

# **Agenda**

## **Delivery System Transformation Committee**

June 8, 2023 4:30 – 6:00 pm

In-Person: 2300 NW Walnut Blvd.,

Online: [Click here to join the meeting](#)

Phone: [+1 971-254-1254,,455350178#](tel:+19712541254455350178)

<b>1. Welcome and Introductions</b>	<b>Renee Smith, Family Tree Relief Nursery</b>	<b>4:30</b>
<b>2. Transformation Update</b>	<b>Charissa Young-White, IHN-CCO</b>	<b>4:45</b>
<b>3. Community Advisory Council Update</b>	<b>Rebekah Fowler, CAC Coordinator</b>	<b>4:55</b>
<b>4. Health Equity Plan Overview</b>	<b>Beck Fox, IHN-CCO</b>	<b>5:15</b>
<b>5. Community Connection Time</b>	<b>All</b>	<b>5:35</b>

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

## Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
AHEAD	Ahead of the Curve	Olalla Center	Lincoln	1/1/2023	12/31/2023
AMP	Amplifying Voices	SHS ArtsCare Program	Lincoln	9/1/2022	12/31/2023
ARCC	Arcoiris Cultural	Olalla Center	Lincoln	1/1/2022	12/31/2023
CRPS	Culturally Responsive Peer Services	Family Tree Relief Nursery	Benton; Linn	1/1/2022	12/31/2023
CSUP	Culture of Supports	North End Senior Solutions	Lincoln	1/1/2021	12/31/2023
DEC	Disability Equity Center	Disability Equity Center	Benton; Lincoln; Linn	1/1/2021	12/31/2023
EASYA	Easy A	Sol4ce LLC	Benton	1/1/2022	6/30/2023
EOL	End of Life Support	SHS Population Health/CareHub	Benton; Lincoln; Linn	1/1/2023	12/31/2023
FAITH	Faith Communities Engaging Health	Faith Community Health Network	Linn	1/1/2023	12/31/2023
HNS	Health Navigation Station	St. Martin's Episcopal Church	Linn	9/1/2022	12/31/2023
HHT	Healthy Homes Together	Family Tree Relief Nursery	Linn	1/1/2021	6/30/2023
IATHW	Improving Access with THWs	Unity Shelter	Benton	1/1/2023	12/31/2023
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/2019	12/31/2023
NAMRX	Namaste Rx	Namaste Rx LLC	Benton; Lincoln; Linn	1/1/2022	12/31/2023
OODC	Overcoming Obstacles to Dental Care	Capitol Dental Care	Benton; Linn	1/1/2023	12/31/2023
PSLS	Pain Science Life Stories	Oregon Pain Science Alliance	Benton; Lincoln; Linn	1/1/2022	6/30/2023
PCPT	Primary Care Physical Therapy	Samaritan Lebanon Community Hospital	Linn	1/1/2022	6/30/2023
PSHR	PSH Respite and Housing Case Management	Corvallis Housing First	Benton	1/1/2022	6/30/2023
PUENTE	PUENTES	Casa Latinos Unidos	Benton; Linn	1/1/2022	12/31/2023
HEALTH	The Health Collective	Lebanon Community Hospital Physical Therapy	Benton; Lincoln; Linn	9/1/2022	12/31/2023
TIAH	Transitioning into a Home	Furniture Share	Benton; Lincoln; Linn	9/1/2022	12/31/2023
WnR	Walk 'n Roll	Newport 60+ Activity Center	Benton; Lincoln; Linn	9/1/2022	12/31/2023
WELLTM	Wellness Care Team	Family Assistance and Resource Center Group	Linn	1/1/2023	12/31/2023
WVC	Women Veterans Cohort	Red Feather Ranch	Benton; Lincoln; Linn	10/1/2021	12/31/2023
DBHS	Decolonizing Behavioral Health Supports	Corvallis Daytime Drop-in Center	Benton; Lincoln; Linn	1/1/2022	12/31/2023
MHHC	Mental Health Home Clinic	Samaritan Medical Group	Linn	1/1/2021	12/31/2023
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/2020	12/31/2023
<b>Workgroups</b>					
COWG	Connect Oregon Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/21	present
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton, Lincoln, Linn	11/16/17	present
SUSTWG	Sustainability Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	1/26/22	present
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present

# Delivery System Transformation Committee (DST) 2023 Calendar

<b>January</b>	5	Racial Equity Training		
	19	Strategic Planning: Racial Equity Discussion, Charter, and Roles & Responsibilities		
<b>February</b>	2	CDP	TTH	Charter Review & Priorities
	16	CCP	HUBV	Engagement
<b>March</b>	2	DSDP	PBHT	Engagement
	16	PEER	OBYF	RFP & Priorities
	30	WINS	DDDW	RFP & Priorities
<b>April</b>	13	RFP Discussion		
	27	RFP Finalization		
<b>May</b>	11	Scoring Exercise		
	25	Pilot Expansion Requests	Pilot Updates	

**KEY**

Closeout
Request for Proposal
Strategic Planning
Miscellaneous
Training
Pilot Updates
Workgroup Updates

<b>June</b>	8	CAC UPDATE	IHN-CCO Health Equity Plan Review	
	22	LOI DECISIONS		
<b>July</b>	6	CAPACITY BUILDING DECISIONS		
	20		Pilot Updates	
<b>August</b>	3	SMALL RFP DECISIONS		
		<b>Regional Planning Council August 10</b>		
	17	RFP PRESENTATIONS		
	24	RFP PRESENTATIONS		
<b>September</b>	31	RFP PRESENTATIONS		
	14	RFP DECISIONS		
	28			Workgroup Updates
		<b>Regional Planning Council October 5</b>		
<b>October</b>	12			
	26		Pilot Updates	
<b>Nov</b>	9			
<b>Dec</b>	7			

## DST Attendance and Voting Records

List includes all that attended in the past year based on the anchor date of previous voting decisions. Voters must attend at least 50% of the meetings since the previous voting period and have a signed and current Roles & Responsibilities form on file.

Name	R&R	Voting July 3 (13 to vote)	Voting August 6 (14 to vote)	Voting Sept 14 (13 to vote)
Abby Mulcahy	Yes	9	9	7
Adam Shanks	No	1	1	1
Ailiah Schafer	No	4	4	3
Alex Llumiquinga	No	3	3	3
Alicia Bublitz	Non-voter	17	17	13
Alison Hellums	No	2	2	2
Allison Hobgood	Yes	11	11	9
Allison Myers	No	2	2	1
Andrea Myhre	Yes	8	8	6
Angel Harris	No	3	3	3
Anita Earl	No	2	2	1
Annie McDonald	Yes	17	17	14
Ashley Hoffman	No	9	9	9
Beck Fox	Non-voter	20	20	17
Bettina Schempf	Yes	12	12	11
Brandy Waite	No	1	1	0
Britny Chandler	Yes	10	10	8
Brock Byers	No	5	5	3
Bryan Decker	No	12	12	10
Bryn McCornack	Yes	6	6	4
Caleb Larson	No	2	2	0
Candace Russo	No	1	1	0
Carissa Cousins	Yes	3	3	3
Carmen Moody	No	1	1	1
Carol Davies	No	2	2	1
Cassie McCrea-Bell	No	2	2	2

Catherine Baker	No	1	1	1
Charissa Young-White	Non-voter	18	18	14
Christian Moller-Andersen	No	1	1	0
Daniela Aguilar	No	2	2	2
Danny Magaña	No	20	20	17
Deb Fell-Carlson	Yes	12	12	9
Dee Teem	Yes	4	4	3
Diane Scottaline	No	1	1	1
Dick Knowles	Yes	19	19	15
Diego Nieto	No	1	1	1
Elijah Stucki	No	1	1	0
Elizabeth Hazlewood	Yes	11	11	7
Emma Chavez Sosa	Yes	17	17	15
Emma Deane	No	3	3	3
Eric Vinson	No	2	2	1
Erin Gudge	No	18	18	15
Erin Sedlacek	No	10	10	8
Erin Zolach	No	1	1	1
Gabriel Parra	No	1	1	1
Georgia Smith	Yes	2	2	1
Gillian Chandler	No	1	1	0
Glen Cunningham	No	1	1	0
Helen Higgins	No	1	1	1
Jaimie Page	No	1	1	0
Jan Molnar-Fitzgerald	No	1	1	1
Jay Yedziniak	Yes	3	3	2
Jennifer Solberg	No	1	1	1
Jill Byrd	No	1	1	0
Julia Saltzgeber	No	1	1	0
Kami Beard	No	13	13	9
Karen Hall	No	2	2	2
Karen Weiner	No	15	15	13
Kate Williams	No	1	1	0
Katelyn Hershberger	No	1	1	1

Kimberly Lane	No	3	3	1
Kristty Zamora-Polanco	No	9	9	8
Lalori Lager	No	5	5	4
Larry Eby	No	4	4	3
Laurel Schwinabart	Non-voter	19	19	16
Linda Mann	Yes	11	11	8
Liv Gifford	No	1	1	1
Lorenzo Froehle	No	2	2	2
Loretta Cordova	No	2	2	2
Marci Howard	No	4	4	1
Marcy Shanks	No	1	1	0
Marie Long	No	3	3	2
Maritza's Leon	No	1	1	1
Mary Ann Wren	No	3	3	2
Melissa Cheyney	No	4	4	2
Melissa Isavoran	Yes	16	16	13
Miao Zhao	No	1	1	1
Mica Contreras	No	11	11	9
Michael Couch	Yes	12	12	12
Mike Jerpbak	No	1	1	1
Miranda Miller	No	10	10	10
Miranda Tasker	No	1	1	1
Miriam Cummins	No	2	2	2
Misty Sorte	No	1	1	0
Nicole Fields	No	7	7	5
Patti Kenyon	No	9	9	5
Peggy McGuire	No	10	10	9
Rachel Cannon	No	1	1	1
Rebecca Austen	No	1	1	1
Reenie Schwallie	No	18	18	14
Rhonda Green	No	16	16	14
Rich Blum	No	1	1	1
Ronda Lindley-Bennett	No	19	19	15
Roslyn Burmood	Yes	1	1	0

Ruby Moon	No	13	13	9
Sandi Phibbs	No	1	1	0
Sandy Bumpus	No	2	2	2
Sarah Goode	No	21	21	17
Seynabou Niang	No	1	1	1
Shannon Rose	Yes	1	1	1
Sharity Ludwig	No	20	20	16
Sharon Oldsfield	No	3	3	2
Shelagh Baird	No	1	1	0
Stacey Bartholomew	Yes	5	5	3
Stefani Sackinger	No	16	16	13
Tanya Grant	No	9	9	9
Therese Waterhouse	No	1	1	1
Tony Howell	No	1	1	1
Twila Karo	No	5	5	1



Present			
Miranda Tasker	Stacey Bartholomew	Kami Beard	Cassie McCrea-Bell
Alicia Bublitz	Roslyn Burmood	Susan Trachsel	Annie McDonald
Beck Fox	Danny Magaña	Brock Byers	Alex Llumiquinga
Melissa Isavoran	Emma Chavez Sosa	Rebekah Fowler	Charissa Young-White
Britny Chandler	Kathleen (OPSA)	Rolly Kinney	Deb Fell-Carlson
Karen Hall	Allison Hobgood	Sara Jameson	Bryn McCornack
Erin Gudge	Elizabeth Hazlewood	Shannon Rose	Michelle Maddux-Robinson
Laurel Schwinabart	Karen Weiner	Michael Couch	

### **Transformation Update**

- The hybrid meeting will be June 8, 2023 at the Samaritan Health Plans Walnut building in the Endeavor conference room. Feel free to come early and stay a bit late to network.
- Hub City Village is breaking ground on June 10, 2023!

### **Voting**

- Please sign the Roles & Responsibilities form for 2023 and return to [transformation@samhealth.org](mailto:transformation@samhealth.org) if you would like to vote on funding decisions.

### **Pilot Expansion Requests**

- See packet for supporting documentation.
- The email went out to all voting members for the pilot expansion requests.
- Transformation also emailed all members that have enough attendances the Roles & Responsibilities form for signature and return.

### **Pilot Progress Reports**

- See packet for supporting documentation.



# IHN-CCO Health Equity Plan

# The Purpose of a Health Equity Plan

- A Health Equity Plan (HEP) aims to provide the coordinated care organization (CCO) and its stakeholders a clear framework to becoming an organization that values and prioritizes health equity. The framework includes:
  - An action plan detailing where the CCO is headed
  - What the CCO plans to achieve
  - The methods it will use
  - The milestones to monitor progress

# The Purpose of a Health Equity Plan

A successful Health Equity Plan is built on a thorough analysis of:

- The existing CCO structure
- Governance, staff, program or service mix
- Community collaborations
- Resources (including financial, human, technical, and material)

This analysis is vital because it allows an organization to understand which components it must change to achieve its goals related to health equity.

# The Purpose of a Health Equity Plan

OHA requires all CCOs to develop a Health Equity Plan that:

- Acts as a catalyst to initiate the deep organizational changes needed to build equity, inclusion and diversity into service planning and delivery in the organization, community and provider network.
- Creates the foundation to build equity into ongoing accountability, resource allocation and performance management relationships between the Oregon Health Authority (OHA), CCO and the provider network.
- Provides a visible and concrete context for widespread discussion of health equity – within individual organizations, within sectors, across sectors, and in the wider community.
- Incorporates and operationalizes the health equity definition

# Health Equity

A common definition of health equity helps foster dialogue and bridge divides. Lack of clarity on the meaning of health equity can pose a barrier for active engagement and action.

“Oregon will have established a health system that creates health equity when all people can reach their full health potential and well-being and are not disadvantaged by their race, ethnicity, language, disability, age, gender, gender identity, sexual orientation, social class, intersections among these communities or identities, or other socially determined circumstances.

- Achieving health equity requires the ongoing collaboration of all regions and sectors of the state, including tribal governments to address:
- The equitable distribution or redistribution of resources and power; and
- Recognizing, reconciling, and rectifying historical and contemporary injustices.”

# Health Equity Infrastructure

“Health Equity Infrastructure” refers to the meaningful adoption and use of culturally and linguistically responsive models, policies, and practices. These include but are not limited to:

- Health Equity Plan and Health Equity Administrator
- Community and member engagement
- Provision of quality language access
- Workforce diversity
- ADA compliance and accessibility of CCO and provider network
- ACA 1557 compliance
- CCO and provider network organizational training and development
- Implementation of the CLAS Standards
- Non-discrimination policies

# Cultural Competence

“Cultural Competence” is the integration and transformation of knowledge about individuals and groups of people into specific standards, policies, practices, and attitudes used in appropriate cultural settings to increase the quality of services, thereby producing better outcomes.



# 2022 Focus Areas

- Grievance and Appeals
- Demographic Data
- Culturally and Linguistically Appropriate Services (CLAS) Standards
- CLAS Standards as an Organizational Framework
- Diverse Workforce
- Organizational Training and Education
- Language Access Reporting Mechanisms
- Member Education and Accessibility

# 2023 Health Equity Plan Framework

## Section 1: Focus Area Updates

This section includes:

- Update on Health Equity Administrator, CCO service area and workforce demographics, and CCO Board and CAC composition.
- Strategies, goals, objectives, activities, metrics updates, and progress updates for each focus area.

## Section 2: Annual Training and Education Report

This section includes:

- Reporting on 2022 training activities as well as current year planned training activities.
- Any trainings offered to the provider network. Additionally, any updates or changes to CCO Organizational and Provider Network Cultural Responsiveness, Implicit Bias, and Education Plan.

# 2023 Focus Areas

- REALD/SOGI
- Using CLAS Standards as an organizational framework to advance health equity
  - Workforce, Governance, and Leadership
  - Communication and Language Assistance
  - Engagement, Continuous Improvement, and Accountability
- People with Disabilities and People who identify as LGBTQIA2S+
  - People with disabilities and health services
  - People who identify as transgender, nonbinary, or gender diverse and health services
  - People with diverse sexual orientations and health services
- CCO community engagement activities
- Continued development of an organizational Health Equity infrastructure

# IHN-CCO Community Advisory Council (CAC) & its Local Advisory Committees: Structure, Responsibilities, & Impact

Rebekah Fowler, PhD  
CAC Coordinator (Consultant)

# Presentation Overview

- CAC & Local Committees structure
- CAC responsibilities & impact

Note: Call me out on acronyms

# Structured for Success: CAC

- ▶ Regional CAC Representation
  - ▶ 1 Chair
  - ▶ 1 Tribal representative (Confederated Tribes of Siletz Indians)
  - ▶ 4 IHN-CCO/Medicaid members per county (12 total)
  - ▶ 1 County staff representative per county (3 total)
  - ▶ 1 Community member at large per county (3 total)
- ▶ Majority IHN-CCO/Medicaid member representation
- ▶ We strive to have equitable representation across age, disability status, gender identity, race & ethnicity, etc.
  - ▶ Actively recruiting & could use assistance from you or your organization

# Structured for Success: Local Committees

## ▶ **Three Local (County) Advisory Committees**

- ▶ Every CAC Rep is a member of their county's Local Advisory Committee
- ▶ This allows more breadth and depth of input, and it's where most of the work gets done:
  - ▶ Stay informed: state, regional, and county updates
  - ▶ Provide input to IHN-CCO
  - ▶ Brainstorm, prioritize, making recommendations to the CAC

# 1) CAC Responsibilities & Impact: “CHIP”

- ▶ Oversee a community health assessment & adopt a community health improvement plan (CHIP) to be used by IHN-CCO as a strategic population health plan
- ▶ Annually submit a CHIP Progress Report
- ▶ Impact
  - ▶ Over \$25 million in funding for over 100 pilot projects, prioritized by the CHIP, overseen by Delivery System Transformation Committee (DST)
  - ▶ 27 active pilot projects
  - ▶ A pilot project request for proposals (RFP) is out now



# 2023 CHIP Priority Recommendations

	Counties Who Chose:	Option 3: All 7 Areas; Combined
1	All	<b>SOCIAL DETERMINANTS OF HEALTH</b>
	All	Access to safe, affordable housing
	Benton	<i>Food insecurity</i>
	Lincoln	<i>Transportation</i>
	Linn	<i>Health education &amp; literacy</i>
2	All	<b>BEHAVIORAL HEALTH</b>
3	Lincoln, Linn	<b>ACCESS TO QUALITY, COORDINATED CARE</b>
4	Benton, Lincoln	<b>EQUITY, DIVERSITY, &amp; INCLUSION</b>

## 2) CAC Responsibilities: “SHARE Initiative”

- ▶ SHARE Initiative: **S**upporting **H**ealth for **A**ll through **RE**-investment
  - ▶ CCOs invest a portion of profits back into communities to address health inequities and the social determinants of health and equity
    - ▶ Particularly housing related projects
  - ▶ The CAC has a role in prioritizing funding and tracking outcomes
  - ▶ Impact:
    - ▶ 2022 developed evaluation scorecard
    - ▶ 2023 \$800,000 in RFPs to be evaluated by CAC/locals

# Other Community Advisory Council Impacts

- ▶ IHN-CCO responds to challenges and barriers experienced by IHN-CCO members.
  - ▶ Local meetings include time to talk about IHN-CCO member issues
  - ▶ IHN responds to these issues and works to resolve them at a systemic level
    - ▶ Misgendering Samaritan patients
    - ▶ Social Determinants of Health & Equity prioritized by CHIP has helped move improvement prioritization upstream and more inclusive of vulnerable populations
    - ▶ Led to IHN leadership creating a Member Advocate position

# Questions & Comments



- ▶ **Rebekah Fowler, PhD; Community Engagement Consultant**  
**[rfowlerconsulting@gmail.com](mailto:rfowlerconsulting@gmail.com)**