

Commonly Used Acronyms and Terms

Acronyms & Terms	Definitions
ACA	Affordable Care Act
ACEs	Adverse Childhood Experiences
ACT	Assertive Community Treatment
ADA	Americans with Disabilities Act
ADAP	AIDS Drug Assistance Program (referred to as CAREAssist in Oregon)
Advocate	A person who gives you support or helps protect your rights.
AETC	AIDS Education and Training Center
APM	Alternative Payment Methodology
Appeal	When you ask your plan to review a decision, they made about covering a health care service. If you do not agree with a decision the plan made, you can appeal it and ask to have the decision reviewed.
ART	Antiretroviral Therapy
ASO	AIDS service organization
BHQC	Behavioral Health Quality Committee
Benefits	The services that your health care plan pays for.
BOD	Board of Directors
CAC	Community Advisory Council
CAHPS	Consumer Assessment of Healthcare Providers and Systems
CBO	Community-based organization
CCO	Coordinated Care Organization
CDC	Centers for Disease Control and Prevention
CEO	Chief Executive Officer
CFO	Chief Financial Officer
CHA	Community Health Assessment
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
CM	Case Manager
CMO	Chief Medical Officer
CMS	Center for Medicaid/Medicare Services
COO	Chief Operations Officer
Community Partner	A person or organization that helps people apply for health care. Community partners are local and free.
DCBS	Department of Consumer & Business Services
DCO	Dental Care Organization
DHS	Department of Human Services
DME	Durable Medical Equipment like wheelchairs and hospital beds.
DST	Delivery System Transformation Committee
ED	Emergency Department

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EHR	Electronic Health Record
ER	Emergency Room
FDA	Food and Drug Administration
FQHC	Federally Qualified Health Center
HAV	Hepatitis A Virus
HBV	Hepatitis B Virus
HCV	Hepatitis C Virus
HE	Health Equity
HEDIS	Healthcare Effectiveness Data and Information Set
HIA	Health Impact Area
HIT	Health Information Technology
HIV	Human Immunodeficiency Virus
HOPWA	Housing Opportunities for People with AIDS
HPV	Human Papillomavirus (HPV)
HRS	Health Related Services
IBNR	Incurred but Not Reported (a reserve account for claims not yet reported)
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
IT	Information Technology
LCSW	Licensed Clinical Social Worker
LGBTQ2SIA+	Lesbian, Gay, Bisexual, Transgender, Queer/Questioning, Two-Spirit, Intersex, Asexual, plus any other. Often seen as LGBTQ+
MLR	Medical Loss Ratio
MOU	Memorandum of Understanding
Medicaid	A national program that helps with health care costs for people with low incomes. In Oregon, it is part of the Oregon Health Plan.
Medicare	A health care program for people 65 and older. It also helps people with disabilities of any age.
NEMT	Non-Emergency Medical Transport
Network	The group of providers that a CCO has a contract with. They are the doctors, dentists, therapists, and other providers that work together to keep you healthy.
Non-Network Provider	A provider that does not have a contract with the CCO. They may not accept the CCO payment for their services. You might have to pay if you see a non-network provider.
OCWCOG	Oregon Cascades West Council of Governments
OHA	Oregon Health Authority
OHP	Oregon Health Plan
OHPB	Oregon Health Policy Board
Opal-A	Oregon Psychiatric Access Line about Adults
Opal-K	Oregon Psychiatric Access Line about Kids
ORS	Oregon Revised Statutes

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PBM	Pharmacy Benefit Manager
PCD	Primary Care Dentist
PCP	Primary Care Provider
PCPCH	Patient-Centered Primary Care Home
PIP	Performance Improvement Project
PMPM	Per Member Per Month
Preapproval (preauthorization)	Permission for a service. This is usually a document that says your plan will pay for a service.
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
QA	Quality assurance
QI	Quality improvement
RHA	Regional Health Assessment
RFA	Request for Application
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SBIRT	Screening, brief Intervention, and Referral to Treatment
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOC	System of Care
SPMI	Severe and Persistent Mental Illness
SSD	Social Security Disability
SSI	Supplemental Security Income
THW	Traditional Health Worker
TIC	Trauma Informed Care
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
UM	Utilization Manager
Urgent Care	Care that you need the same day. It could be for serious pain, to keep you from feeling much worse, or to avoid losing function in part of your body.
VbP	Value-Based Payments

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Please email shmorgan@samhealth.org for suggested additions.