

Community Advisory Council (CAC)

MINUTES

Date: Monday, November 8, 2021

Council representatives and others at the table:

Facilitator: Rebekah Fowler, CAC Coordinator

CAC Chair: Tyra Jansson

Benton: Janie Tebeau, Lisa Pierson, Michael Volpe, Tyra Jansson;

Lincoln: Charissa Young-White, Chelsea Allen, Kärün Virtue, Marci Frederic (Liaison), Richard Sherlock;

Linn: Amelia Wyckhuysse, George Matland (Liaison), Judy Rinkin, Todd Noble;

Confederated Tribes of Siletz Indians: Cherity Bloom-Miller (on leave until 2/2022)

Local Chairs: Tyra Jansson (Benton), Kärün Virtue (Lincoln), Dick Knowles (Linn);

Presenters: **Joell Archibald**, OHA Innovator Agent; **Gabriel Parra**, IHN-CCO Chief Strategic Officer; **Jackie Wetzel**, OHA Transformation Analyst; **Karun Virtue**, Medicaid Advisory Committee member; **Lavinia Goto**, MAC Consumer Voice Subcommittee Chair

Absent:

Note taker:

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

Rebekah Fowler, CAC Coordinator, the group through the following items:

- Invitation to Local Committee meetings
- Roll call
 - Welcome new CAC Rep, Charissa Young-White
- **ACTIONS:** Council to approve present agenda and past meeting minutes
- CAC Representative announcements
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- Coordinator announcements
 - 2021 CHIP Progress Report OHA Evaluation results

PUBLIC COMMENTS

OREGON HEALTH AUTHORITY (OHA) UPDATE

Joell Archibald, OHA Innovator Agent, provided a state update (**See Innovator Agent Update document**)

Major discussion items:

IHN-CCO UPDATE

Gabriel Parra, IHN-CCO Chief Strategy Officer, provided an update. (**See IHN-CCO Update document**)

Major discussion items:

RECOMMENDATIONS TO IMPROVE MEDICAID MEMBER EXPERIENCE

Jackie Wetzel, Lavinia Goto, Karun Virtue:

- Present recommendations for improving Medicaid member experience – from the Medicaid Advisory Committee (MAC) Member Consumer Voice **Subcommittee (See Elevating Consumer Experiences document)**
- Ask for input & ideas

Major discussion items:

STATE MENTAL HEALTH ACUTE CARE BED SHORTAGE

Todd Noble, Linn County Health Administrator and Mental Health Director, will talk about the statewide and regional shortage of beds for mental health acute care needs.

Major discussion items:

LIAISON UPDATES

The CAC Liaisons reported on Local Advisory Committee activities since the previous CAC meeting.

Benton:

Lincoln:

Linn:

NEXT CAC MEETING AGENDA ITEMS

Rebekah Fowler requested agenda items for future CAC meetings

- 2022 Regional Health Assessment and Community Health Improvement Planning
 - Housing crisis and housing vulnerability inequities
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MEETING ADJOURNMENT

NEXT CAC MEETING

- Monday, November 8, 2021; 1:00-4:00 (video/phone)
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Acronyms and Definitions

Acronyms

APM – Alternative Payment Methodology, also known as a Value Based Payment

BIPOC – Black, Indigenous, & People of Color (The nine separate Confederated Tribes of Oregon have expressed a preference for the term *Communities of Color and Tribes*)

BLAC – Benton Local Advisory Committee

CAC – Community Advisory Council

CCC – Communication Coordination Committee (subcommittee of the CAC)

CCO – Coordinated Care Organization (Medicaid services)

CCO 2.0 – The application process to earn a CCO contract for 2020-2024; also the new requirements on CCOs

CEO – Chief Executive Officer

COO – Chief Operations Officer

CSO – Chief Strategy Officer

CHA – Community Health Assessment

CHAC – Lincoln Coordinated Healthcare Advisory Committee

CHIP – Community Health Improvement Plan

CMS – Center for Medicaid/Medicare Services (federal)

DCO – Dental Care Organization

DST – Delivery System Transformation Committee, IHN-CCO; tasked with overseeing the IHN-CCO systems transformation plan & pilot projects

FQHC – Federally Qualified Health Center

HIA – Health Impact Area (in the CHIP)

IHN-CCO – InterCommunity Health Network CCO

LLAC – Linn Local Advisory Committee

MAC – Medicaid Advisory Committee

OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)

OHP – Oregon Health Plan (Medicaid)

PCPCH – Patient Centered Primary Care Home or a Medical Home

SDoH – Social Determinants of Health

SHARE – Supporting Health for All through REinvestment

SHP – Samaritan Health Plans (Medicaid, Medicare, Employee and Commercial insurance)

SHS – Samaritan Health Services (Hospitals and providers)

Definitions

- **Alternative Payment Models (APM)** are a form of payment based, at least in part, on achieving good outcomes rather than just being paid for providing a service (fee-for-service).
- **CCO 2.0** is the second CCO contract with OHA beginning 2020-2024.
- **Epidemiologist:** A person who studies the patterns, causes, and effects of health and disease conditions in defined populations. It is the cornerstone of public health, and shapes policy decisions and evidence-based practice by identifying risk factors for disease and targets for preventive healthcare.
- **Equity:** The guarantee of fair treatment, access, opportunity, and advancement for all while striving to identify and eliminate barriers that have prevented the full participation of some groups. The principle of equity acknowledges that there are historically under-served and under-represented populations and that fairness regarding these unbalanced conditions is needed to assist equality in the provision of effective opportunities to all groups.
- **Health disparities:** Differences in access to, or availability of, services.
- **Health status disparities** refer to the differences in rates of disease and disabilities between different groups of people, such as those living in poverty and those who are not.
- **Inclusion:** Authentically bringing traditionally excluded individuals and/or groups into processes, activities, and decision/policy making in a way that shares power and ensures equal access to opportunities and resources.
- **Indicators:** measurements or data that provide evidence that a certain condition exists, or certain results have or have not been achieved. They are used to track progress.
- **Liaison:** a person who helps groups to work together and provide information to each other. CAC liaisons share information between the CAC and a local advisory committee.
- **Oregon Health Authority:** The state agency tasked with reforming healthcare. It holds contracts with the Coordinated Care Organizations and with Public Health Agencies.
- **Outcomes:** results or changes, including changes in knowledge, awareness, skills opinions, motivation, behavior, decision-making, condition, or status.
- **SHARE Initiative:** Supporting Health for All Through Reinvestment Initiative comes from a legislative requirement for CCOs to invest some of their profits back into their communities on services to address health inequities and the social determinants of health and equity.
- **Social Determinants of Health (SDoH)** are the conditions in which people are born, grow, live, work, & age. They include availability of resources to meet daily needs. The CAC's CHIP has specifically identified the SDoH of **Housing, Transportation, and Food Access** as priorities for IHN-CCO and its community partners to focus improvement efforts.