community; to continue to expand our partnerships with organizations and agencies that can assist the project in reaching our health equity goals for our residents; and to build community support.

Describe the requested change. We're requesting additional funding to expand our partnerships within the community, and to reach out to and assist community members who are unhoused or housing-unstable and need immediate housing. To achieve these goals, we've instituted Community Outreach Assistance Team, or COAT, which is the outreach arm of Creating Housing Coalition.

COAT is a collaborative initiative whose focus is on providing assistance to community members in Albany who are experiencing homelessness or who are housing-unstable. We distribute food and supplies, give clients information on services available, and provide intensive case management for those who need it, with a focus on elderly and disabled individuals. COAT also works closely with the other service agencies in Albany, connecting community members to needed services.

To help us achieve our goal of expanding our partnerships, we'll be entering into an innovative shared job opportunity with Crossroads Communities of Lebanon in June. Our two outreach specialists will be spending a portion of their work week in Lebanon, assisting with unhoused people who have been referred by Crossroads Communities. This mutually beneficial arrangement will enable our program to expand our reach into underserved communities in Linn County. We also look forward to the continued partnership with CHANCE, who has given us the use of two storerooms in their old headquarters, and works closely with us to get people into temporary shelter with their motel program while we work with them on permanent housing.

We have two employees, whom we were able to obtain with grant funding through Oregon Health Authority. They are 1.6 FTE. We also have a 1.0 FTE Program Coordinator, who thus far has been working unpaid. Our outreach employees are both certified peer support/outreach specialists specializing in addiction, and will be receiving training this summer to become certified in mental health.

A. What is the reason for the requested change? In doing the important work of laying the groundwork to build our village, we were made aware there were people in our community who were in need of housing immediately. We saw the pathway to assisting more people was in establishing an outreach program. By having this program, we would be able to assist a much larger segment of the community, far beyond the limits of our village.

Because of the rapid increase in cost of rental units, coupled with the high rate of inflation, more and more people are finding themselves priced out of the market. This is especially true for people on fixed incomes. COAT connects them to resources and helps them navigate through the often complex pathways to assistance and housing.

B. If this request is not granted, what, if any, activities or outcomes from the original proposal not be possible? If this request is not granted, it won't affect any activities or outcomes of the original proposal; however, it will greatly impact the number of unhoused and housing-unstable people we would otherwise have been able to place into permanent housing.

C. If this request is granted, are there new activities or outcomes that will be possible? Since the inception of this project, we've been able to successfully place 18 individuals, many of whom were chronically homeless, into permanent housing. We're currently working with 6 more, all with the expectation that they, too, will move into permanent housing. To date, we've assisted over 500 people with food, supplies, and resource referrals. With funding, we'll be able to continue this vitally important work and assist our most vulnerable community members

Overall Goal	Baseline or Current State	Monitoring Activities	Benchmark or Future State	Met By (MM/YYYY)
Increase number of unhoused and vulnerable community members that we're able to move into permanent housing	There is a lack of intensive case management among most service providers, causing people to "fall through the cracks"	We'll track people who have requested assistance, making follow-up calls to ensure goals are met	We'll have provided an additional 300 people with food, supplies and resources, and housed a minimum of 15 individuals	12/31/2024

Resource	Amount Requested
Staff	124,150
Transportation Expense	10,000
Program Supplies	1,350
Direct Client Support	36,000
Total Direct Costs	\$171,500
Indirect Expenses (not to exceed 15% of Direct Costs)	5.80%
Total Expansion Budget	\$181,447

IHN-CCO DST Pilot Expansion Request

Transitioning into a Home

Pilot start date: September 1, 2022

Original end date: August 31, 2023

New end date: August 31, 2023

Original pilot funding amount: \$52,000.00

Additional funds requested: \$37,500.00

Brief pilot summary: Our overall pilot aims for healthy living and overcoming social determinants of health and equity. Our goals are to promote equity and reduce health disparities among Furniture Share's IHN-CCO clients. This pilot project will track and distribute 1,800 healthy fresh fruit and vegetable boxes, furniture, and household items to 1,200 clients, waive the furniture and food delivery fee to 300 families, and provide a pre, mid, and post-survey to track IHN-CCO member's healthy living and overcoming social determinants of health and equity improvements. It has been proven that a child who sleeps in a bed often will experience better health, improved performance in school, and a better relationship with peers and family rather than practicing sleep-deprived habits. IHN-CCO members who wish to transition to improved conditions often experience better health, improved performance in jobs and school, better relationships from less worry, and greater self-confidence. Providing furniture and household items can ensure a smooth transition to a better quality of life. Families that eat together experience better health from meals prepared within the home, and improved vocabulary and performance in school and at work.

- A. **Describe the requested change.** The request change is for additional funds for case management and to waive the furniture delivery fees for an additional 300 families and serve an additional 1,200 clients with furniture and household items.
- B. **What is the reason for the requested change?** Furniture Share has been very successful with our pilot project and has already served 2,530 clients and waived delivery fees for 300+ families. Funding case management and waiving the delivery fees has opened the doors to serving more families that we were unable to provide case management and serving more clients who were unable to pay the delivery fee. Providing these needed services has also cut down the wait time for furniture items from 4-6 weeks to 2-3 weeks and in some cases, the same week items requested families were served.
- C. **If this request is not granted, what, if any, activities or outcomes from the original proposal not be possible?** As you can see, if we are funded with the ability to waive the delivery fee and provide case management, we are able to more than double our client services with less wait time for items needed by our families. If this request is not granted services will be severely delayed or will be unable to provide services. IHN-CCO members who wish to transition to improved conditions often experience better health, improved performance in jobs and school, better relationships from less worry, and greater self-confidence. Providing furniture and household items can ensure a smooth transition to a better quality of life.

D. **If this request is granted, are there new activities or outcomes that will be possible?** Yes, the new outcome will be that we served three times as many people as indicated in our original pilot project request.

Overall Goal	Baseline or Current State	Monitoring Activities	Benchmark or Future State	Met By (MM/YYYY)
Distribution of Furniture and household items to 1,200 IHN-CCO Members	Currently, there is no additional funding to provide additional case management to new clients	This will allow Furniture Share to serve and provide case management to 1,200 IHN-OCC service users. Being fully funded, Furniture Share will be able to reach and help more IHN-OCC clients	1,200 IHN-CCO members will receive the furniture and household items when transitioning into their new home	08/31/2023
Waive transportation/delivery fees of furniture, and household items, to 300 IHN-CCO families	Currently, there is no additional funding to waive client delivery fees	This will allow Furniture Share to waive all delivery fees for all IHN-OCC service users. Being fully funded, Furniture Share will be able to reach and help more IHN-OCC clients	300 IHN-CCO members and their family will have their transportation/delivery fees of furniture, and household items waived	08/31/2023

Resource	Amount Requested
Ongoing case management to communicate services and furniture needs to 1,200 IHN-CCO members	\$19,500.00
Waive furniture delivery fees to 300 IHN-CCO families	\$18,000.00
Total Direct Costs	\$37,500.00
Indirect Expenses (not to exceed 15% of Direct Costs)	9%
	\$3,375
Total Expansion Budget	\$40,875.00

IHN-CCO DST Pilot Expansion Request

Overcoming Obstacles to Dental Care

Pilot start date: September 2022

Original end date: August 2023

New end date: August 2024

Original pilot funding amount: \$75,000

Additional funds requested \$ 50,000

Brief pilot summary: To improve oral health for children and adults with special needs by utilizing a Dental Community Health Worker (DCHW) to be the central hub of the care team to improve daily preventive mouth care, improve access to and the quality of definitive dental treatment. Additionally the Expanded Practice Dental Hygienist (EPDH) provides preventive services in the member's homes.

- A. Describe the requested change.** We would like to add an additional year with funding to provide services to an additional 50 members.
- B. What is the reason for the requested change?** We have had difficulty connecting with partners in the IHN region. We would like to be able to provide services for an additional year since we have not been able to see any patients as of yet. In some of our other regions where we have done this pilot, once we established relationships with community partners, we were able to start seeing patients, and word of mouth about our program expanded our outreach.
Access for dental services for the IDD population continues to be at a critical level, as hospitals have had to restrict operating room time and resources. Additionally, few dentists provide services to this population in the hospital or in their office. This pilot allows preventive and stabilization services to be conducted in patients' homes or care centers.
- C. If this request is not granted, what, if any, activities or outcomes from the original proposal not be possible?** We may not be able to see the 25 members we had originally hoped to see. In addition, we had hoped some of the DCHW's services might be reimbursed, so this would help with sustainability. It sounds like this may be a possibility in 2024, however at this time; billing mechanisms are not in place. Having an additional year to offset the cost of the DCHW would ensure we could continue this pilot until we could start submitting for services.
- D. If this request is granted, are there new activities or outcomes that will be possible?** We should be able to complete our original 25 patients, see another 50 patients, and be able to offset the cost of the DCHW on this program until we can start submitting for reimbursement.

Overall Goal	Baseline or Current State	Monitoring Activities	Benchmark or Future State	Met By (MM/YYYY)
Increase number of patients with IDD served by our DCHW and EPDH in	We have not provided this service to these members in the	DCHW connects with family and meets in their home for screening and	50 additional members are served Oral health of patients improved	12/31/2025

their homes	past. Currently we have not yet seen any IHN members.	education EPDH (with DCHW) provides preventive services for IDD member DCHW provides enhanced navigation to further dental care as needed	by 40%	
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Resource		Amount Requested
1 FTE DCHW		43,400
Total Direct Costs		\$43,400
Indirect Expenses (not to exceed 15% of Direct Costs)	Rate (%)	
	15%	\$6510
Total Expansion Budget		49,910



ARCOÍRIS CULTURAL

Budget: \$104,650.00

Time Frame: 1 year (January 2022 - December 2022)

Brief Summary: Arcoíris is about cultural community building and creating a place for immigrants from a rainbow of cultures to feel welcome and have a sense of belonging.

Highlights:

- **Grand Opening in January '22**
- **Hosted 25 events during 2022 & 2023**
- **Bilingual and Bicultural Staff**

Learning Experiences:

- **Creating local/regional partnerships and working collectively**





Arcoiris Cultural's New Home!



ARCOIRIS CULTURAL Olalla Center

2023

¡Gratis! **CINCO DE MAYO** *Free!*

Domingo, Mayo
Sunday, May **7** **2 PM**
6 PM

NEWPORT PERFORMING ARTS CENTER
777 W OLIVE ST. NEWPORT, OR

No aceptarían donaciones de alimentos o productos de higiene!
Donations of non-perishable food or hygiene products will be accepted!

COVID & Flu Vaccines

Food Share, OREGON COAST COUNCIL ON THE ARTS, GPOP, CSC, KJAR 91.7 FM, Oregon State University Extension and Engagement, ODF, and other community partners.



OCTOBER 2022

OCTOBER HIGHLIGHTS

LUNES 31 DE OCTUBRE
DULCES POR EL DIA DE HALLOWEEN
EN ARCOIRIS CULTURAL
324 SW 7TH ST, NEWPORT
4-8 PM

The night of Halloween, Arcoiris Cultural opened its doors to trick-or-treaters and altar visitors from 4 PM to 8 PM. We saw many spooky costumes as we handed out candy to all who stopped by!

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Radio
ARCOIRIS CULTURAL

MARTES 2PM
VIERNES 6PM
DOMINGO 3PM

Pláticas de Salud
Noticias con OHA
Anuncios, eventos
comunitarios y música

UNA SONRISA FELIZ

A HAPPY SMILE

Challenges

- Lack of local multilingual resources (Mam, Spanish, etc)
 - Working with local resources to solve this through collaboration and translation
- Transition out of COVID emergency
 - Maintaining community support for meeting our target populations needs beyond the pandemic



Sustainability

- **Plans for becoming sustainable**
 - Olalla Center grants, in kind donations, community partner contributions, continuing to foster deeper, meaningful connections with the communities we serve and the community at large.

- Strategies that have been implemented already to create sustainable practices
 - Applied for grants, conversations with government officials, building connections within the communities we serve.



PRESENTERS

Furniture Share- Transitioning into a Home



Furniture Share

Furniture to Families in Need

Budget; \$52,000

Time Frame September 1, 2022- August 31, 2023

Brief Summary

Furniture Share has been very successful with our pilot project and has already served 2,617 clients, waived delivery fees for 300+ families and provided 1,527 fruit and vegetable food boxes. We are close to meeting our goal of providing 1,800 food boxes and exceeding our goal of serving 1,200 clients and waiving 300 delivery fees. Funding case management and waiving the delivery fees has opened the doors to serving more families that we were unable to provide case management and serving more clients who were unable to pay the delivery fee. Providing these needed services has also cut down the wait time for furniture items from 4-6 weeks to 2-3 weeks and in some cases, the same week items requested families were served.

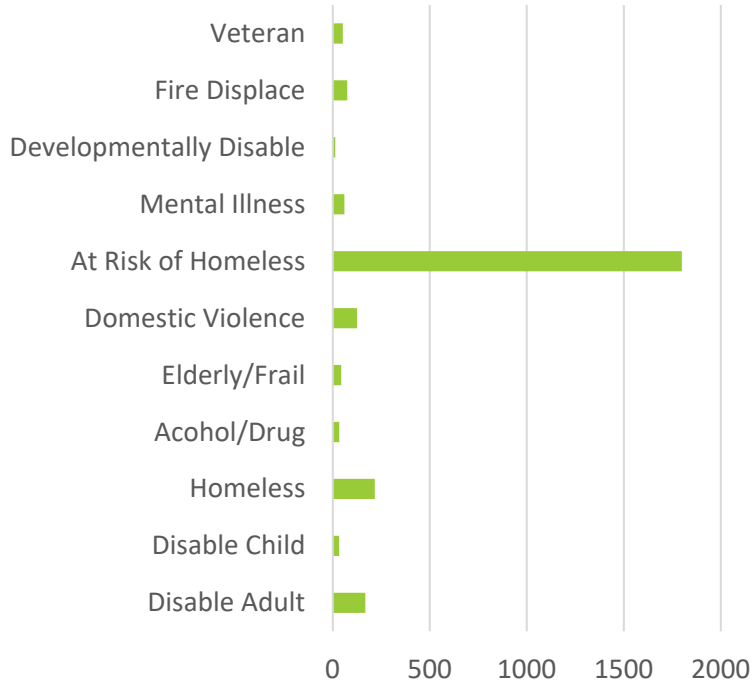


Highlights

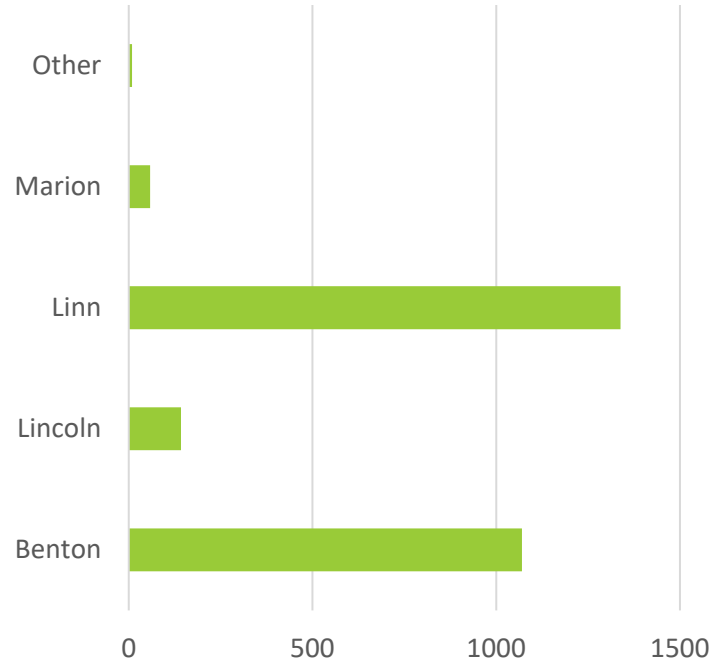
- Clients love the fresh fruits and vegetables and delivery fees being waived
- What we have learned is that in the second survey, it was difficult getting families to fill out the survey. We were able to get responses from 2,008 clients out of the original 2,617 originally surveyed. New ideas are proving an incentive.

2,617 IHN-CCO Clients Served September 1, 2022- May 16, 2023

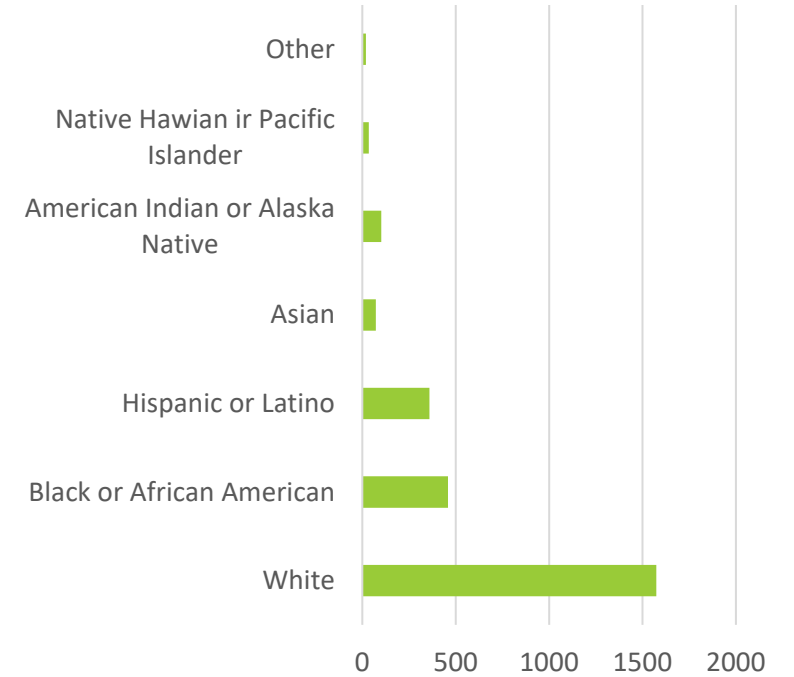
By Situation



By County



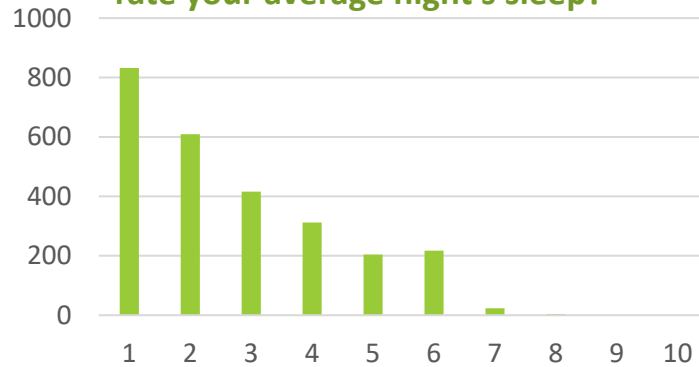
By Race



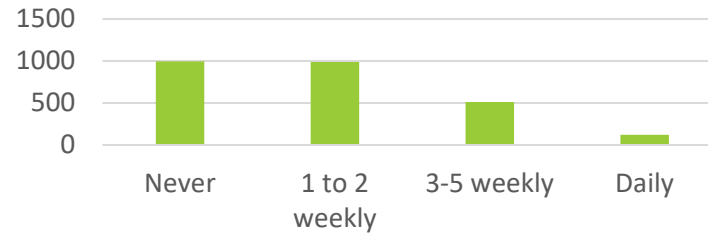
Survey Questions

1st Survey: Before receiving services: 2,617 clients

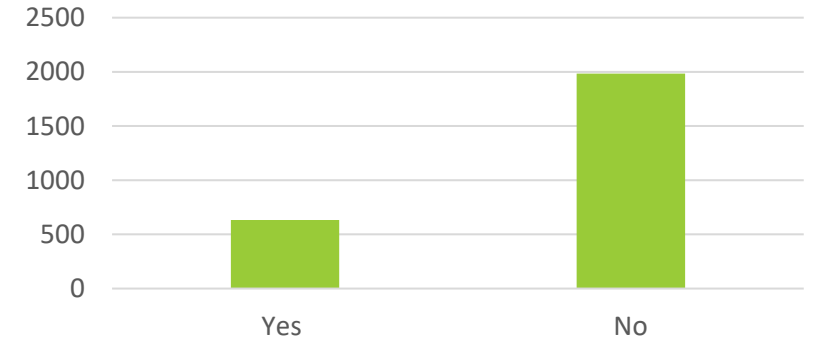
On a scale of 1-10, how would you rate your average night's sleep?



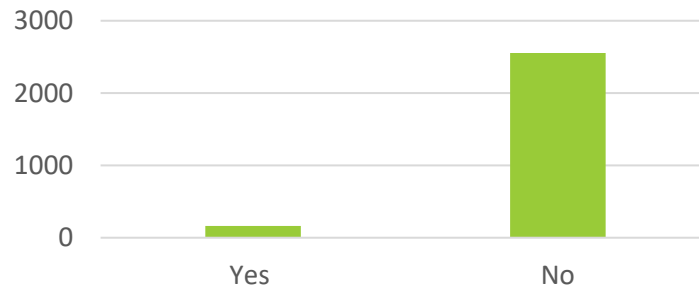
How often do you have fresh fruits and vegetables in your diet? (Never, 1-2 times a week, 3-5 times a week, Daily)



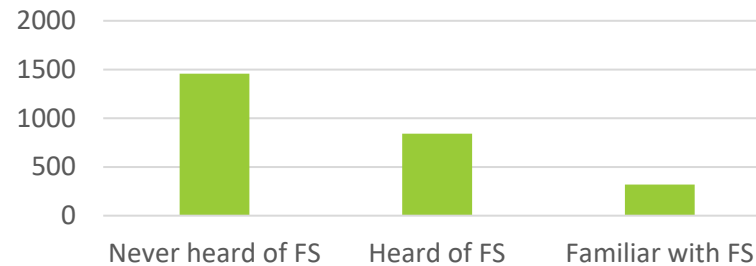
Do you have physical access to nutritious foods?



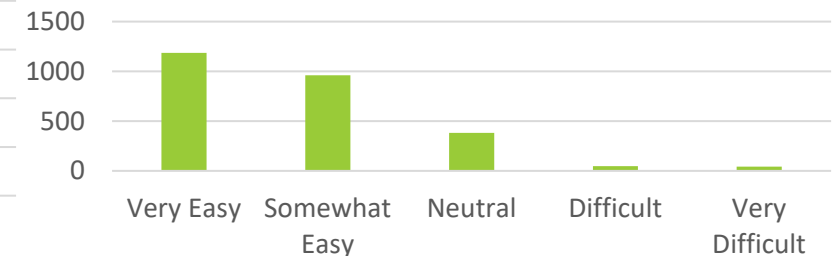
Do you have financial access to nutritious foods?



What do you know about Furniture Share?



How easy or difficult was the process of receiving your furniture and/or nutritious foods?



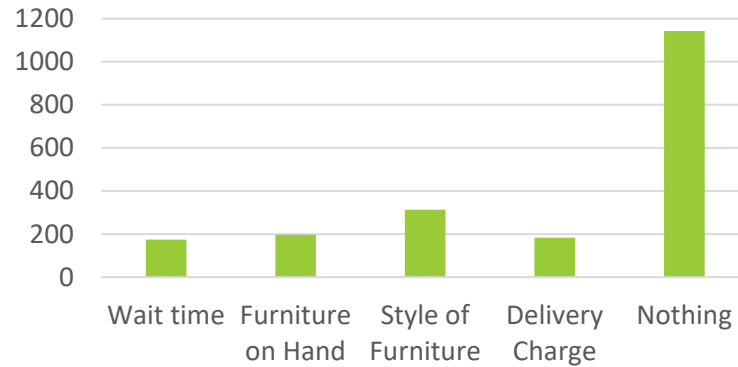
Survey Questions

2nd Survey: 3 months after receiving services: 2,008 clients

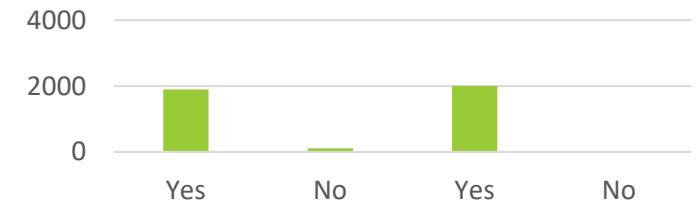
How did we do?



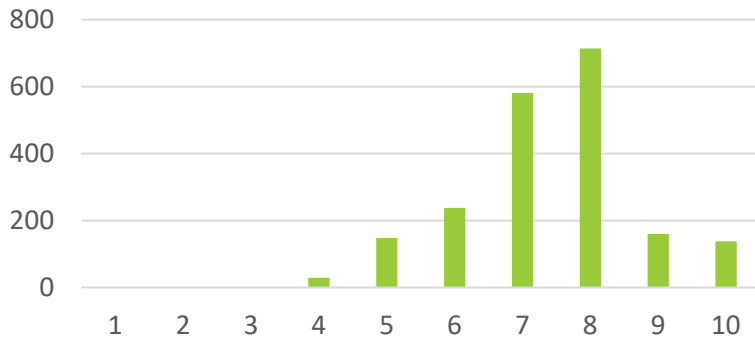
What can we improve on?



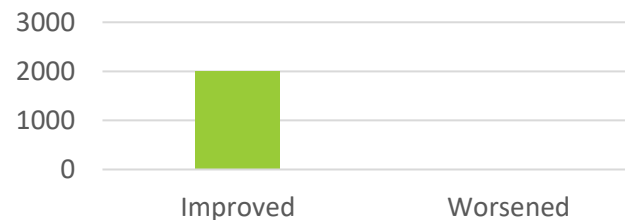
Have you taken advantage of our nutritious food boxes? If so, did we supply everything you need to make at least 3 healthy meals?



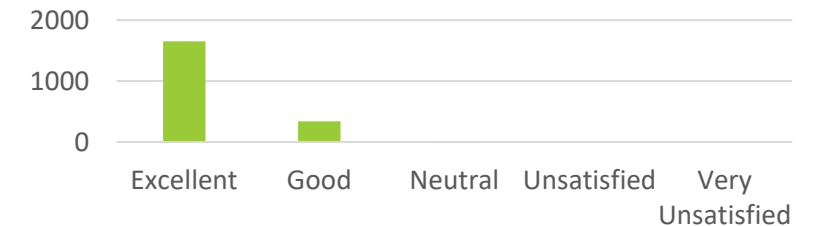
On a scale of 1-10, how would you rate your average night's sleep?



How has work/school improved or worsened since you received your items?



Since having physical and financial access to nutritious food, how has that affected your diet and health? Rate the quality of food you have received?



Challenges

- List out 1-3 current challenges along with strategies to address
 - Wait times have increased since we have depleted the funds to waive delivery fees. We have requested additional pilot funding to address this issue.
 - With the increase of families served because of the delivery fees being waived we found it difficult to keep up with the furniture demand. Case management now sets aside 2 hours a week to request furniture donations from Facebook, Craigslist, and other social media outlets
 - Our current challenge is we had a hard time tracking down and or receiving feedback for our second survey. To overcome this obstacle, we are currently brainstorming on how we can provide incentives for clients to fill out our final survey at the end of our pilot project so that we can truly see how our clients benefited from this project.



Sustainability

- Plans for becoming sustainable
- Strategies that have been implemented already to create sustainable practices

Furniture Share is an established organization with a *funding base* that includes fundraising events, grants, in-kind services, and contributions from local businesses and community members. Furniture Share's funding plan includes increasing community awareness and a greater focus on small grassroots donor support across the communities we serve. We not only have the capacity to sustain current services, but with increased support, we will expand to meet the growing need for all programs. I am currently writing a grant to the Collins Foundation to help waive delivery fees for half a year which if funded will be granted shortly after the pilot project ends. We also plan to write an appeal letter at the first of the year to raise additional funds to waive the second half of our Fiscal Year delivery fees. With the data collected from this pilot project, we hope to use this information to search for funding options to continue to waive these fees.

