

InterCommunity Health Plans Board of Directors Meeting Minutes  
 August 16, 2023 / 1:00 pm – 3:00 pm  
 in person Endeavor Conference Room  
 @ 2300 Walnut Blvd, Corvallis, OR

### Board Members

- |   |  |  |
|---|--|--|
| <input checked="" type="checkbox"/> <b>Doug Boysen</b>          | <input checked="" type="checkbox"/> <b>Dick Knowles</b>      | <input type="checkbox"/> Roger Nyquist                 |
| <input checked="" type="checkbox"/> <b>Bruce Madsen, MD</b>     | <input checked="" type="checkbox"/> <b>Kristy Jessop, MD</b> | <input checked="" type="checkbox"/> <b>Xan Augerot</b> |
| <input checked="" type="checkbox"/> <b>Claire Hall</b>          | <input checked="" type="checkbox"/> <b>Lisa Pierson</b>      |  |
| <input checked="" type="checkbox"/> <b>Courtney Miller, DMD</b> |  |  |

### Presenters

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> <b>Annette Fowler</b> | <input checked="" type="checkbox"/> <b>Chris Norman</b> |
| <input checked="" type="checkbox"/> <b>Bill Bouska</b>    | <input checked="" type="checkbox"/> <b>Dan Smith</b>    |
| <input checked="" type="checkbox"/> <b>Bruce Butler</b>   | <input checked="" type="checkbox"/> <b>Trent Began</b>  |

### Invited and Other Attendees

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Members of the Public             | <input checked="" type="checkbox"/> <b>Gabriel Parra</b>         | <input checked="" type="checkbox"/> <b>Rebekah Fowler, PhD</b> |
| <input checked="" type="checkbox"/> <b>Brent Godek, MD</b> | <input checked="" type="checkbox"/> <b>Jan Chambers</b>          | <input type="checkbox"/> Suzanne Hoffman                       |
| <input type="checkbox"/> Carla Jones                       | <input checked="" type="checkbox"/> <b>Kristy Zamora-Polanco</b> | <input type="checkbox"/> Vanessa Adames                        |
| <input type="checkbox"/> Florence Pourtal                  | <input checked="" type="checkbox"/> <b>Patty Kehoe</b>           | <input checked="" type="checkbox"/> <b>Melissa Bates</b>       |
|  | <input checked="" type="checkbox"/> <b>Rachel Arnold</b>         |  |

## MINUTES

### Call to Order and Welcome

#### Introductions and Announcements

Chairman Boysen called the meeting to order at 1:03pm. After round robin introductions of all those in attendance (noted above), Bruce Butler introduced the new Project Coordinator/Admin Assistant, Melissa Bates; and announced the resignation of Melissa Isavoran, noting that Todd Jeter will be in the interim role overseeing the Social Determinants of Health (SDoH) work portfolio until the position is filled.

#### Reliability Moment

Annette Fowler spoke of an outreach moment with a new member in Lincoln County that was concerned they were being scammed by our health outreach team checking in on them to know if they need assistance with any services or resources that would benefit them. From this call, it was learned this new member had a myriad of barriers in accessing medical care. Our care management team was able to assist the new member by lining up services that essentially cleared those obstructions making a difference in the life of this member.

#### Public Comments

No public comments.

## **IHP Board Minutes of June 21, 2023**

**Motion to approve as written made by Xan Augerot, seconded by Dr. Kristy Jessop. Unanimous approval from all voting directors present.**

### **Financial Reports**

Dan Smith gave an overview of the June financial statements included in the Board packet and noted that we are favorable to the budget and in a good position. Mr. Smith did note that there were a few expenses, particularly staffing expenses, with variances that are unfavorable compared to the budget, originally budgeted at \$600k, but noted this is consistent with what is happening across the entire health system. Staffing for the Health Plan continues to be difficult for various reasons.

Another point of interest was the sustainability and growth in the Plans investment income (\$1.4m) due to high interest rates that we are benefitting from.

### **Financial Reports**

Trent Began – introduced a new risk for consideration – Health Equity. A huge focus area and priority from the Governor and OHA. Working on identifying obstacles and managing the funding complexity involved in practice.

Mr. Began, proposed changes to investment policy to include real estate investments as one way to address SDoH priorities among our member population:

- Workforce housing sorely needed.
- Help to build partnerships with counties.

The method calls for allocating a portion of reserves above 600% Risk Based Capital (RBC) to real estate investments or other statutorily admitted assets that would address health inequities of IHN members.

**Motion to approve proposed changes to investment policy made by Xan Augerot and seconded by Lisa Pierson. Unanimous approval from all voting directors present.**

Mr. Began spoke on Enterprise risk with a focus on Quality metrics. It was noted that Patty Kehoe and Nana Ama Kuffour, along with the SHS SMG group are all working hard in achieving the 100% target for 2024. Patty Kehoe noted that our Stars measure is not exactly the place they want them to be, so they have been heavily recruiting to get a program manager to focus on Stars. Also, since Nana Ama has taken over Quality, there has been increased focus on these measures so that we can do better next year. It was iterated by Bruce Butler that Health Equity is Priority #1 and making certain the Health Plans and Health System are in sync in terms of objectives and strategy is the important work going forward.

### **Compliance Officer Report**

Chris Norman gave an overview of Compliance activities:

- HSAG Audit Update – hoping for more timely feedback.
- Better documentation this cycle.
- Findings and recommendation overview.

- PH Tech Data Breach update – IHN-CCO does not use them, but our dental provider does. Roughly 47,000 members affected. Notification letters sent by PH Tech to members on breach and next steps.
- Compliance Dashboards - upgraded and created new training modules to improve timely training completion by staff.

### Government Relations Update

Bill Bouska gave an overview of legislative activities:

- Funding Packages overview – housing investments – main priority of Governor. Second to that is behavior health investments. Over \$1.3b allocated in last two sessions. Rate of growth at 3.4% passed.
- Legislative Session notables - ~100 bills passed that have a direct impact on healthcare.
- Hospitals: legislation passed.
- IHN-CCO – legislation passed.
- CCO meeting by Governor – call for \$25m investment for adolescent health and SUDs treatment. CCOs in general agree that SUDs is a local priority. Measure 110 is contentious.

### 2024 Board Meeting Schedule

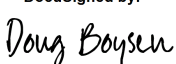
**Motion to approve schedule as written made by Xan Augerot, seconded by Lisa Pierson. Unanimous approval from all voting directors present.**

### IHN-OHA Site Visit Summary

Bruce Butler gave an overview of the recent OHA site visit in July . He noted it was a very positive and collaborative meeting that covered a wide range of information that would be of interest to the Board. He mentioned they talked about the significance of the Intercommunity Health Institute and the staff that were integral in its creation. He gave an overview of the Institute’s focus and composition of members, potential work streams and collaborations for institutional advancement in the Health Equity space.

*Meeting adjourned at 3:01pm by Chairman Boysen.*

Respectfully submitted,  
Bruce Butler

DocuSigned by:  
  
11FAA94D4D5544D

Doug Boysen, President, and Chair  
InterCommunity Health Plans Board of Directors  
Minutes approved on: 11/6/2023 | 17:14:33 PST