

Pathfinder Behavioral Health Transformation

PRESENTER (S)

Pilot Summary



January 2022-December 2022



Budget: \$131,794.67



Improve access to care becoming part of the community discharge plan from inpatient and partial hospitalization and bring a transformative approach by bringing on and utilizing Community Health Workers from diverse backgrounds for the first time in an un-traditional way to deliver culturally responsive Clubhouse services.



Brief reminder of pilot key activities

Key Outcomes

- We have become a part of the community discharge plan for individuals exiting the inpatient and partial hospitalization programs at Good Samaritan Regional Medical Center.
- Hired two CHW staff representing the LGBTQIAS2+, bilingual, and BIPOC communities.
- Preliminary data shows a decrease in inpatient admissions after enrollment at Pathfinder Clubhouse.

Learning Experiences

We learned that presenting to each cohort within the partial hospitalization program on a rolling 3 week schedule was more effective than individual presentations as folks were graduating.

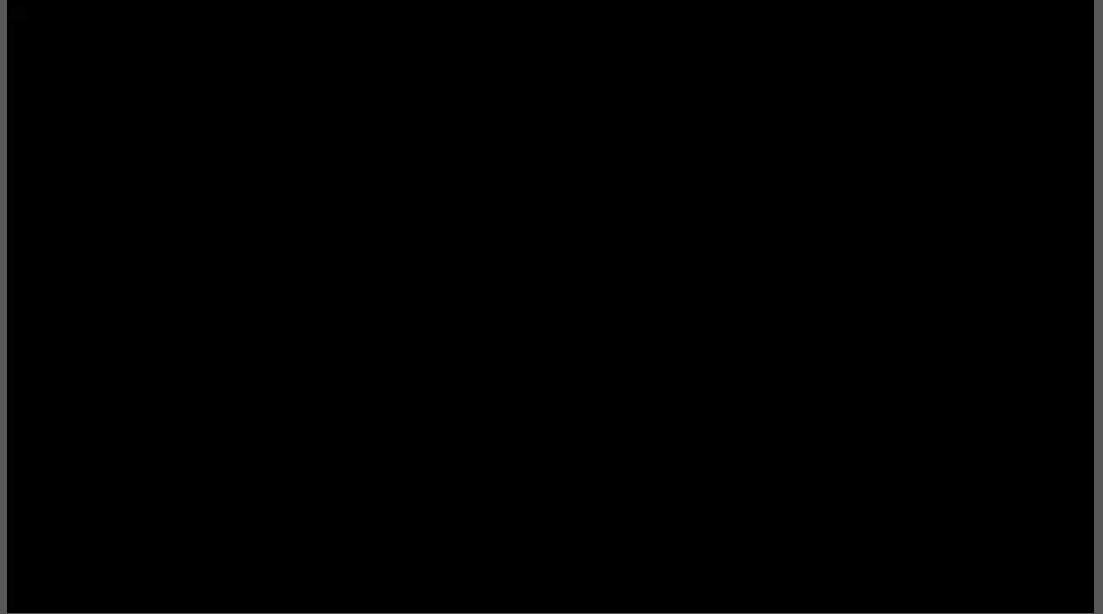
In contrast we learned that meeting individuals as they were getting close to discharge was more effective with the inpatient behavioral health unit.

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Hiring the right staff is so very important and it takes a long time to find the right fit.

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Successes





Partnerships & Collaboration

Our partnership grew immensely during this pilot. Through this work we strengthened existing partnerships but the most impactful is the growth in partnership with the Partial Hospitalization Program. We now have the opportunity to present to all patients being discharged from this program as well as from the inpatient behavioral health unit. This partnership increases access to some of our most underserved populations.

Remaining Challenges


- **Growth rate-** We were expecting 100 members by the end of 2022 and we ended 2022 serving 167 individuals. This huge increase in utilization means concerns around capacity. Strategies to address this have been to secure additional funding for increase staff.
- **Staff Recruitment-** Attracting and hiring talented staff. Strategies to address this are to utilize our current community network to publish employment opportunities and identify other places for recruitment.

Post Pilot Sustainability

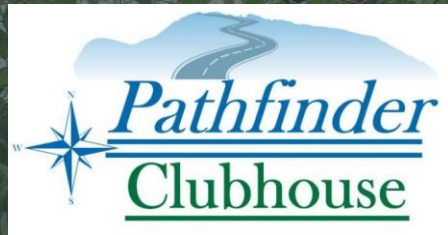
This pilot has built a strong partnership with PHP and BHU that will continue to thrive.



This pilot has been so successful we were asked to present on it at the Clubhouse International World Seminar. We are now helping other clubhouses set up similar partnerships throughout the world.



This project is scalable to fit any community with a behavioral health unit in their hospital system.



Discussion: Pathfinder Behavioral Health Transformation

